

District Attorney Marc Bennett
18th Judicial District of Kansas



www.sedgwickcounty.org/da <https://www.facebook.com/SedgwickCountyDistrictAttorney>

For Immediate Release, March 13, 2014

WICHITA, KAN. – Callers posing as technical experts with Microsoft are attempting to reach consumers in Sedgwick County.

The caller says error codes are being received from the consumer's computer and he is calling to help. This person then instructs the consumer to give him information which allows the caller to access the home computer. Once the caller has access to the computer, he requests a credit card number, a wire transfer, or some means of payment for the caller to install a type of malware that he says will protect the computer from future viruses.

The Consumer Protection Division of the District Attorney's Office has received 10 reports of such calls this year. None of the consumers who contacted this office provided any financial information to the caller. But one consumer was forced to cancel her credit card and change all her passwords because they were stored in the computer.

If you receive such a call, either on your home phone or a cell phone, it is a scam. Computer companies do not contact you to advise that error codes are being sent from your computer.

If you have questions about any consumer-related transaction, contact the Consumer Protect Division of the District Attorney's Office at 316-660-3653.

District Attorney Marc Bennett
18th Judicial District of Kansas

CONTACT: DAN DILLON, MEDIA COORDINATOR
316-660-3707 DWDILLON@SEDGWICK.GOV