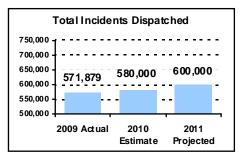
## **PUBLIC SAFETY**

## PERFORMANCE MEASURE HIGHLIGHTS

The following section highlights Key Performance Indicators for the Public Safety Functional Area for Sedgwick County. The Public Safety group accounts for the function of government involved with preventing, protecting and mitigating the potential harm to the general public from events both natural and manmade, as well as from other individuals. These functions include the following departments: Public Safety Director, Emergency Communications (9-1-1), Emergency medical Services, Emergency Management, Fire District #1, Regional Forensic Science Center, Department of Corrections, Sheriff's Office, District Attorney, 18<sup>th</sup> Judicial District, Crime Prevention Fund, and Code Enforcement.

Department Measure and Goal	2009 Actual	2010 Est.	2011 Proj.
<b>Emergency Communications' Goal:</b> Provide expedient and effective handling of calls through the 9-1-1 telephone system			
Total incidents dispatched (KPI)	571,879	580,000	600,000
911 calls answered in 15 seconds or less	98.5%	98.0%	98.0%
Priority "E" calls dispatched in 1 minute or less	98.4%	98.0%	98.0%
Priority "1" calls dispatched in 3 minutes or less	99.2%	98.0%	98.0%
911 calls handled according to protocol	85.9%	98.0%	98.0%

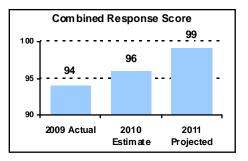


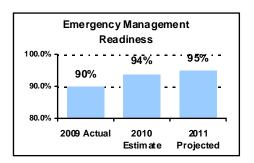
**Emergency Medical Service's Goal:** *Provide professional customer-oriented, clinically sophisticated, and fiscally responsible care and transportation of the sick and injured* 

Combined Response	94	96	99
Urban response time compliance (90% < 9 minutes)	87%	92%	93%
Suburban response time compliance (90% < 11 minutes)	87%	91%	92%
Arrival within 30 minutes scheduled time for transfers	93%	92%	94%
Cardiac arrest survival rate	28%	30%	35%

**Emergency Management's Goal:** *Help people, organizations, and businesses prepare for, respond to, recover from and mitigate disasters whether natural, technological, or homeland security* 

Emergency Management Readiness (KPI)	90%	94%	95%
Outdoor warning device availability	91%	93%	93%
User ratings of Emergency Operations Center	100%	100%	100%
Percentage of plans current to federal standards	50%	100%	100%







Summa	ry
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Department Measure and Goal	2009 Actual	2010 Est.	2011 Proj.
<b>Fire District # 1's Goal:</b> To establish and nurture partnerships to ensure effective and efficient delivery of services			
Combined Index Percentage	95%	92%	92%
Percent of time structural fires contained to room of origin	67%	56%	56%
Urban response in 6 minutes and 25 seconds or less	81%	80%	80%
Suburban response in 8 minutes and 24 seconds or less	80%	80%	80%
Rural response in 10 minutes and 45 seconds or less	78%	80%	80%

**Regional Forensic Science Center's Goal:** *Provide quality medico-legal and forensic laboratory services for the citizen's of Sedgwick County in a timely fashion* 

Center Quality Index (KPI)	1.9	2.5	2.75
Forensic laboratories service score	2.80	2.50	3.00
Criminalistics turn-around time	6.5 weeks	5.0 weeks	4.0 weeks
Pathology turn-around time (percent of cases filed in 90 days)	57%	85%	90%

<b>Department of Corrections' Goal:</b> Successfully achieve the points required by the Annual Substantial Compliance Audit by the Kansas Department of Revenue			
Corrections recidivism rate (KPI)	28%	27%	27%
Adult residential and service center recidivism rate	38%	33%	33%
Adult field services recidivism rate	53%	45%	45%
Pre-trial recidivism rate	38%	38%	38%
Judge Riddel Boys Ranch recidivism	32%	32%	32%

## Sheriffs' Goal: To create a safe environment for all people in Sedgwick County

Total average population in custody of the Sheriff (KPI)	1,645	1,730	1,822
Total traffic citations	28,228	27,500	28,000
Total cases assigned to detectives	4,902	5,315	5,732
Total court proceedings	17,740	18,323	18,623
Total warrants cleared	14,715	14,426	15,800

<b>Code Enforcement's Goal:</b> <i>Ensure a safe living, working, and recreational environment for the residents and citizens of Sedgwick County</i>			
Number of inspections completed in 24 hours (KPI)	11,290	11,500	11,500
Land use complaints	1,340	1,400	1,400
Percentage of buildings requiring 2 <sup>nd</sup> inspection	1.81%	2.00%	2.00%
Inspections per inspector	1,840	1,880	1,880
Permits issued	2,288	2,200	2,200
Plan review	84	90	90

