

# Kansas Family Crisis Response Services



Crisis Helpline and Mobile Response assists families at all of the times and locations convenient for them. Services are available for all Kansans 20 years old or younger, including anyone in foster care or formerly in foster care. This new array of services is designed to help Kansas families when they need it the most.

### **Child Behavioral Health Crisis Helpline**

Anytime, anywhere support! Trained professionals answer the Helpline 24/7, 365 days a year. Call (833)-441-2240 for the following services:

1

Over-the-phone support and problem solving to help resolve a child's behavioral health crisis. 2

Over-the-phone support with referral to community resources or a recommendation to engage in Stabilization Services.

3

In-person support via the Mobile Crisis Response Unit if the crisis cannot be resolved over the phone.



In emergency situations, EMS, Law Enforcement and/or the mobile crisis response unit will be contacted to assist.

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#### **Mobile Crisis Response Unit**

The Mobile Crisis Response Unit can be deployed to anywhere a child is experiencing a crisis.



#### **Deployment Levels:**

- » Routine Response
- » Urgent Response
- » Emergent Crisis Response
- » Emergent Psychiatric Response (includes inpatient psychiatric treatment screen)

#### Deployed within

72 hours

24 hours

60 minutes

60 minutes

#### **Mobile Crisis Response provides:**

- » In-person Support and De-escalation
- Crisis Intervention
- » Behavioral and Safety Planning
- » Referral to Community-based Services
- » Transitional Care Service Connector

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#### Stabilization Services

Stabilization Services provided up to 8 weeks. These services work with the individual and their family, caregiver or safety/lifetime network to identify skills and resources that include formal and informal supports. Service providers complete referrals and ensure timely access and delivery of community-based services.

#### Reduce:

- » The need for law enforcement, juvenile justice, and foster care involvement.
- » Trips to the ER for mental health evaluations

#### **Prevent Crises:**

- » Out of Home Placement
- » Detention/ Incarceration
- » Unnecessary use of acute care or institutional settings.

#### **Final Outcomes:**

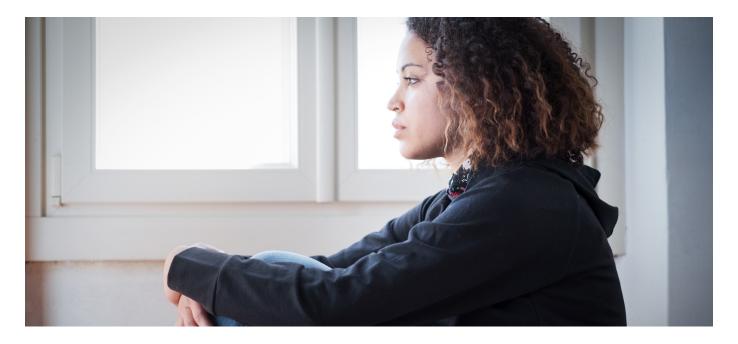
The child behavioral health crisis helpline gives families the resources to help resolve current crises and prevent future crises.

833.441.2240 • • • • • • • • • • Call Kansas Family Crisis Response and Support









# Kansas Department for Children and Families Family Mobile Crisis Helpline

Services are available for all Kansans 20 years old or younger, including anyone in foster care or formerly in foster care.

Call the helpline at



## A wealth of resources at your fingertips



Over the phone support and problem solving to help resolve a child's behavioral health crisis



Over the phone support with referral to community resources or a recommendation to engage in stabilization services



In-person support via mobile crisis response if the crisis cannot be resolved over the phone

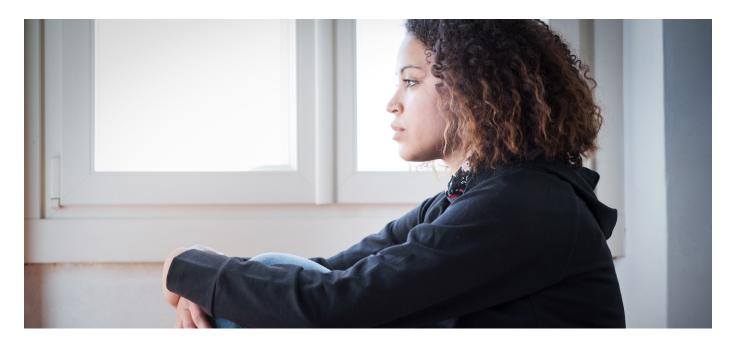


In emergency situations, EMS, law enforcement and/or the mobile crisis response unit will be contacted to assist









## Línea de ayuda de la unidad de respuesta móvil para familias en crisis del Departamento de Niños y Familias de Kansas

Hay servicios disponibles para todos los residentes de Kansas de 20 años de edad o menos, incluso para los individuos que estén o hayan estado en régimen de acogida.

Llame a la línea de ayuda al

**\ 833-441-2240** 

#### Muchísimos recursos a su alcance



Asistencia y resolución de problemas por teléfono para ayudar a resolver la crisis de salud conductual de un niño



Apoyo por teléfono con recomendaciones de recursos de la comunidad o para participar en servicios de estabilización



Asistencia en persona a través del servicio de respuesta movil a crisis si la crisis no se puede resolver por teléfono



En casos de emergencia, se contactará a los servicios de urgencia, la policía o la unidad de respuesta movil a crisis para que brinden asistencia