

# HUMAN SERVICES

## PERFORMANCE MEASURE HIGHLIGHTS

The following section highlights Key Performance Indicators for the Human Services Functional Area for Sedgwick County. This group primarily serves the defined populations of people with disabilities, people dealing with aging issues, those with behavior that are of concern to the community, the under insured and un-insured, as well as the safety of animals. These functions include the following departments: Human Service’s Director, COMCARE, Community Developmental Disability Organization, Department on Aging, Health Department, and Animal Control.

Department Measure and Goal	2012 Actual	2013 Est.	2014 Proj.
<b>COMCARE’s Goal: Provide individualized support to consumers seeking to return to work or school as part of their recovery process</b>			
Primary index for COMCARE services	95%	90%	90%
The number of those individuals with a serious and persistent mental illness living independently	86.75%	86%	86%
The number of serious and persistent mental illness clients competitively employed > 30 hours per week	1.63%	1.60%	1.60%
The number of severe emotional disorder children in a permanent home	92.43%	93%	93%
The number of Center City clients securing permanent housing	92.8%	93%	95%
<b>Community Developmental Disability Organization’s Goal: Ensure quality of services and timely access provided to those in need</b>			
Primary index for SCCDO services	90%	92%	92%
Percent of contract requirements met by Day Service providers per annual contract review	100%	100%	100%
Percent of contract requirements met by Residential Service providers per annual contract review	100%	100%	95%
Percent of contract requirements met by Case Management Service providers per annual contract review	100%	100%	95%
<b>Health Department’s Goal: Continue and enhance health protection, improve physical activity and nutrition, and improve access to healthcare</b>			
Health Status Index	95.00	90.00	90.00
Percent of all active Tuberculosis cases reported in Sedgwick County have started and completed therapy within the period specified by physician	100%	95%	95%
Vaccinate at least 500 uninsured residents annually with flu vaccine	595	500	500
Nutrition education provided to WIC clients	87,978	90,000	90,000
Children’s Dental Clinic Clients per year	503	550	550

