drink 8 glasses of water a day *fruits & vegetables each day* Use seat belts

use car seats for infants and children

Brush and floss at least 2 times a

Eat Healthy Check for diabetes

www.sedgwickcounty.org



if you need help finding a medical home or learning more about affordable health coverage options call 2-1-1

Cover Your Sneeze *Rest when you're sick* Exercise 20 minutes a day Check Your Blood Pressu *Get your children immu*



Sedgwick County... working for you United Way • AIRS



Table of Contents

| What is a Medical Home and Why Do I Need One? | 3 |
|--|-------|
| Community Clinics If You Need a Health Care Home | 4-6 |
| Limited Medical Service Clinics | 7-8 |
| Dental Clinics If You Need a Dental Home | 9 |
| Need Help with Prescription Costs? | 10-11 |
| When You Go to the Doctor | 12 |
| Your Self-Care for Common Problems | 13-14 |
| Emergency or Non-Emergency? | 15 |



rink 8 glasses of

If you need help finding a medical home or learning more about affordable health coverage, call 2-1-1 or visit www.sedgwickcounty.org

Page

Last updated April 2016

What is a medical home and why do I need one?

A medical home:

- Is the source of medical care chosen by the patient.
- Provides health care services focused on the patient.
- Is accessible and long-term.

A medical home is important because:

- "Minor health issues" won't become a "major health issues" due to preventative care and check ups.
- When you connect to a medical home, they have access to your records and your medical history information needed to best treat you.
- It results in savings; you can avoid costly trips to the Emergency Room.

To find a medical home, refer to the "Community Clinics...if you need a medical home" pages or call 2-1-1. The United Way of the Plains offers 2-1-1 for free, 24 hours a day, 7 days a week, to assist you in getting the help you need. The Sedgwick County Health Department Web site can also provide you with a list of community health clinics. Go to www.sedgwickcounty.org.

Need information about affordable health coverage?

There are many people who do not have health care coverage — but there are low-cost coverage options available. Unfortunately, many people don't know who to call or where to turn for help.

If you need help finding affordable health coverage, call 2-1-1 or visit the Sedgwick County Health Department online at www.sedgwickcounty.org. To see if you or your children are eligible for public health coverage (Medicaid and Healthwave), call 1-800-792-4884. Some private insurance companies also offer low-cost options.

When should you see a doctor?

You can probably take care of 80% of your health issues yourself — minor health issues, like a cold, a fever, a sore throat, a minor cut or a sprain. For these instances, you can treat yourself with some simple "self-care" information. Self-care helps you to recognize your symptoms, determine how you can treat them on your own, and when you might need to seek medical attention.

For online "self-care information" for the most common illnesses and injuries, visit the Sedgwick County Health Department at www.sedgwickcounty.org.



If you need help finding a medical home or learning more about affordable health coverage options, call 2-1-1 or visit www.sedgwickcounty.org

Community Clinics ... if you need a health care home

The following **primary care and medical home providers** are available for uninsured, low-income, Medicaid, and Medicare clients. Most services are available on a sliding scale. Call to make an

| Clinic Name | Address | Provide | Hours | Accepts | Accepts | Spocialty | Other |
|---|--|-----------------|--|----------------------|----------------------|---|---|
| and Phone Number | AUUL 622 | Primary Care | nouis | Medicare Medicaid | Private Insurance | Specialty Services | Info |
| HealthCore Clinic 691-0249 | 2707 E 21 st St. (67214) | ✓ | Medical: Mon-Fri 8 a.m 6 p.m. Saturday 9 a.m 5 p.m. Substance Abuse: Mon-Fri 8 a.m 9 p.m. Mental Health: Mon-Fri 8 a.m 6 p.m. Saturday 9 a.m 5 p.m. | ✓ | • | OB/Prenatal Care; Pediatrics; Sub- stance Abuse; Mental Health; Chronic Disease Management; Early Detection Works; HIV Test- ing; Lab Services; Prevention and Wellness | DCF Outstation site; Medication Assistance Program; 340B Program; Project Access; Anger Management Program; Smart Start Program; Healthy Steps; Strengthening Families Program; Health Homes |
| E.C. Tyree Health Clinic 681-2545 | 1525 N. Lor- raine (67214) | ~ | Mon-Thurs 9 a.m. to 8 p.m. Fri 9 a.m. to 1 p.m. Sat 9 a.m. to 1 p.m. | ~ | ~ | Hypertension & Diabetes Mgmt; Pediatric through Adult services; Free/low-cost in- house medica- tions; free HIV Testing; ACA In- surance Navigator | Evening and Saturday Hours; Migrant Farm Worker program; Project Access; Early Detection Works; Prescription Assistance; Behavioral Health |
| GraceMed Good Samaritan Clinic 866-2000 | 3701 E 13 th St. (67208) | \checkmark | Mon-Fri 8 a.m. to 5 p.m. | \checkmark | ✓ | Primary Medical Care, Prenatal Care, Pediatrics | KanCare Enrollment; SRS Outstation Site |
| GraceMed Helen Galloway Family Clinic 866-2000 | 1122 N. Topeka (67214) | ✓ | Medical and Dental: Mon-Fri 8 a.m. to 5 p.m. | ✓ | ✓ | Optometry, pedi- atrics, podiatry, primary medical services, and preventive and restorative dental care | Project Access; KanCare Enrollment; Rx Assistance; Early Detection Works; Migrant Farmworker Program; SRS Outstation Site |
| GraceMed Dodge Family Clinic 866-2000 | 4910 W. 1st St (67212) | ✓ | Medical and Dental: Mon-Fri 8 a.m. to 5 p.m. | ✓ | ~ | Primary medical care, pediatrics. pre- ventive dental care | Project Access; KanCare Enrollment; Rx Assistance; Early Detection Works; Migrant Farmworker Program; SRS Outstation Site |



Sedgwick County... working for you

Community Clinics ... if you need a health care home

| Clinic Name and Phone Number | Address | Provide Primary Care | Hours | Accept Medi- care/ Medicaid | Accept Private Insuran- ce | Specialty Services | Other Infor- mation |
|--|---|----------------------------|---|--------------------------------------|-------------------------------------|---|--|
| GraceMed Healthy Family Clinic 866-2000 | 1905 S. Laura (67211) | ✓ | Mon-Fri 8 a.m. to 5 p.m. | ✓ | ~ | Pediatrics, primary medi- cal care and preventive dental care | KanCare Enrollment |
| GraceMed Evergreen Family Clinic 866-2000 | 1125 W. 26th St. N.(67204) | ✓ | Mon-Fri 8 a.m. to 5 p.m. | ~ | ~ | Pediatrics, primary medical care and preven- tive dental care | KanCare Enrollment |
| GraceMed Downing Family Clinic 866-2000 | 2201 E. 25th St. N., Bldg. 200 (67219) | ~ | Mon-Fri 8 a.m. to 5 p.m. | ~ | ~ | Pediatrics, primary medical care and preven- tive dental care | KanCare Enrollment |
| GraceMed Jardine Family Clinic | 3610 E. Ross Parkway (67210) | ✓ | Mon-Fri 8 a.m. to 5 p.m. | ~ | ~ | Pediatrics, primary medical care and preventive dental care | KanCare Enrollment |
| GraceMed Meyer Family Clinic (at West High, opening January 2016) | 755 W. Lincoln (67213) | ✓ | Mon-Fri 8 a.m. to 5 p.m. | ✓ | ~ | Pediatrics, primary medical care and preventive dental care | KanCare Enrollment |
| GraceMed Mother Mary Anne Clinic 866-2000 | 1131 South Clifton (67218) | ✓ | Mon-Fri 8 a.m. to 7 p.m. | ~ | ~ | Immediate care, pediatric & adult medical care, and immediate dental care | Non-emergency primary care as an alternative to emergency room use in the evening hours |
| GraceMed Oaklawn Family Clinic | 5000 S. Clifton Ave., Suite 200 (67216) | ✓ | Mon Fri 8 a.m. to 5 p.m. | ~ | ✓ | Pediatrics, primary medi- cal care, preventive dental care | |
| Guadalupe Clinic So. Hillside 201-1986 | 2825 S. Hillside (67216) | ✓ | Mon, Fri 8:30 a.m. to noon 1 p.m. to 4:40 p.m. Tues—Thurs 1 to 4:30 p.m. | | | Primary Medical Care | \$5 donation requested, but no one is turned away |



More Community Clinics...if you need a health care home 6

| Clinic Name and Phone Number | Address | Provide Primary Care | Hours | Accept Medicare/ Medicaid | Accept Private Insurance | Specialty Services | Other Information |
|---|---------------------------------|----------------------------|--|---------------------------------|--------------------------------|---|---|
| Guadalupe Clinic So. St. Francis 264-8974 | 940 S St. Francis (67211) | ✓ | Mon 8:30 a.m. to noon, 1 to 6:30 p.m. Tues, Thurs, Fri 8:30 a.m. to noon, 1 to 4:30 p.m. Wed 1 to 6:30 p.m. Sat 9 a.m. to noon | | | Wellness and Prevention Ser- vices: Treadmill testing for heart evalua- tion, health screenings, smok- ing cessation, pregnancy tests, lab testing/X-rays Speciality Care: Allergy, cardiolo- gy/pulmonary care, dermatology, disease & chronic illness manage- ment Project Access Women's Health and Wellness Clinic: Early detection clinic, screenings for breast and cervical cancer, mammograms, pap smears, pelvic exams Diabetic Clinic: Education and Services | \$5 donation requested, but no one is turned away |
| Guadalupe Clinic N. Broadway 264-8974 | 841 N Broadway (67214) | √ | Thursdays 5:30-8:30 p.m. | | | Primary Medical Care | \$5 donation requested, but no one is turned away |
| Hunter Health Main Clinic 262-3611 Admin | 2318 E Central (67214) | ✓ | Mon-Fri 8:30 a.m10 p.m. | ~ | ~ | OB/Prenatal Care; Minor Surgery; Pediatrics; Diabetes Care; High Complex- ity Lab; HIV, Hep A, B and C Testing Site; Dental | Community Health Center, Homeless Health Care; Urban Indian Health Clinic; Healthwave Enrollment; DCF Outstation Site |
| Hunter Health Brookside Satellite 652-0152 | 2750 S. Roosevelt (67210) | ✓ | Mon-Fri 8:30 a.m5 p.m. | ~ | ~ | | Same as Hunter Health Main Clinic |
| Hunter Health Interfaith Ministries 858-1151 | 935 N. Market (67214) | ✓ | Mon-Thurs 8:30 a.m. to 5 p.m. | ✓ | ~ | Primary Medical Care OB/Prenatal care | Same as Hunter Health Main Clinic |



Sedgwick County... working for you

Limited Medical Service Clinics

The providers listed below serve specific populations, provide specialized services, or offer service during non-traditional hours. These services are provided for uninsured, low-income, Medicaid, and Medicare clients. Most services are available on a sliding scale.

| Clinic Name and Phone Number | Address | Hours | Accept Medicare/ Medicaid | Accept Private Insurance | Services Provided | Other Information |
|---|--|--|---------------------------------|--------------------------------|--|---|
| Via Christi Family Medicine | 707 N. Emporia 421 S. Clifton | Mon-Fri 8 a.m. to 5 p.m. | ~ | ~ | Primary medical; prena- tal care | |
| Wesley Family Medicine Center 962-3070 | 850 N. Hillside (67214) | Mon-Fri 8 a.m. to 5 p.m. (except for holidays) | ~ | ~ | Offers wide variety of ser- vices— call for a com- plete list. | Behavioral health counseling for children, adolescents and adults. |
| Mayflower Clinic 558-3991 | 209 E. William, Suite #104 (67202) | Weekends 1 to 5 p.m. (Please call for appointments) | | | | Non emergency primary care as an alternative to emergency room use on the weekend. |
| Sedgwick County Health Department 660-7300 | 2716 W. Central (67203) | Mon-Wed 8 a.m. to 5 p.m. Thurs noon to 5 p.m. Fri 8-11:30 a.m. | ~ | ~ | Immunizations, family planning, prenatal care, STD care, early detection works (breast and cervical cancer detection), Lab Services | |
| World Impact Mobile Clinic 682-4075 | Services are provided throughout the city of Wichita Monday through Thurs- day; please call 682- 4075 for location infor- mation | Mon-Thurs Clinics begin at 5:30 p.m. | | | | Non-emergency primary care. Alternative to urgent care. (no x-ray services) |

Sedgwick County... working for you 7

More Limited Medical Service Clinics

| Clinic Name and Phone Number | Address | Hours | Accept Medicare/ Medicaid | Accept Private Insurance | Services Provided | Other Information |
|---|---|---|---------------------------------|--------------------------------|---|---|
| Wichita Child Guidance Center 686-6671 | 415 N. Poplar (67214) | Mon-Wed 8 a.m. to 7 p.m. Thurs. 8 a.m. to 8 p.m. Fri 8 a.m. to 2 p.m. | ~ | ~ | Mental Health for children and families. Therapy and medication management. | Includes Early childhood mental health (0-5 y/o). |
| COMCARE First Appointment Intake and Assessment Center 660-7540 | 940 N. Waco (67203) | Mon-Fri 8 a.m. to 5 p.m. with exceptions listed. | • | ✓ | | |
| COMCARE Community Support Services 660-7700 | 1929 W 21st St. N. (67203) | | ~ | ~ | Mental health and addiction services | Mental Health Services for Adults Who have a serious mental illness |
| Center City (Homeless Program) 660-7800 | 402 E. 2nd St. Suite B (67202) | | ~ | ✓ | | |
| Community Crisis Center 660-7500 Crisis Admin 660-7525 | 635 N. Main (67203) | 24/7 | ~ | √ | | Suicide Prevention |
| Adult Outpatient Services 660-7675 | 1919 N. Amidon, Suite 130 (67203) | | ~ | ✓ | | |
| Children's Services 660-9600 | 350 S. Broadway (67202) | | √ | ~ | | Focus on children with serious emotional disturbances |
| Addiction Treatment Services 660-7550 | 940 N. Waco (67203) | Mon-Thurs 8 a.m. to 9 p.m. Fri 8 a.m. to 5 p.m. | ~ | \checkmark | | Substance Use Outpatient Treatment for Adults |
| Sedgwick County Offender Assessment Program 660-1900 | 1720 E. Morris, Suite 101 (67211) | 24/7 | ~ | ✓ | | |

Dental Clinics ... if you need a dental home

The following dental providers are available for uninsured, low income, Medicaid, and Medicare clients. Most services are available on a sliding scale. Call to make an appointment or ask about their sliding fees. Hours and services subject to change. Information listed provided by individual clinics.

| • | e Dental Clinic | | County Health Department |
|-----------|--|-----------|--|
| | 1525 N. Lorraine (67214) | Address: | 1900 E 9th (67214) |
| Phone: | 316-681-2545 | Phone: | 316-660-7317 |
| | Children and adults | Patients: | Children, ages 5 (in kindergarten) to 15 |
| Services: | Cleanings, fillings, dentures, partials, | | years old, who meet the eligibility |
| | whitening, sealants, fluoride, extractions, | | requirements |
| | crowns, root canals, bridges and education. | Services: | Cleanings, x-rays, fluoride treatment, |
| Hours: | Mon. and Wed., 9 a.m. to 5:30 p.m. | | sealants, simple extractions, fillings, oral |
| | Tue. and Thurs. 9 a.m. to 7 p.m. | | hygiene instructions and diet |
| | Fri. and Sat. 9 a.m. to 1 p.m. | | information |
| | 1 | Hours: | MonFri., 8 a.m. to 5 p.m., by |
| GraceMee | d Clinics | 1100101 | appointment only |
| Phone: | 316-866-2000 | | appointment only |
| Patients: | Children and adults | Delta De | ntal of Kansas Foundation Dental |
| | Cleanings, x-rays, sealants, fluoride, extractions, | | Clinic at Wichita State University |
| | root canals, fillings, crowns, dentures, partials | | WSU Campus, 2 nd Floor of Ahlberg |
| | and bridges. | 11001000 | Hall, Room 207 |
| Hours: | MonFri. 8 a.m. to 5 p.m. | Phone: | (316) 978-3603 |
| | Family Clinic , 4910 W. 1st St. (67212) | | Children and adults |
| | ng Children's Clinic, 2201 E. 25th N. (67219) | | Preventive dental care: cleanings, |
| | een Family Clinic, 2700 N. Woodland (67204) | Services. | sealants, x-rays, fluoride, dental exams, |
| 0 | Samaritan Clinic, 3701 E. 13th St. Bldg. 400 | | scaling, and root planing |
| (67208) | annantan Chine, 5701 E. 15th St. Diug. 400 | Hours: | MonThurs. Call for times and |
| () | Esmily Clinic 1922 S. Emporis (67211) | 110010 | appointments (open late August to |
| | y Family Clinic, 1233 S Emporia (67211) | | early June). |
| | Galloway Family Clinic, 1122 N. Topeka | | carry June). |
| (67214) | | Advanced | l Education in General Dentistry |
| - | Family Clinic, 3610 E. Ross Parkway (67210) | | linic at Wichita State University |
| | Mary Anne Clinic, 1131 S. Clifton (67218) | | 2838 N. Oliver - WSU Metroplex |
| | ervices: Urgent Dental Care | nuuress. | Campus, AEGD Building |
| Н | lours: MonFri., 5-9 p.m. | Phone: | (316) 978-8350 |
| | Sat., 1-9 p.m. | | Children and adults |
| • Oaklaw | vn Family Clinic, 5000 S. Clifton Ave. Ste 200 (67216) | Services: | |
| | | Services. | fillings, dentures, partials, whitening, |
| | lealth Clinic | | |
| | 2318 E Central (67214) | | sealants, fluoride, patient education, |
| Phone: | 316-269-0677 | | extractions, root canals, crowns, |
| Patients: | Children and adults | | bridges, implants, all-digital x-rays, |
| Services: | Comprehensive exams, cleanings, extractions, | Harres | panoramic x-rays |
| | x-rays, root canals, dentures, partials, bridges | Hours: | MonFri. 9 a.m. to 5 p.m., call for |
| | sealants and fillings | | appointments |
| Hours: | MonThurs. 8:30 a.m. to 5 p.m. | | |
| | Fri., 8:30 a.m. to 1 p.m. | | |
| | (Emergency Walk-Ins, MonFri., 7:30 a.m.) | | |
| | | | |

If you need help finding a medical home or learning more about affordable health coverage options, call 2-1-1 or visit www.sedgwickcounty.org

Your Health is in Your Hands

9



working for you

Need help with prescription costs?

If you are uninsured, have health insurance that does not provide a prescription benefit, or have Medicare with no supplemental prescription drug coverage, you may benefit from prescription discount programs. There are several options available in Sedgwick County:

Medical Service Bureau Program Services

The Voucher Program: limited emergency financial assistance in the form of a voucher for the purchase of mainly generic prescription medications, diabetic supplies, prescription eyeglasses, and provides referrals for low-cost eye exams. We also assist the Medicare Part D beneficiaries with the prescription co-pays and/or purchasing their medications while they are in the "donut-hole". **The Pharmaceutical Drug Program (PDP)**: helps clients who qualify through guidelines established by the pharmaceutical companies to access brand name prescription medications for chronic illnesses for free or at a low-cost. The Medicare Part D Prescription Drug Program decreased the number of clients we served due to constant changes place by the Pharmaceutical Companies.

Agency Requirements

Proof of Household Income: Must be within the previous 30 days for each working member in the household. For those who have no income at all must have a referral letter from a community agency or health care provider. MSB has referral forms available, if needed please call.
Proof of Identification: Must bring documentation for every person living in the household.
Proof of Address: Must bring something mailed in your name within the previous 30 days.
Proof of Insurance: Must bring insurance card for everyone in the household if you have coverage.

Address: 1530 S. Oliver, Suite 110-130 Wichita, KS 67218

Phone: 316.683.7559

Hours of Operation: Monday through Thursday: 8:30 to 11 a.m. and 1 to 4 p.m. Friday: 8:30 a.m. to 11 a.m.

For more information about prescription drug assistance, visit the Sedgwick County Health Department online at www.sedgwickcounty.org.



Sedgwick County... working for you If you need help finding a medical home or learning more about affordable health coverage options, call 2-1-1 or visit www.sedgwickcounty.org

Need help with prescription costs? (continued)

Careington's MyCountyCares The One Card Benefits Program

Sedgwick County partners with **Care**ington International Corporation, a Discount Medical Plan Organization and PPO Dental Network Administrator, to provide access to quality dental, health care, and lifestyle services at reduced rates. The program provides discounts on prescriptions, vision, LASIK, imaging, hearing, and more on one convenient card; to residents who are who are uninsured, underinsured, older residents, and pet owners in the County. Residents can save on healthcare and wellness expenses.

Sedgwick County Health Navigators distribute the **Care**ington's *MyCountyCares The One Card* to the residents of Sedgwick County. Take-away brochures can be found in various facilities throughout Sedgwick County including but not limited to our Community Health Clinics, local government buildings, and USD school nurses offices. To receive more information about these discount cards, please call 316-660-7673.

Partnership for Prescription Assistance - 1-888-4PPA-NOW

The Partnership for Prescription Assistance brings together America's pharmaceutical companies, doctors, other health care providers, patient advocacy organizations and community groups to help qualifying uninsured patients get the medicines they need. Many are covered for free or nearly free. Partnership for Prescription Assistance's mission is to increase awareness of patient assistance programs and boost enrollment of those who are eligible. The Partnership for Prescription Assistance programs, including more than 180 programs offered by pharmaceutical companies.

\$4 Prescriptions!

Some retail stores (including K-Mart, Target, Dillons and Wal-Mart) are now offering many common prescriptions for just \$4 for a 30-day supply. Check stores for a listing of prescriptions and dosage that apply.



If you need help finding a medical home or learning more about affordable health coverage options, call 2-1-1 or visit www.sedgwickcounty.org

When you go to the doctor ...

Help your doctor help you:

- 1. To save time and prevent delays; bring your insurance card and I.D. if you have one. This will save you time and potential delays when you check in to see the doctor. More information is better.
- 2. **Bring in a list of medications that you are currently taking**. This should include any vitamins you take as well as over-the-counter and prescribed medications. Prescription drug names can be hard to remember, so if you have it written down, you'll be prepared.
- 3. Make a list of your health concerns. Write down and bring a list of your top three concerns for each visit. You may get nervous and forget to ask about something that has been bothering you.
- 4. Know and write down any recent allergic reactions and ongoing allergies.
- 5. **Know and write down your medical history**. Include things like any major surgeries you had, such as having an appendix removed. Also, write down conditions your parents, grandparents and siblings have had. Many diseases and conditions are passed down through your family so your doctor needs to know if a disease is common in your family.
- 6. **Communicate: Ask for clarification**. If you do not understand something the doctor is telling you, ask them to repeat it or explain it in different words. Try to repeat back what they have said to you in different words. If the doctor is going too fast, ask him or her to slow down because you want to be sure you understand what is going on.
- 7. **Share other health factors.** It is best to let your doctor know of other factors that could affect your condition, such as smoking, alcohol, and/or drug use.
- 8. **Insist your doctors communicate with each other.** If you are referred to a specialist for care, bring in the results from your other doctor. Again, more information is always better.



If you need help finding a medical home or learning more about affordable health coverage options, call 2-1-1 or visit www.sedgwickcounty.org

Self-Care for Common Problems

Sore Throat

Symptoms

Sore throat; red, irritated throat Neck feels swollen Difficulty swallowing Self-Care Treatment

Drink fluids

Gargle with warm salt water Use cough drops

When to get medical care

Fever 101 or higher White spots in your throat Difficulty breathing Rash

Earache

Symptoms

Ears feel stuffy You can't hear well Itching Pain, redness or swelling

Self-Care Treatment

Try to remove ear wax with "ear wax remover" Use decongestants, antihistamines, vaporizers Do NOT use cotton swabs in your ears

When to get medical care

Fever 102 or higher Severe ear pain Pus or bloody discharge Ringing in the ears, dizziness Recent head trauma

Cuts & Scrapes

Symptoms

Minor cut or scrape of the skin with little bleeding

Self-Care Treatment

Apply pressure 15 minutes to stop bleeding Prevent infection by cleaning with soap and water and hydrogen peroxide Antibacterial cream to help prevent infection Cover with bandage

When to get medical care

Uncontrolled bleeding Large, deep cut Numbness Signs of infection (pus, swelling, pain, fever, redness, streaks) Can't hold edges of cut together

Fever

Symptoms

Hot and sweaty May have chills Body aches

Self-Care Treatment

Drink fluids to prevent dehydration Take lukewarm bath or sponge bath Take anti-fever medicine (aspirin/aspirin substitute) When to get medical care Fever 103 or higher Fever with rash, stiff neck, severe headache, confusion Painful urination

Severe back or abdominal pain



Sedgwick County... working for you If you need help finding a medical home or learning more about affordable health coverage options, call 2-1-1 or visit www.sedgwickcounty.org

Self-Care for Common Problems

Headache

Symptoms

Head throbs Nausea Tension in the head, neck and shoulders Sinus pain

Self-Care Treatment

Rest and massage sore muscles in your shoulders and neck Use ice packs to your neck and forehead Use heat on your sinus pain Take aspirin/aspirin substitute

When to get medical care

Unusually severe head pain Fever 102 or higher Slurred speech, changes in vision Weakness in arms or legs

Stuffy Nose

Symptoms

Can't breathe through your nose Stuffy feeling in your nose May have runny nose May have colored discharge from your nose Pressure or pain above or below eyes

Self-Care Treatment

Drink fluids Use a vaporizer or heat pack on your cheekbones and forehead Use nasal sprays and decongestants

When to get medical care

Fever of 102 or higher Bloody, brown or green discharge Pain in the forehead, cheeks and teeth

Cough

Symptoms

Dry cough or mucus-producing cough Coughing can be caused by a cold, allergy or some irritant (like smoke)

Self-Care Treatment

Drink fluids Use a vaporizer Use cough drops Use a cough syrup with "expectorant" Don't smoke

When to get medical care

Fever 102 or higher Shortness of breath Severe chest pains Bloody, brown or green mucus

Low Back Pain

Symptoms

Back aches Hurts to move

Self-Care Treatment

Drink fluids to prevent dehydration Take lukewarm bath or sponge bath Take anti-fever medicine (aspirin/aspirin substitute)

When to get medical care

Fever 103 or higher Fever with rash, stiff neck, severe headache, confusion Painful urination Severe back or abdominal pain



Sedgwick County... working for you If you need help finding a medical home or learning more about affordable health coverage options, call 2-1-1 or visit www.sedgwickcounty.org

Emergency or Non-Emergency?

Non-Emergencies

- An earache
- Cold and flu symptoms
- Sunburn
- Minor cut (bleeding under control)
- Insect bites (with no breathing troubles)
- A fever (without convulsions)
- A skin rash
- A muscle strain

Treat with "self-care" or call your doctor for advice.

Emergencies

Require immediate medical attention!

- Severe bleeding that does not stop after 15 minutes of direct pressure
- Severe chest pain with: sweating, shortness of breath, dizziness, throwing up, and sick to your stomach
- Difficulty breathing
- Blacking out (fainting)
- Choking
- Swallowing poison
- Broken bone

For children:

- Breathing trouble
- Ongoing vomiting
- Bloody diarrhea
- Stiff neck with fever or headache
- High fever (do NOT give children aspirin)

Important Information to Carry in Your Wallet or Purse

- Name and number of your doctor; health plan information
- Name and number of relative or friend in case of emergency
- List of allergies
- List of medical problems (ex. diabetes, high blood pressure)
- List of prescriptions and dose you take



If you need help finding a medical home or learning more about affordable health coverage options, call 2-1-1 or visit www.sedgwickcounty.org