

District Attorney Marc Bennett
18th Judicial District of Kansas



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WICHITA, KAN. – An Indiana-based seller and installer of home security services has entered into a consent judgment with the Office of the District Attorney. DEFENDERS, LLC, doing business as Protect Your Home, agreed to pay \$263,000.00 in civil penalties as part of a consent judgment. The District Attorney’s Consumer Protection Division investigated the business after a Sedgwick County consumer filed a complaint. City of Wichita records showed the business and several employees were not properly licensed for periods of time between 2017 and 2019. The District Attorney’s Office alleged the gap in licensure and absence of technician licenses impacted 555 consumer installations during that time. The consent judgment also alleged the failure to remain licensed and ensure all employees were properly licensed before technicians entered consumer residences violated the Kansas Consumer Protection Act (KCPA).

In the judgment, the business denied the violations, but agreed in the future they would not sell alarm services or operate without having the appropriate licensure. They also agreed not to operate alarm business services in Sedgwick County unless all technicians were properly vetted and licensed.

The company voluntarily agreed to provide impacted consumers with one free month of service and to terminate the contract of an impacted consumer upon request. The judgment also included court costs and investigative fees.

The District Attorney reminds residents that alarm businesses must be licensed and approved. The Metropolitan Area Building and Construction Department (MABCD) also certifies that technicians engaging in electrical work are qualified. The City of Wichita alarm business application requires applicants to perform background checks to ensure that no employee entering residences are registered sex offenders in addition to other requirements.

The consent judgment was signed by Judge Stephen Ternes on August 6, 2021.

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