



SEDGWICK COUNTY, KANSAS

DIVISION OF FINANCE

Purchasing Department

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**REQUEST FOR PROPOSAL
#07-0211
CONTRACTING SERVICES FOR SAP BW ETL
(EXTRACTION TRANSFORMATION & LOADING) WORK
ADDENDUM #1**

October 10, 2007

This addendum provides answers to the questions submitted for this project. Questions are italicized and the answer is bolded.

1. *Under Section 2, "Emergency Medical Services system, Fire House, Juvenile Detention Facility population management system, and other systems used in the delivery of local government services." What is the legacy data format available to extract into SAP BI?*
A. All are SQL.
2. *Is there any tool at client place to convert or transform legacy data?*
A. It is the responsibility of the successful contractor to determine how to convert data.
3. *Will the county provide a diagram of its current BW/SEM landscape for the purposes of responding to the RFP?*
A. A diagram will not be provided. Please refer to section 2 of the RFP for landscape information.
4. *When the systems were installed, what configuration was used for SEM?*
 - a. *Centralized – BW and SEM share data, structure and database.*
 - b. *Remote – SEM has a connection to another BW system.*
 - c. *Separate – SEM and BW are two different environments.***A. BW and SEM share data, structure and database.**
5. *Would the county consider a technical upgrade in addition to services if it meant increased functionality and performance for extracts, reporting, presentation and data loads?*
A. No.
6. *In addition to new data extracts, is there a need to rework or enhance existing interfaces?*
A. Yes, as data from additional extraction will be used in existing dashboards.
7. *Will the consultant(s) be required to perform BASIS type activities in addition to BW ETL responsibilities?*
A. No.

8. Has the county surveyed all systems to be integrated? Can that list be shared prior to response submissions?

- a. This would help us scope and size the project.
- b. Listing of systems, platform, and database (if any) would also be helpful.

A. A survey of all systems has not been done by the County.

9a. What datasources/infosources from SAP R/3 are in scope?

A. Project systems, profit center accounting are not implemented in Sedgwick County, therefore not in scope. Any implemented module is in scope.

9b. Please indicate the following for each of the datasources:

- Extraction mode (full/ delta)
- Frequency (daily, weekly, monthly, etc.)
- Estimated volume
 - a. FI
 - i. General Ledger
 - ii. Accounts Payable
 - iii. Accounts Receivable
 - iv. Fixed Assets
 - v. Other FI sub-modules
 - b. CO
 - i. Cost Center Accounting
 - ii. Internal Orders
 - iii. Project System
 - iv. Profit Center Accounting*
 - v. Other CO sub modules
 - c. HR
 - i. Payroll
 - ii. Personnel Administration
 - iii. Organizational Management
 - iv. Other HR submodules

A. Full or delta depending on business requirements and R/3 data structure for extraction mode; daily and bi-weekly for frequency; and largest extraction is 10 million records transferred from time management using 0hr_pt_1, with five years data. Most of the extraction from R/3 sources are around 300,000 records with a five year history for estimated volume.

10. Regarding datasources/infosources from non - SAP R/3 systems? Please indicate the following for each of the datasources:

- Extraction mode (full/ delta)
- Frequency (daily, weekly, monthly, etc.)
- Estimated volume
 - d. Oracle based Computer Aided Dispatching (CAD) system General Ledger
 - e. fleet management system (running on SQL Server),
 - f. Emergency Medical Services system
 - g. Fire House
 - h. Juvenile Detention Facility population management system
 - i. Other non-SAP systems

A. Fully only for extraction mode; daily for frequency; and not know at this point for d through i.

11. Please clarify if the scope includes:

- a. data modeling for the data-marts on the BI system
- b. BEx reporting and other front-end developments
- c. integration with portal

- d. integration with SEM-CPM
- e. configuring SEM-CPM
- f. enhancing existing datasources/infosources
- g. enhancing existing infoproviders
- h. back-end performance tuning (for ETL)
- i. front-end performance tuning
- j. end-user authorization
- k. data conversion and history (how many years)
- l. training

A. Yes from a to i. No on j, k, l.

12. Are there any constraints on consulting team size?

A. As stated in the RFP, not more than 2.

13. Will there be infrastructural support for offshore team members?

A. No.

14. Please clarify the availability of in-house IT/ business resources. How many resources? What are their % commitments?

A. 2.5 Full Time Equivalence (FTEs) from the County.

15. What is the Post Go-live support strategy?

A. County intends to provide "support after go-live."

16. "The project is of type Time and Material". Please indicate if this assumption is incorrect.

A. Yes, as stated in RFP.

17. Are we supposed to provide a project timeline and resource/cost estimates based on the current assumptions? Or should we provide only the average hourly cost?

A. Please refer to section 12 "proposal content" of the RFP.

18. Has BW been implemented in the new system when it went live, to what extent?

A. BW has been fully implemented using delivered business contents where possible.

19. If Yes, were just the Business Contents used "as is," or has BW been customized heavily?

A. Enhanced dataSources on a few occasion to add fields of our own and generic DataSources were also created.

20. What kind of timeframe for each area of implementation desired by the County, such as Fire House, etc.?

A. A definite time line is not established, as this type of work represents after go-live enhancements.

21. Is there a representation of the architecture and the subsystems that interface with this effort? What is the current hardware configuration?

A. The database is db2 udb for unix and windows. The version is v8.2, the level is 8.1.10.812. The hardware is Dell PowerEdge 1955 blade server. Production BW system (PBW) is two 3.6 Ghz processor with 8 Gb RAM. Operating system is Windows 2003 Enterprise server; Service Pack 1.

22. Is there a data repository profile for each in use?

A. No.

23. Does the County anticipate needing more servers or other hardware to have the optimal production environment?

A. No.

24. Do you have Remote Access stipulations or guidelines on your systems?

A. No.

25. What is the current size of the SAP BW Data Warehouse?

A. Please refer to section 2 of RFP entitled Background Information and Objectives.

26. What is the current volume of records that are staged from R3 to BW?

A. Largest extraction is 10 million records transferred from time management using 0hr_pt_1, with five years data. Most of the extractions from R/3 sources are around 300,000 records with a five year history.

27. How many users of the BW system currently exist?

A. Approximately 100.

28. What is the size of the Oracle and SQL server data bases that they intend to stage into SAP BW?

A. Not enough work has been done to ascertain the actual size of the non-r/3 source system databases. We intend to extract only data required for the dashboard project, which should be a small portion of the databases.

29. Do they presently possess a license for ETL tool like XI, DB Connect or COGNOS?

A. The County owns SAP BW 3.5, no 3rd party ETL tool is owned by the County, and has no intention to invest in 3rd party ETL tools.

30. What is the security methodology that is being currently followed?

A. We create user groups, then enroll users in user groups to control access.

Clarification: Proposals are due October 16, 2007 and 1 original and 7 copies are due at submission. Pricing is good for 120 days and proposals cannot be withdrawn at any time after receipt, which means if there is a delay in awarding, proposers cannot withdraw their proposers and prices and proposals expire at 120 days if an award is not made. Pricing and services awarded to the successful contractor shall be good through the duration of the project.

Please acknowledge receipt of this addendum on the Revised Bid/Proposal Response Form in the appropriate place.