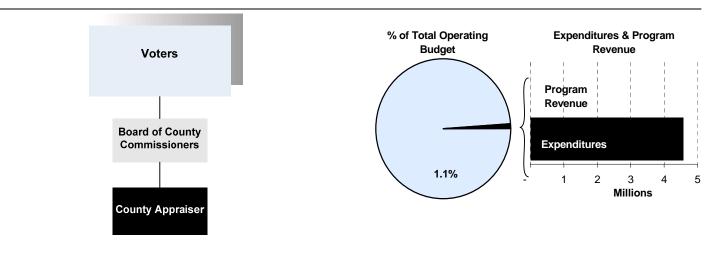


Michael S. Borchard, CAE Sedgwick County Appraiser 4035 E. Harry Street Wichita, Kansas 67218 316-660-9110 mborchard@sedgwick.gov

Mission:

□ To fairly and accurately discover, list and value all tangible taxable property within Sedgwick County; meet all statutory requirements; maintain in-house training; attain current information to ensure accuracy; provide information to all who come in contact with our office in a courteous, professional manner and educate the public and private sectors relative to the appraisal process.



Program Information

Over 30 Kansas Statutes govern the duties and processes of the Sedgwick County Appraiser's Office. These Statutes, which cover general, education, real property, and personal property appraisal duties, provide the legal basis for the work that the Appraiser's Office undertakes in serving its customers and providing services that the citizens have come to expect.

The Appraiser's Office is required by law to annually appraise all tangible taxable property by January 1st. In Sedgwick County this means the Appraiser's Office determines value for 218,650 individual parcels, including residential, agricultural, multi-family, commercial, industrial, as well as 41,492 personal property accounts.

In addition to appraising property, the Appraiser's Office must apply classification rates and determine the eligibility of certain religious, charitable, educational and municipal property tax exemptions. The Appraiser's Office maintains an extensive property information system as the basis for appraised valuations and property ownership tracking. The Office continues to advance in computer and other technologies to ensure better service and fair equal appraisals of property in the County.

The Sedgwick County Appraiser values property based on market transactions. In turn, the County Appraiser has the responsibility to study those transactions and appraise property accordingly. Market value is determined through the use of generally accepted appraisal methods. This process ensures that each property owner pays no more or less than a fair share of the cost of providing government services.

The Appraiser's Office has formed multiple partnerships with various entities to assist in accomplishing their mission and goals. Partners include the International Association of Assessing Officers (IAAO); the Kansas County Appraiser's Association (KCAA), of which 13 staff members hold active membership; the Property Valuation Department (PVD), which is assigned as the County Appraiser's oversight agency; and Dr. Stanley D. Longhofer with Wichita State University's Center for Real Estate, for data sharing and review of various forecasts and analyses.



Departmental Sustainability Initiatives

The Sedgwick County Appraiser's Office works with cities and the County through the application process for various economic development tools: Industrial Revenue Bonds (IRB) and Economic Development Exemptions (EDX), Neighborhood Revitalization Programs (NRP) and Tax Increment Financing (TIF). These economic development tools are used by cities to promote, support and facilitate the creation of wealth and employment opportunities in the region. The Appraiser's Office has varying responsibilities depending on the tool being used, but one constant is that the Office must participate, cooperate, and collaborate with the diverse array of

involved stakeholders. The Appraiser County also responds to requests from other units of government, as well as Sedgwick County offices, wanting impact statements or estimated valuations for constructing certain structures or from developers inquiring about building structures in specific areas in Sedgwick County.

The Appraiser's Office works to mitigate its impact on the environment in numerous ways. In 2006, the Appraiser's Office implemented the use of a Data Verification Van which reduced the number of field appraisers driving in their personal vehicles producing harmful gas emissions. This process is successful and offers the same amount of productivity by incorporating

multiple appraisers within the same vehicle. Additionally, the Appraiser's Office has Customer Convenience Centers located in Derby (212 W. Greenway) and at the Sedgwick County Courthouse (525 N. Main), to provide citizens several options to cut down on driving distance.

By providing customer service training skills and ensuring that County Values are considered in every aspect of their daily work, the Appraiser's Office ensures the delivery of services in a fair and equitable manner. Additionally, the Appraiser's Office makes every possible attempt to improve technology. The improvements in technology allow for more effectiveness and accuracy in the service provided to the taxpayers of Sedgwick County.

Department Accomplishments

Sedgwick County is now utilizing new technology with the Kansas Computer Assisted Mass Appraisal (CAMA) system. Sedgwick County began this process when it was selected to be a BETA test site for 2005 and went live with the new CAMA (Orion) system in the 3rd quarter of 2008.

The Appraiser's Office has also been involved in the

Government

in

with strong

County's transition to the new

tax system, which will go live

in the fourth-quarter of 2009.

The Appraiser's Office has

fully participated in writing the

specifications for the Manatron

Management (GRM) software,

personal property, corrections

of error, records, GIS, and the

interfaces with other systems such as Orion. Five years of

personal property data will be

converted into GRM. Personal

property will be listed and

valued (appraised and assessed)

manufactured homes and oil

and gas, while Real property

will be listed and valued

(appraised and assessed) in

Orion and those values will be

exported to GRM through an

except

GRM

emphasis

Revenue

on

for

Alignment with County Values

• Commitment -

- The Appraiser's Office is committed to provide quality customer service to property owners by providing its employees with the best tools and educational opportunities necessary to make fair and equitable appraisals
- Accountability -
 - The Appraiser's Office accepts responsibility for their job performance by adhering to the requirements of the Kansas Property Valuation Department which ensures property owners are receiving fair and equitable appraisals

Goals & Initiatives

- To develop and maintain positive, cohesive relationships that promote a positive image
- To provide government services to citizens at convenient locations outside the Main Courthouse
- To be a model of appraisal excellence with a reputation for delivering equitable, accurate and understandable appraisals that meet statutory requirements

Budget Adjustments

Changes to the Appraiser's 2010 budget reflect an increase in benefits costs and a 2.0 general pay adjustment for employees earning less than \$75,000. No increases were provided for contractuals, commodities, and capital equipment from the 2009 Adopted budget for property tax supported funds, with the exception of an increase of \$138,672 for additional costs related to the lease of space at the Wichita Mall, located at 4035 E. Harry. In June 2009, the Appraiser's Office moved from the Courthouse and another leased facility into a new location.

interface.



PERFORMANCE MEASURE HIGHLIGHTS

The following chart illustrates the Key Performance Indicator (KPI) of the Sedgwick County Appraiser's Office.

Successfully Achieve the Points Required by the Annual Substantial Compliance Audit by the Kansas Department of Revenue -

• Measure of the percent of points received from the Annual Substantial Compliance Audit by the Kansas Department of Revenue. When the level and uniformity of Sedgwick County's appraised values are in compliance, then the burden of taxation is distributed fairly and equitably for property owners in the County.

Audit Points Received									
100.0% -	r - 1	100.00%		100.00%		100.00%			
80.0% -									
60.0% -									
40.0% -									
20.0% -									
0.0% -									
	2	2008 Actua	I 2	009 Estima	te 20	10 Project	ed		

Den ersten er til Denfermannen Manager	2008	2009	2010
Department Performance Measures	Actual	Est. 100.00%	Proj.
Successfully achieve the points required by the Annual Substantial Compliance Audit by the Kansas Department of Revenue (KPI)	100.00%	100.00%	100.00%
Assessed Value	\$4.2B	\$4.3B	\$4.3B
Budget	\$4.0M	\$4.4M	\$4.6M
Cost per \$1,000 of assessed value	\$0.94	\$1.01	\$1.01
Maintain a ratio of the number of informal appeals to the number of parcels within 5 percent or less	4.6%	2.3%	2.8%



Significant Adjustments From Previous Budget Year

• Adjustment for the lease of space at the Wichita Mall (4035 E. Harry) - relocation plan

```
Expenditures
          Revenue
                       FTEs
138,672
```

						Total	138,672	-	-
Budget Summary by Categoria	gory					Budget S	ummary b	y Fund	
Expenditures	2008 Actual	2009 Adopted	2009 Revised	2010 Budget	% Chg. 09-10	Expenditur	es	2009 Revised	2010 Budget
Personnel	3,544,599	3,827,225	3,827,225	3,905,175	2.0%	General Fu	nd-110	4,408,965	4,571,537
Contractual Services	365,844	435,621	489,121	525,726	7.5%				
Debt Service	-	-	-	-					
Commodities	106,429	94,110	90,610	140,636	55.2%				
Capital Improvements	-	-	-	-					
Capital Equipment	-	2,009	2,009	-	-100.0%				
Interfund Transfers	-	-	-	-					
Total Expenditures	4,016,872	4,358,965	4,408,965	4,571,537	3.7%	Total Exp	enditures	4,408,965	4,571,537
Revenue									
Taxes	-	-	-	-					
Intergovernmental	-	-	-	-					
Charges For Service	-	-	-	-					
Other Revenue	7,736	9,091	9,091	7,891	-13.2%				
Total Revenue	7,736	9,091	9,091	7,891	-13.2%				
Full-Time Equivalents (FTEs)	73.00	73.00	73.00	73.00	0.0%				

Budget Summary by Program

	_	Expenditures						
Program	Fund	2008 Actual	2009 Adopted	2009 Revised	2010 Budget	% Chg. 09-10		
Administration	110	1,195,598	1,298,557	1,356,557	1,463,765	7.9%		
Commerical	110	657,025	689,747	681,747	717,588	5.3%		
Residential & Agricultural	110	900,265	984,226	984,226	1,004,745	2.1%		
Personal Property	110	537,875	604,618	604,618	568,153	-6.0%		
Support Staff	110	726,109	781,817	781,817	817,286	4.5%		

 Full-Time Equivalents (FTEs)								
2009 Adopted	2009 Revised	2010 Budget						
 16.00	16.00	16.00						
11.00	12.00	12.00						
18.00	18.00	18.00						
11.00	10.00	10.00						
17.00	17.00	17.00						

4,016,872

4,358,965

Sedgwick County...

working for you

3.7%

73.00

County Appraiser

			Budgeted Personnel Costs			
			2009	2009	2010	
Position Title(s)	Fund	Band	Adopted	Revised	Budget	
County Appraiser	110	B531	98,792	102,233	102,233	
Chief Deputy Appraiser	110	B428	71,558	74,947	74,947	
Senior Administrative Project Ma	110	B327	62,868	65,859	65,859	
Administrative Manager	110	B326	112,382	118,163	118,163	
Assistant Chief Deputy Appraiser	110	B326	56,785	59,468	59,468	
Senior Administrative Officer	110	B323	223,312	236,606	236,606	
Staff Economist II	110	B323	51,542	53,476	53,476	
Communication Coordinator	110	B322	50,887	53,669	53,669	
Modeler II	110	B322	40,674	42,618	42,618	
Mass Appraisal Modeler II	110	B322	44,967	47,116	38,042	
Real Property Appraiser III	110	B321	170,460	177,240	177,240	
Administrative Officer	110	B321	108,960	125,032	125,032	
Personal Property Appraiser III	110	B321	51,612	52,627	52,627	
Personal Property Appraiser I	110	B219	41,577	43,133	43,133	
Problem Resolution Specialist	110	B218	300,199	306,133	306,133	
Real Property Appraiser II	110	B217	553,915	570,275	594,181	
Real Property Appraiser I	110	B217	129,444	118,017	118,017	
Personal Property Appraiser II	110	B217	25,975	26,695	26,695	
Customer Service Representative	110	B217	31,150	26,494	26,495	
Fiscal Associate	110	B216	386,854	396,127	397,974	
Fiscal Assistant	110	B114	67,963	66,312	66,312	

Full-Time Equivalents (FTEs)							
2009 Adopted	2009 Revised	2010 Budget					
1.00	1.00	1.00					
1.00	1.00	1.00					
1.00	1.00	1.00					
2.00	2.00	2.00					
1.00	1.00	1.00					
5.00	5.00	5.00					
1.00	1.00	1.00					
1.00	1.00	1.00					
1.00	1.00	1.00					
1.00	1.00	1.00					
4.00	4.00	4.00					
3.00	3.00	3.00					
1.00	1.00	1.00					
1.00	1.00	1.00					
8.00	8.00	8.00					
18.00	18.00	18.00					
4.00	4.00	4.00					
1.00	1.00	1.00					
1.00	1.00	1.00					
14.00	14.00	14.00					

3.00

3.00

3.00

Subtotal Add:	2,778,920	_	73.00	73.00	73.00
Budgeted Personnel Savings (Turnover)	(44,771)				
Compensation Adjustments	53,535				
Overtime/On Call	11,684				
Benefits	1,105,807				
Total Personnel Budget	3,905,175				



Administration

Administration provides general management services to all divisions within the Appraiser's Office including: human resource management, inventory, budget development and oversight, technology planning, office communication, public relations as well as education and professional development. Administration also serves as liaison to other county departments, professional organizations and different levels of state government.

Fund(s): General Fund 110

	2008	2009	2009	2010	% Chg.
Expenditures	Actual		Revised		09-10
· · ·		Adopted		Budget	
Personnel	870,192	932,846	932,846	951,046	2.0%
Contractual Services	235,268	291,702	353,202	388,294	9.9%
Debt Service	-	-	-	-	
Commodities	90,138	72,000	68,500	124,425	81.6%
Capital Improvements	-	-	-	-	
Capital Equipment	-	2,009	2,009	-	-100.0%
Interfund Transfers	-	-	-	-	
Total Expenditures	1,195,598	1,298,557	1,356,557	1,463,765	7.9%
Revenue					
Taxes	-	-	-	-	
Intergovernmental	-	-	-	-	
Charges For Service	-	-	-	-	
Other Revenue	7,491	9,091	9,091	7,641	-15.9%
Total Revenue	7,491	9,091	9,091	7,641	-15.9%
Full-Time Equivalents (FTEs)	16.00	16.00	16.00	16.00	0.0%

Goal(s):

75002-110

• To develop and maintain positive, cohesive relationships that promote a positive image

• To communicate timely and accurate reports to employees, departments, citizens, legislators and professional state and national organizations

• To provide educational opportunities to employees, other departments, appraisal offices and citizens

Commercial

Commercial Real Estate is responsible for discovery, listing and valuation of all commercial real property parcels in Sedgwick County. This is accomplished through the use of properly applied mass appraisal techniques for commercial properties in accordance with the State of Kansas Statutes and the Kansas Department of Revenue Property Valuation Division directives and guidelines. This division is also responsible for the review and defense of values through the appeal processes.

Fund(s): General Fund 110					75004-110
	2008	2009	2009	2010	% Chg.
Expenditures	Actual	Adopted	Revised	Budget	09-10
Personnel	628,579	644,165	644,165	679,502	5.5%
Contractual Services	24,834	39,855	31,855	34,461	8.2%
Debt Service	-	-	-	-	
Commodities	3,612	5,727	5,727	3,625	-36.7%
Capital Improvements	-	-	-	-	
Capital Equipment	-	-	-	-	
Interfund Transfers	-	-	-	-	
Total Expenditures	657,025	689,747	681,747	717,588	5.3%
Revenue					
Taxes	-	-	-	-	
Intergovernmental	-	-	-	-	
Charges For Service	-	-	-	-	
Other Revenue	-	-	-	-	
Total Revenue	-	-	-	-	
Full-Time Equivalents (FTEs)	12.00	11.00	12.00	12.00	0.0%

Goal(s):

• To be a model of appraisal excellence with a reputation for delivering equitable, accurate and understandable appraisals that meet statutory requirements

• To provide prompt, courteous and professional assistance to the citizens served by Sedgwick County and to fellow employees

• To create a work environment that will attract and retain quality workers dedicated to establishing cost-effective mass appraisal values



Residential & Agricultural

Residential and Agricultural Real Estate is responsible for discovery, listing and valuation of all residential/agricultural real property parcels in Sedgwick County. This is accomplished through the use of properly applied mass appraisal techniques for residential and agricultural properties in accordance with the State of Kansas Statutes and the Kansas Department of Revenue Property Valuation Division directives and guidelines. This division is also responsible for the review and defense of values through the appeal processes.

Fund(s): General Fund 110					75005-110
	2008	2009	2009	2010	% Chg.
Expenditures	Actual	Adopted	Revised	Budget	09-10
Personnel	829,966	911,843	911,843	929,949	2.0%
Contractual Services	67,033	66,424	66,424	71,530	7.7%
Debt Service	-	-	-	-	
Commodities	3,266	5,959	5,959	3,266	-45.2%
Capital Improvements	-	-	-	-	
Capital Equipment	-	-	-	-	
Interfund Transfers	-	-	-	-	
Total Expenditures	900,265	984,226	984,226	1,004,745	2.1%
Revenue					
Taxes	-	-	-	-	
Intergovernmental	-	-	-	-	
Charges For Service	-	-	-	-	
Other Revenue	-	-	-	-	
Total Revenue	-	-	-	-	
Full-Time Equivalents (FTEs)	18.00	18.00	18.00	18.00	0.0%

Goal(s):

• To accurately discover, list and value all residential and agricultural real estate

• To promote professionalism by educating staff in appraisal standards, techniques and the use of technology

• To facilitate open and honest communication with internal and external customers to build positive relationships and provide high quality service

• Personal Property

Personal Property Appraisal is responsible for discovery, listing and valuation of all business and individual personal property in Sedgwick County in accordance with the State of Kansas Statutes and the Kansas Department of Revenue Property Valuation Division directives and guidelines. This division is also responsible for the review and defense of values through the appeal processes.

Fund(s): General Fund 110					75006-110
	2008	2009	2009	2010	% Chg.
Expenditures	Actual	Adopted	Revised	Budget	09-10
Personnel	504,732	573,261	573,261	543,605	-5.2%
Contractual Services	27,282	26,570	26,570	18,754	-29.4%
Debt Service	-	-	-	-	
Commodities	5,861	4,787	4,787	5,794	21.0%
Capital Improvements	-	-	-	-	
Capital Equipment	-	-	-	-	
Interfund Transfers	-	-	-	-	
Total Expenditures	537,875	604,618	604,618	568,153	-6.0%
Revenue					
Taxes	-	-	-	-	
Intergovernmental	-	-	-	-	
Charges For Service	-	-	-	-	
Other Revenue	-	-	-	-	
Total Revenue	-	-	-	-	
Full-Time Equivalents (FTEs)	10.00	11.00	10.00	10.00	0.0%

Goal(s):

• To accurately appraise all reported property in a timely and efficient manner

• To educate each member of the division in the techniques and concepts of valuing personal property

• To raise awareness of personal property appraisal by communicating time frames and taxpayer responsibilities



Support Staff

Appraisal Support is responsible for providing support to the Commercial, Residential and Agricultural Real Property Divisions as well as the Personal Property Division. Support includes record imaging, record maintenance, map maintenance, logging and tracking of field processes, quality control of appraisal data, and fulfillment of data requests from external customers.

Fund(s): General Fund 110					75007-110
	2008	2009	2009	2010	% Chg.
Expenditures	Actual	Adopted	Revised	Budget	09-10
Personnel	711,131	765,110	765,110	801,073	4.7%
Contractual Services	11,427	11,070	11,070	12,687	14.6%
Debt Service	-	-	-	-	
Commodities	3,552	5,637	5,637	3,526	-37.4%
Capital Improvements	-	-	-	-	
Capital Equipment	-	-		-	
Interfund Transfers	-	-	-	-	
Total Expenditures	726,109	781,817	781,817	817,286	4.5%
Revenue					
Taxes	-	-	-	-	
Intergovernmental	-	-	-	-	
Charges For Service	-	-	-	-	
Other Revenue	245	-		250	
Total Revenue	245	-	-	250	
Full-Time Equivalents (FTEs)	17.00	17.00	17.00	17.00	0.0%

Goal(s):

• To provide accurate information and resources necessary to facilitate the appraisers in the completion of appraisal processes

• To achieve performance targets through communication and teamwork

• To provide assistance with a courteous and friendly attitude

• To optimize our knowledge through education and training opportunities

