

# Sedgwick County

## Department on Aging - Transportation



*Sedgwick County...*  
*working for you*

### Language Assistance Plan Limited English Proficiency Plan (LEP) Preview

The purpose of developing an LEP, as a recipient of federal funds, is to identify the extent of LEP individuals and identify ways that the transit agency can reduce or eliminate barriers to LEP individuals.

#### Four Factor Analysis

##### 1) Identify the number of or proportion of LEP individuals that can utilize the service provided by Sedgwick County Department on Aging.

Based on Sedgwick County's services, LEP persons interact with the County in the following ways:

- Participating in meetings or accessing services offered by the County or contacting a County office for assistance.
- Contact with Sedgwick County employees by way of emergency service, law enforcement, mental health workers, senior care workers or others who make home/vehicle/personal contacts.
- Accessing Sedgwick County website at [www.sedgwickcounty.org](http://www.sedgwickcounty.org) to obtain information about Sedgwick County or its services.

According to the most recent American Community Survey (ACS) on year estimates (2015) shown in Table 1, approximately 5.3% of the population 5 years of age and over in Sedgwick County area speak English less than very well.

The data shows that Spanish is the most common language spoken at home other than English, at 8.2 percent of the population, other Indo-European languages 1.5%, Asian and Pacific Island languages 3.1%.

Table 1: LEP Population in Areas Served by Sedgwick County, KS

Spanish	3,013
Other Indo-European Languages	354
Asian and Pacific Island languages	1,216
Other Languages	251

Source: U.S. Census Bureau

Sedgwick County will continue to monitor LEP population statistics when new ACS datasets or other sources of information become available.

Sedgwick County operates a fairly minimal amount of service in areas with large percentages of LEP populations. Sedgwick County does not believe that LEP persons are underserved due to language barriers. In Sedgwick County, where Sedgwick County Government operates the majority of its service, the percentage of individuals that would be affected by a language barrier is minimal.

When LEP persons do access Sedgwick County services, there are resources to assist them, as described in the Language Assistance Plan



*Sedgwick County...*  
*working for you*

## 2) Identify the frequency in which LEP individuals come in contact with the service.

In addition to the data presented in Table 1, Sedgwick County staff experience confirms that Spanish is the most commonly-spoken language by LEP persons who access SEDGWICK County programs. According to Sedgwick County staff that regularly interact with the public, contact with LEP individuals is infrequent and unpredictable. Due to this infrequent contact, there has not been a demand for multi-language translations or other language assistance measures, except by request.

Through direct communication with the public, employers, contractors and service providers, Sedgwick County staff periodically communicates with Non-English-speaking individuals that use Sedgwick County's services.

## 3) Identify the importance of the service to the LEP community.

SCDOA Transportation program provides trips for medical, nutritional, and personal reasons to the general public in the rural Sedgwick County communities. As needed SCT will obtain an interpreter (volunteers; Propio assistance line and any other means) to assist with communication and help schedule rides for individuals who speak English less than very well.

Sedgwick County currently utilizes the following types of documents to disseminate Information on services, to name just a few:

- The county website, all divisions are represented on the website; most documents offered on the website can be translated upon request.
- Fliers and/or brochures
- CPAAA website [www.cpaaa.org](http://www.cpaaa.org) that can also link to Sedgwick County Aging

## 4) Identify the resources available and the respective costs of these resources.

Due to the relatively low number of LEP individuals in Sedgwick County, and the low frequency of contact with Sedgwick County staff, it is not currently warranted to provide full multi-language translations of written materials but rather upon request is deemed appropriate at this time. In addition, budget constraints do not allow Sedgwick County to provide 100% translation of materials.

However, Sedgwick County understands the need to provide resources to LEP individuals when the need arises. Therefore, the County utilizes the following resources to provide meaningful access to Limited English Proficient (LEP) Persons:

- Brochures and written documents can be (and have been) made available in Spanish upon request or upon identification of this need in advance of a meeting, service change, or other event. Some written documents have been made available in other languages as requested.
- Sedgwick County's Public Services department offers a variety of language assistance services that can be utilized for Sedgwick County events and materials as needed. Sedgwick County keeps an updated list of contracted interpreters to fulfill needs that cannot be met internally.

In public notices, Sedgwick County Departments state that language assistance services may be made available at public meetings with advance notice.



**Sedgwick County**  
**Department on Aging - Transportation**



*Sedgwick County...*  
*working for you*

**Table Depicting Membership of Committees, Councils, Broken Down by Race**

<b>Body</b>	<b>Caucasian</b>	<b>Hispanic or Latino</b>	<b>African American</b>	<b>Asian American</b>	<b>Native American</b>	<b>Other</b>
<b>Population within service area</b>	<b>69.5%</b>	<b>13.4%</b>	<b>9.5%</b>	<b>4.2%</b>	<b>1.4%</b>	<b>2.0%</b>
<b>Director of the Division of Health &amp; Human Services</b>	<b>100%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>
<b>Agency Staff</b>	<b>75%</b>	<b>7.5%</b>	<b>17.5%</b>	<b>0</b>	<b>0</b>	<b>0</b>

Adopted: September 2013

Revised: 1/2018



*Sedgwick County...*  
*working for you*