

# GENERAL GOVERNMENT

## PERFORMANCE MEASURE HIGHLIGHTS

The following section highlights Key Performance Indicators for the General Government Functional Area for Sedgwick County. The General Government group accounts for the majority of policy making decisions, revenue collections, and administrative support to all other County functions. These functions include the following departments: Board of County Commissioners, County Manager, County Counselor, County Clerk, Register of Deeds, County Treasurer, County Appraiser, Election Commissioner, Planning, Finance, Human Resources, Fleet, Facilities and Technology.

Department Measure and Goal	2009 Actual	2010 Est.	2011 Proj.
<b>County Manager's Goal:</b> <i>Engage citizens, employees, government entities, and community leaders in a collaborative environment to assist the Board of County Commissioners in implementing policy and program initiatives</i>			
Responding to Community Needs (KPI)	A	A	A
Community engagement and outreach meetings	1,668	1,400	1,330
Retain high quality workforce through organizational development	95.0%	>93.0%	>93.0%
Number of news articles and broadcast news stories	2,365	1,600	1,750
Percent of budgeted expenditures spent at year-end	82.0%	<100.0%	<100.0%
<b>Sedgwick County Clerk's Goal:</b> <i>Percent of real property conveyances posted to the tax roll within five business days</i>			
Percent of property conveyances updated within five days	95.0%	80.0%	80.0%
Number of real estate records and tax roll changes processed	78,725	66,000	75,000
Homestead tax applications and letter of eligibility prepared	2,398	1,600	2,500
Number of valuation adjustments processed	8,578	3,500	4,000
Number of local government budgets reviewed	78	79	79
<b>Sedgwick County Treasurer's Goal:</b> <i>Continue to improve customer service, including increased payments via the internet or by mail</i>			
Tax dollars collected and distributed (calendar year) by the Tax Office (KPI)	\$530m	\$517m	\$535m
Total vehicle tax revenue collected by the Tag Office	\$54.5m	\$53m	\$54m
Number of vehicle transactions	730,000	675,000	756,230
Number of current tax statements mailed per calendar year	418,964	420,042	426,592



