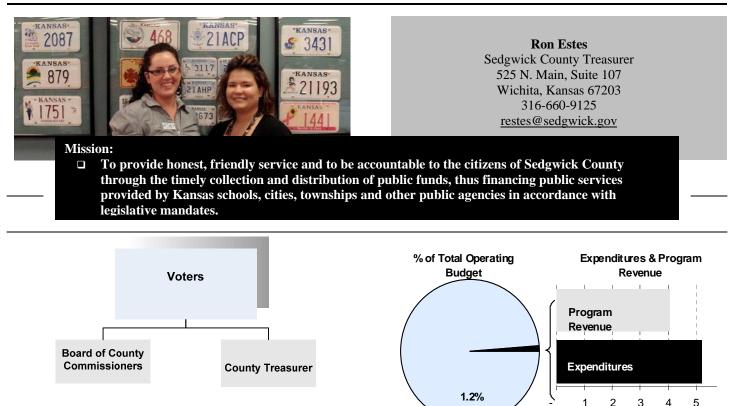
Millions



Program Information

The Sedgwick County Treasurer is an elected official whose authority, duties and responsibilities are described in Chapter 19, Article 5; Chapter 8; and Chapter 79 of the Kansas Statutes. The County Treasurer's primary function is to collect real estate, personal property, motor vehicle taxes. special assessments and other Sedgwick County miscellaneous taxes for cities. other townships, school districts, and taxing jurisdictions. Upon collection of the revenues, the County Treasurer apportions and distributes such revenues to local taxing authorities. In addition, the County Treasurer's Office acts as a bank, accepting generating County deposits from all revenue departments and entering them into the accounting system before forwarding the money to the County's bank accounts.

In addition to tax administration and tax collections, the County Treasurer also supervises the Tag Offices, which collect motor vehicle taxes and license fees on behalf of the State of Kansas and distribute license tags and yearly validation stickers to all vehicle owners in Sedgwick County. The Tag Offices also provide handicapped parking placards and tags for individuals who may not drive or own vehicles. Fees generated from vehicle registrations make the Tag Offices financially selfsupporting. Additionally, operations in the Tag Office are kept separate from other County Treasurer services and financed through a separate fund.

In order to assist in accomplishing its mission and goals, the County Treasurer's Office has developed partnerships with the following organizations:

- State of Kansas
- City governments in Sedgwick County
- Townships
- School Districts
- Other taxing jurisdictions

The County Treasurer's Office also has a working relationship with offices and departments throughout the County organization. Since this Office has some type of contact with every citizen in Sedgwick County who owns real property, personal property, or operates a motor vehicle, these partnerships aid in ensuring the delivery of quality public services.



Departmental Sustainability Initiatives

The County Treasurer's role in contributing to the economic sustainability in the community is through the collection of taxes. The Tag Offices collect more than \$50 million in vehicle property tax and more than \$10 million in sales tax which helps pay for governmental infrastructure and public school operations. Real property taxes collected by the County Treasurer's Office also help pay for local infrastructure and services provided to the citizens of Sedgwick County.

In the area of social equity, the County Treasurer's Office has taken many steps to ensure services and

assistance are delivered in a fair and equitable manner. One way is by working closely with governmental other units, businesses, and charitable groups to assist them with vehicle registrations, answering questions, and resolving any issues they may encounter. Additionally, the County Treasurer's Office trains staff to deliver friendly, efficient customer service to all citizens regardless of ability and income levels. Also, the Tag Offices are currently being ensure remodeled to compliance with the Americans with Disabilities Act (ADA) for the elderly and disabled.

In order to improve the efficiency and effectiveness of daily operations, the County Treasurer has implemented strategies to enhance the

Office's financial and institutional viability. In the Tag Offices, all registration clerical staff are cross-trained to process any type of registration, which in turn, makes the registration process more efficient for customers. Also, the Tag Office administration moves employees between tag offices in order to respond to changes in registration volumes throughout the year.

Department Accomplishments

The Tax Office is in the process of the development and implementation of a new Tax Administration System,

which will go live in 2010. The Tag Office is working with the State on the development and implementation of a new State-wide Motor Vehicle system, which should go live in 2011. In 2011, the Tax Office will begin collecting delinquent personal property taxes internally. This function is being transferred from the Call Center in an effort to streamline payments and collections.

With an emphasis on customer service, the Treasurer's Office has increased the amount of information accessible and available online. Payment of taxes by credit card continues to increase and currently, payments may be made using credit card, debit card, and e-check.

Alignment with County Values • Respect -Strive to make every person feel as though his/her needs and requests were met in a timely, professional manner • Honesty -Provide the public and internal and external customers with accurate information and work on building relationships • Open Communication -Respond quickly to all requests for information **Goals & Initiatives** • Continue to improve customer service, including increased payments via the internet or by mail • Continue to accurately account for funds collected and distributed • Continue to streamline work processes to improve quality, increase productivity and operation efficiency • Emphasize staff training and development

The County Treasurer continues to update the Tag Office's website so the public can readily access vehicle registration information online. The Office also promotes the use of the Kansas Department of Revenue's Internet renewal process and mail-in renewals in an effort to reduce walk-in traffic. These are the most cost-effective methods of vehicle registration and allow Treasurer's staff to devote more time to work on new vehicle registrations.

The Treasurer's main challenge is the need for a larger Main Tag Office location. Having outgrown the current location, a larger facility is being sought. Priorities include more parking and a larger area for customers, personnel, and the Highway

Patrol Inspection Office.

Budget Adjustments

Changes to the County Treasurer's 2011 budget reflect a one percent increase in contractual, commodity, and capital equipment based on 2009 actual expenditures for property tax supported funds. The budget also includes \$106,551, which is the total of adjustments due to shifting a position and cost allocation plan adjustments.

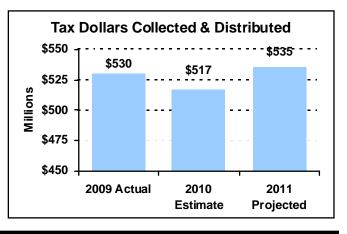


PERFORMANCE MEASURE HIGHLIGHTS

The following chart illustrates the Key Performance Indicator (KPI) of the Sedgwick County Treasurer's Office.

Tax Dollars Collected and Distributed (calendar year) by the Tax Office -

• Measure of the tax dollars collected and distributed by the Tax Office in a calendar year.



	2009	2010	2011
Department Performance Measures	Actual	Est.	Proj.
Tax dollars collected and distributed (calendar year) – Tax Office (KPI)	\$530,000,000	\$517,000,000	\$535,000,000
Total vehicle tax revenue collected – Tag Office	\$54,500,000	\$53,000,000	54,000,000
Number of current tax statements mailed (calendar year)	418,964	420,042	426,592
Number of vehicle transactions	730,000	675,000	756,230
Full-time equivalent employees – Tax Office	17.0	17.0	17.0
Full-time equivalent employees - Tag Office	58.0	58.0	58.0
Tax statements mailed per full-time equivalent employee	24,645	24,708	25,094
Vehicle transactions per full-time equivalent employee	12,586	11,638	13,038



Significant Adjustments From Previous Budget Year

Shifted DTU Specialist position from DIO-Call Center to Treasurer - General Fund
Cost allocation plan adjustments - Auto License Fund

 Expenditures
 Revenue
 FTEs

 64,353
 1.00

 42,198
 1.00

						Total	106,551	-	1.00
Budget Summary by Categ	Jory					Budget S	Summary b	y Fund	
	2009	2010	2010	2011	% Chg.			2010	2011
Expenditures	Actual	Adopted	Revised	Budget	'10-'11	Expenditu	res	Revised	Budget
Personnel	3,237,133	3,395,265	3,395,265	3,589,086	5.7%	General Fu	ind-110	1,070,450	1,169,238
Contractual Services	1,206,416	1,289,701	1,287,201	1,353,173	5.1%	Auto Licen	se-213	3,816,041	4,031,445
Debt Service	-	-	-	-					
Commodities	101,158	201,525	204,025	258,424	26.7%				
Capital Improvements	-	-	-	-					
Capital Equipment	25,039	-	-	-					
Interfund Transfers	407,445	-	-	-					
Total Expenditures	4,977,191	4,886,491	4,886,491	5,200,683	6.4%	Total Ex	penditures	4,886,491	5,200,683
Revenue									
Taxes	-	-	-	-					
Intergovernmental	22,225	20,165	20,165	20,165	0.0%				
Charges For Service	3,933,944	3,858,209	3,858,209	4,009,286	3.9%				
Other Revenue	8,382	12,600	12,600	7,371	-41.5%				
Total Revenue	3,964,552	3,890,974	3,890,974	4,036,822	3.7%				
Full-Time Equivalents (FTEs)	75.00	75.00	75.00	76.00	1.3%				

Budget Summary by Program

	_		Ex	penditures			I -	Full-Time	Equivalents (F	TEs)
Program	Fund	2009 Actual	2010 Adopted	2010 Revised	2011 Budget	% Chg. '10-'11		2010 Adopted	2010 Revised	2011 Budget
Treasurer Administration	110	293,491	305,538	305,538	309,270	1.2%	-	3.50	3.50	3.50
Tax Collections	110	463,619	494,647	494,647	581,083	17.5%		8.50	8.50	9.50
Treasurer Accounting	110	259,574	270,265	270,265	278,885	3.2%		5.00	5.00	5.00
Tag Administration	213	1,449,979	1,083,681	1,083,681	1,191,772	10.0%		9.50	9.50	9.50
Main Tag Office	213	1,225,539	1,307,672	1,307,672	1,390,971	6.4%		27.50	27.50	27.50
Brittany Tag	213	440,257	459,034	459,034	478,199	4.2%		7.00	7.00	7.00
Chadsworth Tag	213	464,036	511,900	511,900	523,750	2.3%		7.00	7.00	7.00
Derby Tag	213	380,696	453,754	453,754	446,753	-1.5%		7.00	7.00	7.00

Total

4,977,191

4,886,491 4,886,4

4,886,491 5,200,683

6.4%

75.00 75.00

Personnel Summary by Fund

County Treasurer

			Budgeted Personnel Costs				
			2010	2010	2011		
Position Title(s)	Fund	Band	Adopted	Revised	Budget		
KZ2 - Professional	110	EXCEPT	10,000	9,630	10,000		
County Treasurer	110	ELECT	76,566	76,566	79,511		
Chief Deputy Treasurer	110	B326	34,796	35,492	36,857		
Departmental Controller	110	B324	55,709	56,806	58,991		
Senior Accountant	110	B322	47,758	48,704	50,577		
Administrative Technician	110	B321	47,573	48,511	50,377		
Accountant	110	B220	143,455	146,328	151,956		
DTU Specialist	110	B220	-		51,492		
Administrative Specialist	110	B219	78,291	79,842	82,913		
Administrative Assistant	110	B218	40,591	41,394	42,986		
Bookkeeper	110	B217	28,540	29,110	30,230		
Fiscal Associate	110	B216	123,517	124,142	128,917		
Temp: Administrative Support	213	EXCEPT	24,524	26,010	27,010		
KZ6 - Administrative Support	213	EXCEPT	16,474	12,324	12,798		
County Treasurer	213	ELECT	15,000	14,444	15,000		
Chief Deputy Treasurer	213	B326	34,796	35,492	36,857		
Auto License Manager	213	B325	65,756	67,071	69,651		
Senior Administrative Officer	213	B323	44,829	45,716	47,474		
Senior Accountant	213	B322	45,629	46,536	48,326		
Department Application Specialis	213	B321	39,387	40,175	41,720		
Auto License Substation Manager	213	B219	194,728	198,614	206,253		
Auto License Clerk Trainer	213	B219	36,841	37,572	39,017		
Administrative Specialist	213	B219	31,298	31,924	33,152		
Assistant Substation Manager	213	B218	90,856	90,992	94,492		
Bookkeeper	213	B217	129,810	132,387	137,479		
Fiscal Associate	213	B216	988,295	1,010,267	1,049,123		

Full-Time Equivalents (FTEs)								
2010 Adopted	2010 Revised	2011 Budget						
0.50	0.50	0.50						
1.00	1.00	1.00						
0.50	0.50	0.50						
1.00	1.00	1.00						
1.00	1.00	1.00						
1.00	1.00	1.00						
4.00	4.00	4.00						
-	-	1.00						
2.00	2.00	2.00						
1.00	1.00	1.00						
1.00	1.00	1.00						
4.00	4.00	4.00						
1.00	1.00	1.00						
0.50	0.50	0.50						
-	-	-						
0.50	0.50	0.50						
1.00	1.00	1.00						
1.00	1.00	1.00						
1.00	1.00	1.00						
1.00	1.00	1.00						
6.00	6.00	6.00						
1.00	1.00	1.00						
1.00	1.00	1.00						
3.00	3.00	3.00						
4.00	4.00	4.00						
37.00	37.00	37.00						

Subtotal Add: Budgeted Personnel Savings (Turnover) Compensation Adjustments Overtime/On Call/Holiday Pay Benefits	2,633,159 (54,581) - 14,559 995,949	additional pay reflective of a to the timing	yroll posting per an individual em	75.00 t accommodates iod. The budget ployee's annual en the posting of mpensation	is not salary due
Total Personnel Budget*	3,589,086		-	-	



General Government

• Treasurer Administration

Treasurer's Administration manages overall operations to ensure proper billing, collection and distribution of tax monies. The Department provides employees with the tools necessary to achieve quality public service by emphasizing employee training and development, process improvements and efficiencies, and effective resource allocation. Treasurer's Administration works with other County departments and taxing authorities to develop partnerships and improve communications.

Fund(s): General Fund 110					76003-110
	2009	2010	2010	2011	% Chg.
Expenditures	Actual	Adopted	Revised	Budget	'10-'11
Personnel	268,550	273,788	273,788	287,222	4.9%
Contractual Services	6,999	25,200	25,200	7,050	-72.0%
Debt Service	-	-	-	-	
Commodities	4,974	6,550	6,550	14,998	129.0%
Capital Improvements	-	-	-	-	
Capital Equipment	12,968	-	-	-	
Interfund Transfers	-	-	-	-	
Total Expenditures	293,491	305,538	305,538	309,270	1.2%
Revenue					
Taxes	-	-	-	-	
Intergovernmental	-	-	-	-	
Charges For Service	-	-	-	-	
Other Revenue	-	-	-	-	
Total Revenue	-	-	-	-	
Full-Time Equivalents (FTEs)	3.50	3.50	3.50	3.50	0.0%

Goal(s):

• Demonstrate total commitment to outstanding customer service

- Encourage continuing education and skills enhancement for management and staff
- Increase productivity and operating efficiency by identifying and improving key processes
- Partner with other County departments to develop enhanced tax management solutions

• Tax Collections

Tax Collections receives, records, and processes real and personal property tax payments in person, by mail, and via the Internet, and will also begin collecting delinquent personal property taxes in 2011. Tax Collections works closely with mortgage lenders and financial institutions to ensure accurate payment and posting of taxes. Tax Collections also serves as the repository for all other County Departments.

Fund(s): General Fund 110					76001-110
	2009	2010	2010	2011	% Chg.
Expenditures	Actual	Adopted	Revised	Budget	'10-'11
Personnel	374,204	405,612	405,612	487,630	20.2%
Contractual Services	78,427	67,060	64,560	79,230	22.7%
Debt Service	-	-	-	-	
Commodities	10,988	21,975	24,475	14,223	-41.9%
Capital Improvements	-	-	-	-	
Capital Equipment	-	-	-	-	
Interfund Transfers	-	-	-	-	
Total Expenditures	463,619	494,647	494,647	581,083	17.5%
Revenue					
Taxes	-	-	-	-	
Intergovernmental	-	-	-	-	
Charges For Service	-	-	-	-	
Other Revenue	-	-	-	-	
Total Revenue	-	-	-	-	
Full-Time Equivalents (FTEs)	8.50	8.50	8.50	9.50	11.8%

0	
	Goal(s):
 6	• Demonstrate total commitment to outstanding customer service
6	• Streamline work processes to improve quality, increase productivity and operate more efficiently
6	• Process all tax payments timely and accurately

• Continue internal cross-training of staff to improve efficiency, productivity, and knowledge



• Treasurer Accounting

Treasurer Accounting accurately accounts for all monies received from taxpayers, and properly distributes these funds to cities, townships, school districts, and other tax units. Treasurer Accounting also accepts deposits on behalf of other Sedgwick County departments.

Fund(s): General Fund 110

	2009	2010	2010	2011	% Chg.
Expenditures	Actual	Adopted	Revised	Budget	'10-'11
Personnel	259,574	270,265	270,265	278,885	3.2%
Contractual Services	-	-	-	-	
Debt Service	-	-	-	-	
Commodities	-	-	-	-	
Capital Improvements	-	-	-	-	
Capital Equipment	-	-	-	-	
Interfund Transfers	-	-	-	-	
Total Expenditures	259,574	270,265	270,265	278,885	3.2%
Revenue					-
Taxes	-	-	-	-	
Intergovernmental	-	-	-	-	
Charges For Service	-	-	-	-	
Other Revenue	287	-	-	-	
Total Revenue	287	-	-	-	
Full-Time Equivalents (FTEs)	5.00	5.00	5.00	5.00	0.0%

Goal(s):

76002-110

• Demonstrate total commitment to outstanding customer service

• Streamline work processes to improve quality, increase productivity and operate more efficiently

• Process tax distributions timely and accurately

• Expand cross-training of staff to achieve efficient allocation of resources

• Tag Administration

Tag Administration Services directs operations at the four Tag Office locations. Additionally, Tag Administration accounts for monies received from all tag office locations and the distribution of these funds to the proper authorities. Tag Administration also provides support to all auto license personnel with regard to tax collection and refunds. Other responsibilities include computer support and management of inventory and supply logistics.

Fund(s): Auto License 213					76005-213
	2009	2010	2010	2011	% Chg.
Expenditures	Actual	Adopted	Revised	Budget	'10-'11
Personnel	503,497	543,240	543,240	556,305	2.4%
Contractual Services	504,973	490,441	490,441	553,264	12.8%
Debt Service	-	-	-	-	
Commodities	34,063	50,000	50,000	82,203	64.4%
Capital Improvements	-	-	-	-	
Capital Equipment	-	-	-	-	
Interfund Transfers	407,445	-	-	-	
Total Expenditures	1,449,979	1,083,681	1,083,681	1,191,772	10.0%
Revenue					-
Taxes	-	-	-	-	
Intergovernmental	-	20,165	20,165	20,165	0.0%
Charges For Service	23,142	17,640	17,640	23,477	33.1%
Other Revenue	6,196	-	-	5,754	
Total Revenue	29,339	37,805	37,805	49,396	30.7%
Full-Time Equivalents (FTEs)	9.50	9.50	9.50	9.50	0.0%

Goal(s):

• Work closely with State and County agencies to ensure compliance with Motor Vehicle laws and regulations

• Use available tools and technologies to track inventory to improve productivity

• Streamline work processes to increase productivity and customer service

• Accurate collection and distribution of all fees, sales and personal property taxes related to Motor Vehicle registration

• Accurate and timely reporting of all motor vehicle transactions to the State and County agencies



Main Tag Office

The Main Tag Office provides vehicle tag renewal and title services. Vehicle inspections are available at this location Monday through Friday from 8:30 a.m. to 3:30 p.m. This Office also provides services for fleets and dealers, and distributes personalized/specialty tags. The Murdock Tag Office is located at 200 West Murdock, at the intersection of Murdock and Water in downtown Wichita.

Fund(s): Auto License 213

	2009	2010	2010	2011	% Chg.
Expenditures	Actual	Adopted	Revised	Budget	'10-'11
Personnel	1,027,049	1,044,472	1,044,472	1,094,148	4.8%
Contractual Services	178,707	208,200	208,200	214,123	2.8%
Debt Service	-	-	-	-	
Commodities	19,784	55,000	55,000	82,700	50.4%
Capital Improvements	-	-	-	-	
Capital Equipment	-	-	-	-	
Interfund Transfers	-	-	-	-	
Total Expenditures	1,225,539	1,307,672	1,307,672	1,390,971	6.4%
Revenue					
Taxes	-	-	-	-	
Intergovernmental	22,225	-	-	-	
Charges For Service	2,189,066	2,177,950	2,177,950	2,214,888	1.7%
Other Revenue	13,318	12,600	12,600	770	-93.9%
Total Revenue	2,224,610	2,190,550	2,190,550	2,215,658	1.1%
Full-Time Equivalents (FTEs)	27.50	27.50	27.50	27.50	0.0%

Goal(s):

• Demonstrate total commitment to outstanding customer service

• Streamline work processes to improve quality, increase productivity and operate more efficiently

• Emphasize staff training and development

• Brittany Tag

The Brittany Tag Office provides vehicle tag renewal and title services. Vehicle inspections are available at this location on Tuesdays from 8:30 a.m. to 1:00 p.m. The Brittany Tag Office is located on the east side of the Brittany Shopping Center, at 2120 N. Woodlawn, near the intersection of Woodlawn and 21st Street North in Wichita.

Fund(s): Auto License 213					76001-213
	2009	2010	2010	2011	% Chg.
Expenditures	Actual	Adopted	Revised	Budget	'10-'11
Personnel	265,149	259,134	259,134	291,097	12.3%
Contractual Services	150,951	165,400	165,400	164,002	-0.8%
Debt Service	-	-	-	-	
Commodities	12,086	34,500	34,500	23,100	-33.0%
Capital Improvements	-	-	-	-	
Capital Equipment	12,071	-	-	-	
Interfund Transfers	-	-	-	-	
Total Expenditures	440,257	459,034	459,034	478,199	4.2%
Revenue					
Taxes	-	-	-	-	
Intergovernmental	-	-	-	-	
Charges For Service	578,933	585,084	585,084	601,114	2.7%
Other Revenue	(4,360)	-	-	-	
Total Revenue	574,573	585,084	585,084	601,114	2.7%
Full-Time Equivalents (FTEs)	7.00	7.00	7.00	7.00	0.0%

Goal(s):

• Demonstrate total commitment to outstanding customer service

• Streamline work processes to improve quality, increase productivity and operate more efficiently

• Emphasize staff training and development



Chadsworth Tag

The Chadsworth Tag Office provides vehicle tag renewal and title services. Vehicle inspections are available at this location on Thursdays from 8:30 a.m. to 1:00 p.m. The Chadsworth Tag Office is located at 2330 North Maize Road, near the intersection of 21st Street North and Maize Road in Wichita.

Fund(s): Auto License 213

	2009	2010	2010	2011	% Chg.
Expenditures	Actual	Adopted	Revised	Budget	'10-'11
Personnel	284,191	294,100	294,100	305,698	3.9%
Contractual Services	169,286	200,300	200,300	196,552	-1.9%
Debt Service	-	-	-	-	
Commodities	10,559	17,500	17,500	21,500	22.9%
Capital Improvements	-	-	-	-	
Capital Equipment	-	-	-	-	
Interfund Transfers	-	-	-	-	
Total Expenditures	464,036	511,900	511,900	523,750	2.3%
Revenue					-
Taxes	-	-	-	-	
Intergovernmental	-	-	-	-	
Charges For Service	646,799	622,749	622,749	661,903	6.3%
Other Revenue	616	-	-	628	
Total Revenue	647,415	622,749	622,749	662,531	6.4%
Full-Time Equivalents (FTEs)	7.00	7.00	7.00	7.00	0.0%

Goal(s):

76002-213

• Demonstrate total commitment to outstanding customer service

• Streamline work processes to improve quality, increase productivity and operate more efficiently

• Emphasize staff training and development

• Derby Tag

The Derby Tag Office provides vehicle tag renewal and title services. Vehicle inspections are available at this location on Tuesdays from 8:30 a.m. to 1:00 p.m. The Derby Tag Office is located at 212 Greenway in Derby Towne Center, near the intersection of K-15 and 71st street South in Derby.

Fund(s): Auto License 213					76003-213
	2009	2010	2010	2011	% Chg.
Expenditures	Actual	Adopted	Revised	Budget	'10-'11
Personnel	254,919	304,654	304,654	288,101	-5.4%
Contractual Services	117,074	133,100	133,100	138,952	4.4%
Debt Service	-	-	-	-	
Commodities	8,704	16,000	16,000	19,700	23.1%
Capital Improvements	-	-	-	-	
Capital Equipment	-	-	-	-	
Interfund Transfers	-	-	-	-	
Total Expenditures	380,696	453,754	453,754	446,753	-1.5%
Revenue					-
Taxes	-	-	-	-	
Intergovernmental	-	-	-	-	
Charges For Service	496,004	454,786	454,786	507,904	11.7%
Other Revenue	(7,675)	-	-	219	
Total Revenue	488,329	454,786	454,786	508,123	11.7%
Full-Time Equivalents (FTEs)	7.00	7.00	7.00	7.00	0.0%

Goal(s):

• Demonstrate total commitment to outstanding customer service

• Streamline work processes to improve quality, increase productivity and operate more efficiently

• Emphasize staff training and development

