

District Attorney Marc Bennett  
18<sup>th</sup> Judicial District of Kansas



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For Immediate Release, April 6, 2022

**WICHITA, KAN.** – The owner of a home repair and maintenance business has entered into a consent judgment with the Office of the District Attorney. The District Attorney’s Consumer Protection Division investigated Eric Keith, the president of OneSource Home Services, LLC, after receiving a complaint from a protected consumer regarding services performed on property he owned.

The District Attorney’s Office alleged Keith violated the Kansas Consumer Protection Act (“KCPA”) by performing services without being properly licensed, failing to pull required permits and failing to complete the services billed to a protected consumer.

Violations of the KCPA that impact a protected consumer can result in an enhanced civil penalty per violation. K.S.A. 50-677. Protected consumers include the disabled, veterans, members of the military and persons over the age of 60. K.S.A. 50-676.

While Keith denied violating the KCPA, he accepted a consent judgment to settle the matter. The agreement calls for Keith to pay over \$32,000.00 in civil penalties, investigative expenses, and court costs. Prior to entry of the judgment, Keith voluntarily provided a full refund of \$4,400.00 to the protected consumer. As part of the consent judgment, Keith promised to become properly licensed before engaging in future contracting business and will perform an audit on work already completed to make sure inspections would occur if required by the Metropolitan Area Building and Construction Department (MABCD). The consent judgment also calls for an injunction from engaging in deceptive or unconscionable acts and cooperation with any future complaints while on a 24 month probationary period.

The District Attorney reminds residents that contractors for many residential projects are required to be qualified and licensed, in their own name, by MABCD. Work may also require permits. Anyone engaging in door-to-door sales or offering their services outside of their place of business is also required to provide customers specific oral and duplicate written notices that they can cancel their contract within three days. The requirements are located in K.S.A. 50-640. Some trades have additional duties, for example, roofers are required to register with the Attorney General’s Office.

The consent judgment was approved March 17, 2022 by Judge Stephen Ternes.

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