



SEDGWICK COUNTY, KANSAS  
DIVISION OF FINANCE  
Purchasing Division  
Joseph Thomas, Purchasing Director  
525 N. Main, Suite 823 ~ Wichita, KS 67203  
Phone: 316 660-7255 Fax: 316 383-7055  
<http://sedgwickcounty.org/finance/purchasing.asp>

COBRA/RETIREE COVERAGE CONTINUATION ADMINISTRATION  
#17-0019  
ADDENDUM 1

April 3, 2017

The following is to ensure that vendors have complete information prior to submitting a response. Below are some clarifications regarding COBRA/Retiree Coverage Continuation Administration:

**Questions and/or statements of clarification are in bold font, and answers to specific questions are italicized.**

**1. List the first known date, but benefit, per contract:**

*Answer: DISCLAIMER-Some vendors have an earlier start date with Sedgwick County than listed*

- A. *Dental: Delta Dental – 1/1/2009 (this is one that started earlier, but I don't have exact date)*
- B. *Vision: Superior Vision – 1/1/2012*
- C. *Flexible Spending Accounts: ASI Flex -1/1/2012*
- D. *Life & AD&D Insurance: Advance Life-1/1/2010*
- E. *Cobra Retiree Administration: Harrington Health -1/1/2003*
- F. *Employee Assistance Program: EMPAC – 1/1/2012*
- G. *Voluntary Products: We do not currently offer Voluntary Products-no vendor*

**2. Why has the County decided to bid these services at this time (fees, service issues, standard due diligence, etc.)?**

*Answer: Current contracts are due for a new RFP.*

**3. Are the claims technology adequate for the County and participants?**

*Answer: Yes*

**4. What would be the catalyst for the County to change administrators?**

*Answer: Meeting or exceeding all solicitation conditions and instructions as outlined herein to include clarity, completeness, and comprehensiveness of the response, proven ability to provide high quality service, qualifications and expertise and, the most advantageous proposal as determined by Sedgwick County.*

**5. Does the current administrator/vendor provide the County with a dedicated account team to work with for onboarding and plan administration?**

*Answer: Yes, each of the RFP's have a dedicated account team. Regular meetings are required between Sedgwick County Human Resources and the vendor. Depending on the product, a regular scorecard will be provided to the vendors to discuss differing levels of expectations (i.e. customer satisfaction, account administration).*

**6. How many informational seminars does the County anticipate the TPA will need to provide?**

*Answer: If the TPA is new, seminars would be required before a go live date. Depending on the product TPA is administering, there may be Open Enrollment meetings for the TPA to attend/conduct. Some products will not require seminars (i.e. Cobra Retiree administration) and some products will require more (i.e. Employee Assistance Program).*

**7. Is the County required to prefund the FSA with their current TPA?**

*Answer: No*

<b>Row Labels</b>	<b>Count of DOB</b>
<b>18</b>	<b>2</b>
Female	2
<b>19</b>	<b>5</b>
Female	3
Male	2
<b>20</b>	<b>19</b>
Female	4
Male	15
<b>21</b>	<b>28</b>
Female	10
Male	18
<b>22</b>	<b>30</b>
Female	16
Male	14
<b>23</b>	<b>50</b>
Female	28
Male	22
<b>24</b>	<b>55</b>
Female	31
Male	24
<b>25</b>	<b>49</b>
Female	20
Male	29
<b>26</b>	<b>57</b>
Female	26
Male	31
<b>27</b>	<b>68</b>
Female	37
Male	31
<b>28</b>	<b>70</b>
Female	38
Male	32
<b>29</b>	<b>73</b>
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Male	40
<b>30</b>	<b>65</b>
Female	34
Male	31
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Female	29
Male	38
<b>32</b>	<b>68</b>
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Male	38
<b>33</b>	<b>80</b>
Female	53
Male	27
<b>34</b>	<b>83</b>
Female	51
Male	32
<b>35</b>	<b>84</b>
Female	38

Male	46
<b>36</b>	<b>84</b>
Female	48
Male	36
<b>37</b>	<b>57</b>
Female	31
Male	26
<b>38</b>	<b>59</b>
Female	30
Male	29
<b>39</b>	<b>53</b>
Female	29
Male	24
<b>40</b>	<b>63</b>
Female	32
Male	31
<b>41</b>	<b>61</b>
Female	25
Male	36
<b>42</b>	<b>53</b>
Female	27
Male	26
<b>43</b>	<b>66</b>
Female	33
Male	33
<b>44</b>	<b>64</b>
Female	29
Male	35
<b>45</b>	<b>60</b>
Female	27
Male	33
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Male	31
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Female	26
Male	22
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Female	29
Male	19
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Female	26
Male	36
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Female	28
Male	29

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Female	28
Male	26
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Female	29
Male	22
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Female	31
Male	20
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Female	28
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Female	19
Male	8
<b>64</b>	<b>21</b>
Female	14
Male	7
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Female	8
Male	12
<b>66</b>	<b>14</b>
Female	7
Male	7
<b>67</b>	<b>8</b>
Female	6
Male	2
<b>68</b>	<b>4</b>
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Male	2
<b>69</b>	<b>5</b>
Female	2
Male	3
<b>70</b>	<b>3</b>
Male	3
<b>71</b>	<b>1</b>
Male	1
<b>72</b>	<b>2</b>
Female	1
Male	1

<b>73</b>	<b>2</b>
Male	2
<b>74</b>	<b>2</b>
Female	1
Male	1
<b>76</b>	<b>2</b>
Female	2
<b>80</b>	<b>1</b>
Male	1
<b>89</b>	<b>1</b>
Female	1
<b>(blank)</b>	
(blank)	
<b>Grand Total</b>	<b>2561</b>

**8. What is the turnaround time for claims with the current TPA?**

*Answer: Varies by vendor*

**9. Does the current TPA provide online and mobile claims and account inquiry technology?**

*Answer: Dental, Vision, Flexible Spending Accounts all provide online and mobile access.*

**10. Any plan design alternatives desired?**

*Answer: We are willing to review any plan design options your company offers.*

**11. Does Sedgwick County currently utilize a ben admin/HRIS/payroll/enrollment vendor? If so, who?**

*Answer: No all eligibility/payroll/benefits administration is handled in-house.*

**Included with this document is the All Benefit Eligible Employees spreadsheet.**

Firms interested in submitting a *proposal* must respond with complete information and **deliver on or before 1:45 p.m. April 25, 2017**. Late *proposals* will not be accepted and will not receive consideration for final award.

**“PLEASE ACKNOWLEDGE RECEIPT OF THIS ADDENDUM ON THE *PROPOSAL* RESPONSE PAGE.”**



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Kara Kingsley  
Purchasing Agent