

HAP Oversight Committee Meeting
Wednesday, September 16, 2009
1:30 pm - 3:00 pm
Minutes

Committee Members and Staff Present: Rod Harris, Anne Nelson, Tim Norton, Jon Rosell, Pamaline King-Burns, Donisha Ross, Claudia Blackburn, Brian Rose, Renee Hanrahan, Shirley Wilson (for Michael Vinson), Ron Whiting and Tim Witsman

Committee Members and Staff Absent: Graham Bailey, Dave Sanford, Hugh Tappan, Beth Oaks, and Charlene Stevens

I. Welcome – Rod Harris

- A. Rod welcomed everyone to the meeting
- B. The group introduced themselves to new attendee, Shirley Wilson

II. Review of Progress Reports

- A. Progress Report – Enhance publicity & capacity of 211 system – Rod Harris
 - Rod informed the group that 211 promotions have been slow due to the economic down turn and budget concerns at United Way. However, there has been a slight increase in call volume for health related calls and 211 is highly promoted as a result of the Laid-Off Worker’s Center.
 - Group members agreed that 211 is more noticeable in the community.
- B. Progress Report – HAP Outreach – Rod Harris
 - Rod shared the current milestones of HAP outreach
 1. Covered the Uninsured Week 2009
 2. Distributing Health Access Kits at Laid-Off Work’s Center (June 2009-January 2010)
 3. 23 Community Health Navigators
 4. CHE hosted a Health and Wellness Pavilion at the 2009 Kansas Masters BBQ Championship & HAP information was distributed.
 5. Presented HAP information at the 2009 KDHE Health Disparities Conference on April 7th.
 6. A total of 1129 Health Access Education Kits and/or Clinic Directories have been distributed throughout the county since March 2009.
 - Rod informed the group that the next step is to evaluate the HAP outreach.
 1. The challenge is trying to track the amount of people who have been connected to a medical home as a result of the HAP outreach.
 - Rod asked the group “How important is it to document the connection to a medical home?”

1. Commissioner Norton – *It is always nice to have the data, but if there is an administrative burden, I wouldn't suggest spending too much time on collecting the data.*
 2. Jon suggested not collecting as much data or not collecting the data as often.
- Anne suggested distributing kits at local emergency rooms and/or sharing them with social workers in the ER departments.
 1. Renee agreed with Anne's idea, but suggested that a contact card be given to those we are interested in the kit, instead of distributing to all.
 2. Commissioner Norton suggested targeting the uninsured patients at the ER for kit distribution.
 3. Claudia proposed speaking with social workers from the ER to get their input on the most effective way to distribute this information to frequent ER users.
 4. Renee also suggested creating a focus group with front line healthcare workers in the community to get ideas about how to reach people who use the ER inappropriately.
 - Rod informed the group that the Center for Health Equity is now working with Health Babies to incorporate infant mortality education with HAP message.
 1. The goal is to have 10-15 Health Babies Navigators to primarily talk about infant mortality, prenatal, postnatal, and inter-conceptional care.

C. Progress Report – Community Health Coverage Plan – Anne Nelson

- Anne explained that Central Plains Regional Healthcare Foundation received two grants to do a community wide assessment to determine the need for a health coverage plan in Sedgwick County.
- Central Plains have hosted nine CHAT (Choosing Healthplans All Together) groups to gain feedback from uninsured residents. (facilitated by Amy Chesser and Betsy Bloxham)
- Central Plains also conducted a survey (using both electronic and paper versions) to assess health coverage needs of uninsured residents of Sedgwick County.
 1. Participants recognized the following as the most important health coverage needs:
 - Primary care
 - Prescription support
 - Basic testing
- In addition to an advisory council, Anne has a committee of physicians and dentist to advise the process.
- In October and November Anne will take recommendations regarding the potential health coverage plan to business owners in order to obtain their opinions.

- The goal is to have a business and implementation plan completed by the end of the year.
 - Central Plains have had grants approved by United Methodist Health Ministries fund and United Way, but are still seeking grant funds for implementation.
 - Jon – *Once the final report is done, you must determine the next steps. Maybe a communications plan should be created on how to share this information with the public.*
 1. Renee suggested partnering with The Wichita Business Journal, the Wichita, Eagles, and local hospitals.
 2. Jon suggested working with the Kansas Health Institute.
- D. Progress Report – Build relationship with KHPA – Claudia Blackburn
- Claudia shared that the E-Health Advisory Council has been moved to KDHE.
 - She informed the group that although KHPA has experienced funding cuts, they did receive \$40 million to upgrade the eligibility system and for promotion of Medicaid and Medicare.
 - Claudia also shared that KHPA received \$1.9 million from HRSA to fund legislative approved expansion of SCHIP.
 1. Anne proposed to seek support from KHPA for a the local community health coverage plan.
 - The group discussed personal experiences and insight regarding KHPA.
- E. Progress Report – Review research data on emergency room use by the uninsured – Renee Hanrahan
- Renee reviewed an ER usage data report for Via Christi – St. Joseph Campus. (Please contact Renee at Renee.Hanrahan@via-christi.org for a copy of this report.)
 1. The report showed that St. Joseph’s ER data was parallel to the national data.
 2. 40% of uninsured residents use the ER inappropriately for primary medical care.
 - Renee expressed how it would be helpful to obtain information on ER usage from all ER departments in Sedgwick County.
 - All group members agreed that the report was very beneficial.
 - Ron – *This report shows a community issue of inappropriate ER usage. I don’t think it’s due to access to primary care, but instead access to care after hours. We need a better urgent care system.*
 - Jon discussed the report from Dr. Young about the utilization trends of the Sedgwick County EMS.
 1. Renee explained that overall there is a small proportion of people who inappropriately use the EMS and ER. She added that a shared medical records system will help prevent these instances of inappropriate use.

- Renee shared that Via Christi is planning to collect the same data at the St. Francis campus (and hopefully other ER rooms in the county). Via Christi is also looking at education patients on how to use the ER appropriately.
- Anne informed the group that Central Plains received a grant about 6 years ago to obtain ER data from hospitals in the county. She explained that all hospitals were willing to participate and suggested that the efforts be replicated. Anne will forward the report to Renee.
- Rod questioned: *“What’s the best way to approach other hospitals about obtaining ER usage data?”*
 1. Claudia asked whether the information that is being collected through the HIE efforts can be used to capture this data.
 - Jon – *The HIE system will not be set up in a way to collect that they of data.*
 2. Renee stated that she does not believe that it would be appropriate for Via Christi to ask other hospitals for that information.
- Ron - Is there any reason to think that other hospital data will be different from Via Christi’s?
 1. Renee – *Yes. The hospitals are in different locations of town and therefore see different populations of people. Having data from all hospitals will give us real data and validity.*

F. Progress Report - Study the feasibility of a shared health information system for the safety net clinics – Jon Rosell

- Jon informed the group that the WHIE has officially been created. The project is represented by Via Christi, Wesley, and the Sedgwick County Health Dept.
- He shared that Axolotl will be the source for the HIE.
- Jon also informed the group that there has been discussion at the state level to develop a HIE system for the entire state of Kansas. Wichita is going to pause on efforts of creating a system to wait for the state’s final decision. There is hope that Wichita will be recognized as the pilot system for the state.
- Jon stated that the state has applied for federal stimulus money as well as \$6 million-\$8 million for technical support of the HIE. He shared that KDHE has given money towards the HIE efforts.
- Jon insured the group that thinks are moving very quickly and hopefully the HIE will be up and running soon.

G. Progress Report – Further develop strategy for extending clinic hours of operation – Rod Harris

- Rod shared with the group that there are currently no updates for extending clinic hours and that the clinics are currently focusing on sustaining operations as they are.

H. Progress Report – Explore 24/7 nurse call line – Rod Harris

- Rod reminded the group that the Nurse Call Line recommendation has been tabled and that it will be looked at again once more research has been found.
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I. Progress Report - Develop and implement multiple strategies to enable efficient/effective transportation to area clinics – Shirley Wilson

- Shirley informed the group that the Wichita Transit Services (WTS) has created an advisory board.
- She also stated that WTS is becoming the Regional Transit Authority and will soon be able to provide services beyond the city of Wichita.
- Shirley shared that the city buses will be getting new IT software installed that will make audible announcements inside and outside the buses informing riders of the route information and time. The transit system is also receiving a calling system that is able to call riders with special needs to inform them that transportation is on the way. This will help reduce the amount of missed buses.
- Shirley informed the group that the transit system is currently working with public schools to provide transportation to all students in the city.
- Shirley also stated that WTS is working with Sedgwick County on providing shuttles to and from the arena.
 1. Tim shared that there are many opportunities for funding transit programs. He suggested that the transit system apply for both state and federal funds.
- Rod asked if Wichita Transit Services was still considering extending the hours of bus operation.
 1. Shirley – That idea is still on the table, but funding still seems to be an issue.

J. Next Steps – Rod/All

- Rod asked the group: “What should be the Oversight Committee’s next approach?”
 1. The group’s consciences is to focus our energy on three priority recommendations:
 - Community Health Coverage Plan
 - Review research data on emergency room use by the uninsured
 - Study the feasibility of a shared health information system for the safety net clinics

- The group also agreed that meeting will be bi-monthly and that updates on the priority recommendations will be send out monthly.
- Ron stressed the important of the Oversight Committee playing a more critical that involves making significant decisions and actions towards moving the priority recommendations forward.
- Norton suggested that significant changes on the non-priority recommendations should be included in the monthly report as well.

1. All group members agreed.

III. Adjourned

- A. Next meeting will be November 18, 2009 from 2:00pm – 3:00pm at United Way (245 N. Water)