

District Attorney Marc Bennett  
18<sup>th</sup> Judicial District of Kansas



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For Immediate Release, October 13, 2020

**WICHITA, KAN.** – A local carburetor repair business entered into a settlement agreement with the Office of the District Attorney. The District Attorney’s Consumer Protection Division investigated Dana Britton, doing business as SU Carbs, located in Wichita, after receiving a consumer complaint.

The District Attorney’s Office alleged Britton, who operated a carburetor restoration business utilizing the website [sucarbs.com](http://sucarbs.com), received two carburetors along with payment via PayPal for the repairs, but failed to return the payment or the carburetors for over a year. Prior to entry of the settlement agreement, Britton provided the consumer a full refund of \$725.00 and delivered the carburetors rebuilt free of charge. Britton also resolved two other customer complaints by providing rebuilt carburetors at no cost to the consumers. As part of the settlement, Britton did not admit to a violation of the Kansas Consumer Protection Act; however, he agreed to pay a \$5,000 civil penalty plus additional court costs and investigative fees.

The settlement agreement also calls for an injunction from engaging in deceptive or unconscionable acts and cooperation with any future complaints.

The District Attorney reminds residents that, as many consumers have turned to online orders to help prevent the spread of COVID-19, there are risks when conducting business online. Consumers can take steps to avoid being left empty-handed when shopping online. Paying with a credit card allows consumers to dispute charges with their credit card company if a seller does not deliver goods as promised. Consumers can learn more about safe online shopping by going to [www.ftc.gov/onlineshopping](http://www.ftc.gov/onlineshopping).

The settlement agreement was signed by Judge Hatfield and filed September 25, 2020. The case was investigated by Andrea Riedel of the District Attorney’s Office.

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