



Sedgwick County, Kansas



EMS



Patient Focused... Patient Centered... Patient Driven

Monthly Report

May 2012

Overall call demand was up 8.5% from May 2011 and it was the third consecutive month we have experienced such a significant increase. Our busiest day was on May 3 with 193 responses, and our slowest call volume day was on May 21 with 120 requests for service.



May 20 through 26 we celebrated EMS Week. The theme above is reflecting the idea that EMS practitioners do not choose this field for big salaries, comfortable working conditions, or 9 to 5 hours; they have a true calling to help and care for others in their hour of need. This calling comes through in spirit of dedication, professionalism, and commitment 24 hours a day 7 days a week.

The landscape of EMS has certainly changed over the years, but the unwavering commitment of past and present professional medical providers who selflessly serve on the frontline of health care has not. Furthermore, Sedgwick County EMS would not be able to provide high quality, compassionate care without a "systems approach" and the support of a variety of other entities and individuals including the Sedgwick County Board of County Commissioners, the Office of the Medical Director, the Medical Society of Sedgwick County, Emergency Communications, the Wichita Fire Department, Sedgwick County Fire District #1, the Derby Fire Department, the Sedgwick County Sheriffs Department, the Wichita Police Department, local hospitals, physicians, nurses, and a host of other medical professionals and first responders throughout our community. Thank you!

On May 23, the Board of County Commissioners proclaimed May 20 through 26 as EMS Week in Sedgwick County. I had the privilege of being there and had two special guests share their EMS experiences with the Board and accept the proclamation on our behalf. I have included the link to that meeting as I believe the stories told by these individuals clearly articulate the influence and impact our system has on people's lives. [County Commission Meeting EMS Week](#) (click on item "D" once the video loads).

Sincerely, Scott



Sedgwick County...
working for you

Sedgwick County EMS

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Scott R. Hadley, RN, BSN, MICT
Director

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Call Types	Emergent	Call Volume Non-Emergent	Month	YTD
Transports	2,826	471	3,297	15,729
All Calls	4,472	508	4,980	23,227
Avg Calls/Day	144.3	16.4	160.6	152.8

Standard	Target	Performance	Target %	Actual
Chute Time	< 1 min		90%	94.01%
Hospital Drop	< 30 min		90%	96.06%
Time on Task (xport)	< 75 min		90%	95.34%
Urban DE	≤ 8 min 59 sec		90%	95.06%
Suburban DE	≤ 10 min 59 sec		90%	86.49%
Rural DE	≤ 15 min 59 sec		90%	93.22%
Response UHU	0.40		N/A	0.43
Transport UHU	0.32		N/A	0.29

Human Resources/Public Relations				
	Month	Month (hrs)	YTD	YTD (hrs)
# of PR Events & Hours Conducted	7	37	27	113
# of Dedicated Standby Events & Hours	13	98.25	94	519
# of Employee Training Hours Provided	N/A	918.5	N/A	3,747.5
# of Reserve (Volunteer) Hours Provided	N/A	442	N/A	2,744.25

Logistics		
	Target	YTD
# Critical Vehicle Failures/100,000 Fleet Miles	2	1.87
# Critical Durable Equipment Failures/1,000 Calls	1	0.1
% Time of at Least 3 Reserve Ambulances Available	95%	89%

Safety		
	Month	YTD
Preventable Accidents (Vehicle & Personnel)	3	18
Non-Preventable Accidents	1	4
Work-Related Injury Accidents	3	14
Lost Work Time (Hours) Due to Work-Related Injury	240	1,060

Clinical

	Target	Month	YTD
% STEMI Patients to ED < 45 min of Time Call Received	90%	64.71%	77.14%
% Stroke Patients to ED < 45 min of Time Call Received	90%	90.91%	97.72%
% Return of Spontaneous Circulation (ROSC)	30%	35.56%	36.62%
% Sustained ROSC (> 20 minutes)	10%	11.11%	12.21%
% of Patients Transported	72%	66.2%	67.7%

	Target (2012)	Target (Month)	Month	YTD
Cost per Call	\$295.00	N/A	\$225.31	\$264.54
Cost per Transport	\$375.00	N/A	\$340.33	\$390.65
Avg Collection	\$310.00	N/A	N/A	\$292.01
Gross Collection %	51%	N/A	N/A	49.08%
Gross Collections	\$12,491,510	\$1,040,960	\$986,480.41	\$4,871,286.66

Accolades & Rewards

On Thursday, May 17, Paramedic April Gochenour was formally recognized by the Insurance Women of Wichita and received the 2012 Sedgwick County Paramedic of the Year Award. April was nominated by a peer for her quick actions and care of a cardiac arrest victim while off-duty attending her spouse's Christmas party last December.



Pictured, from left to right, Marcia Jarmer with the Insurance Women of Wichita and Paramedic April Gochenour

*Congratulations April,
we are very proud of you!*



Pictured, from left to right, Lieutenant Tony Lamb, Major Paul Gibson, Director Scott Hadley, Paramedic April Gochenour, Captain Mitch Hansen, Major Dave Johnston, and Captain Chris Harris.