

District Attorney Marc Bennett  
18<sup>th</sup> Judicial District of Kansas



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For Immediate Release, August 22, 2023

**WICHITA, KAN.** – A Wichita roofing business has entered into a Consent Judgment with the Office of the District Attorney. The District Attorney’s Consumer Protection Division investigated Mid Continent Roofing and Restoration, LLC after receiving a complaint from a protected consumer.

The District Attorney’s Office alleged Mid Continent violated the Kansas Consumer Protection Act (“KCPA”) by failing to provide a material benefit to the protected consumer when the business failed to issue a \$13,205.65 refund after failing to replace the consumer’s roof.

Violations of the KCPA that impact a protected consumer can result in an enhanced civil penalty per violation. K.S.A. 50-677. Protected consumers include the disabled, veterans, members of the military and persons over the age of 60. K.S.A. 50-676.

While Mid Continent denied violating the KCPA, the business accepted a Consent Judgment to settle the matter. Prior to the settlement, Mid Continent voluntarily provided a full refund to the consumer. As part of the Consent Judgment, the business agreed to pay a \$2,500.00 civil penalty, along with additional investigative expenses, and court costs. Mid Continent also promised to not perform or contract for work the business does not have the requisite license or skill to perform. Future services will include obtaining necessary permits and inspections. The Consent Judgment includes an injunction from engaging in deceptive or unconscionable acts in the future and Mid Continent agreed to cooperate with the investigation of any future complaints.

The District Attorney reminds residents that contractors for many residential projects are required to be qualified and licensed, in their own name, by the Metropolitan Area Building and Construction Department (MABCD). Work, including electrical and plumbing, may also require permits. Anyone engaging in door-to-door sales or offering their services outside of their place of business is also required to provide customers a specific notice both orally and in writing to inform the consumer that they can cancel the contract within three days. The requirements are located in K.S.A. 50-640. Some trades have additional duties, for example, roofers are required to register with the Attorney General’s Office.

The Consent Judgment was approved on August 22, 2023, by Judge Stephen Ternes. The case was investigated by Kristen Zluticky with the Office of the District Attorney.

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