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# NEWS

PUBLIC INFORMATION

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**FOR IMMEDIATE RELEASE**

December 28, 2017

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**NON-EMERGENCY LINE OPEN FOR NEW YEAR'S EVE**

(Sedgwick County, Kan.) – The Sedgwick County Emergency Communications non-emergency phone line will be available between 9 p.m. December 31 and 1 a.m. January 1. This line functions as an alternative to 911 and is meant to receive calls for non-emergency nuisances that do not pose a threat to life or property examples include complaints pertaining to parties, excess noise, fireworks, etc.

**The non-emergency number is 290-1011.**

The non-emergency line was established to prevent an influx of nuisance calls that can block emergency calls from reaching a call taker; the non-emergency line is activated during times of historically high call volumes and as otherwise needed. If someone calls 911 with a non-emergency, he/she will be transferred to the non-emergency line.

“We want to remind everyone that the non-emergency line is only staffed during specified times and events. This line helps our team answer and respond to the influx of emergent and non-emergent calls which come in on New Year’s Eve,” explained Emergency Communications Director Elora Forshee.

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