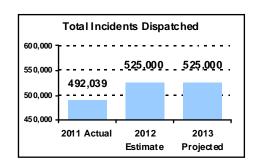
PUBLIC SAFETY

PERFORMANCE MEASURE HIGHLIGHTS

The following section highlights Key Performance Indicators for the Public Safety Functional Area for Sedgwick County. The Public Safety group accounts for the function of government involved with preventing, protecting and mitigating the potential harm to the general public from events both natural and manmade, as well as from other individuals. These functions include the following departments: Public Safety Director, Emergency Communications (9-1-1), Emergency Medical Services, Emergency Management, Fire District 1, Regional Forensic Science Center, Department of Corrections, Sheriff's Office, District Attorney, 18th Judicial District, Crime Prevention Fund, and Code Enforcement.

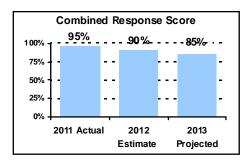
Department Measure and Goal	2011	2012	2013
	Actual	Est.	Proj.

Emergency Communications' Goal: Provide expedient and effective handling of calls through the 9-1-1 telephone system			
Total incidents dispatched (KPI)	492,039	525,000	525,000
911 calls answered in 15 seconds or less	97.93%	98.00%	98.00%
Priority "E" calls dispatched in 1 minute or less	99.17%	99.20%	99.20%
Priority "1" calls dispatched in 3 minutes or less	99.23%	99.20%	99.20%
Medical calls handled according to protocol	98.71%	98.50%	98.50%



responses to requests for service			
Urban response time compliance of eight minutes and 59 seconds 90 percent of the time	95%	90%	85%
Suburban response time compliance of 10 minutes and 59 seconds 90 percent of the time	84%	83%	79%
Rural response time compliance of 15 minutes and 59 seconds 90 percent of the time	88%	83%	80%
Return of spontaneous circulation (ROSC)	39%	38%	37%
Percent of patients transported	67%	68%	67%

Emergency Medical Service's Goal: Provide its customers with reliable and timel

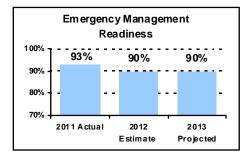


Emergency Management Readiness (KPI)	93%	90%	90%
Outdoor warning device availability	96%	96%	98%
User ratings of Emergency Operations Center	100%	100%	100%

Emergency Management's Goal: Effectively assist people, organizations, and businesses

to prepare for, respond to, mitigate and recover from disasters

Percentage of plans current to federal standards



100%

100%

100%

Department Measure and Goal	2011 Actual	2012 Est.	2013 Proj.
Fire District 1's Goal: Respond rapidly and accurately including fire suppression, rescue, medical, and hazardo			28
Combined Index Percentage	86%	92%	92%
Percent of time structural fires contained to room of origin	64%	56%	56%
Urban response in 6 minutes and 25 seconds or less	80%	80%	80%
Suburban response in 8 minutes and 24 seconds or less	80%	80%	80%
Rural response in 10 minutes and 45 seconds or less	86%	80%	80%
Regional Forensic Science Center's Goal: To provide q laboratory services in a timely fashion	quality medic	olegal and fo	orensic
Center Quality Index (KPI)	2.30	2.00	3.00
Forensic laboratories service score	2.60	3.00	3.00
Criminalistics turn-around time	17.00 weeks	4.00 weeks	3.00 weeks
Pathology turn-around time (percent of cases filed in 90 days)	89%	90%	90%
Department of Corrections' Goal: Reduce recidivism behavior change strategies to increase client successafety			
Corrections recidivism rate (KPI)	29%	30%	30%
Adult residential and service center recidivism rate	36%	33%	33%
Adult field services recidivism rate	53%	45%	45%
Pre-trial recidivism rate	32%	38%	38%
Juvenile Justice Authority Prevention Grants recidivism	25%	24%	24%
Sedgwick County Sheriff			
Total average population in custody of the Sheriff (KPI)	1,502	1,592	1,671
Total traffic citations	30,455	30,000	31,000
Total cases assigned to detectives	3,733	4,904	4,989
Total court proceedings	20,994	21,500	22,500
Total warrants cleared	15,700	16,000	16,500
Code Enforcement's Goal: Perform 90 percent of insper percent of inspections within 48 hours of receiving notified		24 hours an	d 100
Number of inspections completed in 24 hours (KPI)	11,764	10,000	10,000
Land use complaints	847	850	850
Inspections per inspector	1,961	1,900	1,900
Permits issued	3,891	2,300	2,300
Plan review	86	85	85

