

HUMAN SERVICES

PERFORMANCE MEASURE HIGHLIGHTS

The following section highlights Key Performance Indicators for the Human Services Functional Area for Sedgwick County. This group primarily serves the defined populations of people with disabilities, people dealing with aging issues, those with behavior that are of concern to the community, the under insured and un-insured, as well as the safety of animals. These functions include the following departments: Human Service’s Director, COMCARE, Community Developmental Disability Organization, Department on Aging, Health Department, and Animal Control.

Department Measure and Goal	2014 Actual	2015 Est.	2016 Proj.
COMCARE’s Goal: Provide individualized support to consumers seeking to return to work or school as part of their recovery process			
Primary index for COMCARE services	95%	95%	95%
The number of those individuals with a serious and persistent mental illness living independently	86%	85%	86%
The number of serious and persistent mental illness clients competitively employed > 30 hours per week	1.60%	1.00%	1.50%
The number of severe emotional disorder children in a permanent home	93%	93%	94%
The number of Center City clients securing permanent housing	93%	93%	93%
Community Developmental Disability Organization’s Goal: Ensure quality of services and timely access provided to those in need			
Primary index for SCCDO services	90.0%	90.0%	90.0%
Percent of contract requirements met by Day Service providers per annual contract review	100%	100%	100%
Percent of contract requirements met by Residential Service providers per annual contract review	100%	100%	100%
Percent of contract requirements met by Case Management Service providers per annual contract review	100%	100%	95%
Health Department’s Goal: Continue and enhance health protection, improve physical activity and nutrition, and improve access to healthcare			
Health Status Index	90%	90%	90%
Percent of all active Tuberculosis cases reported in Sedgwick County have started and completed therapy within the period specified by physician	100%	95%	95%
Vaccinate at least 500 uninsured residents annually with flu vaccine	1,164	900	900
Nutrition education provided to WIC clients	75,370	71,000	70,000
Children’s Dental Clinic Clients per year	354	380	380

