

# SEDGWICK COUNTY, KANSAS FINANCE DEPARTMENT DIVISION OF PURCHASING

525 N. Main, Suite 823 ~ Wichita, KS 67203 Phone: 316 660-7255 Fax: 316-383-7055 http://www.sedgwickcounty.org/finance/purchasing.asp

## REQUEST FOR PROPOSAL #17-0017 BACKGROUND SCREENING SERVICES

April 21, 2017

Sedgwick County, Kansas (hereinafter referred to as "county") is seeking a firm or firms to provide Background Screening Services. If your firm is interested in submitting a response, please do so in accordance with the instructions contained within the attached Request for Proposal. Responses are due no later than 1:45pm CDT, May 9, 2017.

<u>All contact concerning this solicitation shall be made through the Division of Purchasing.</u> Proposers shall not contact county employees, department heads, using agencies, evaluation committee members or elected officials with questions or any other concerns about the solicitation. Questions, clarifications and concerns shall be submitted to the Division of Purchasing in writing. Failure to comply with these guidelines may disqualify the Proposer's response.

Sincerely,

Keva Kupy

Kara Kingsley Buyer

### **Table of Contents**

- I. <u>About this Document</u>
- II. <u>Background</u>
- III. <u>Project Objectives</u>
- IV. <u>Submittals</u>
- V. <u>Scope of Work</u>
- VI. <u>Sedgwick County's Responsibilities</u>
- VII. <u>Proposal Terms</u>
  - A. <u>Questions and Contact Information</u>
  - B. Minimum Firm Qualifications
  - C. Evaluation Criteria
  - D. <u>Request for Proposal Timeline</u>
  - E. Contract Period and Payment Terms
  - F. Insurance Requirements
  - G. <u>Indemnification</u>
  - H. Confidential Matters and Data Ownership
  - I. <u>Proposal Conditions</u>
- VIII. <u>Required Response Content</u>
- IX. <u>Response Form</u>

## I. <u>About this Document</u>

This document is a Request for Proposal. It differs from a Request for Bid or Quotation in that the county is seeking a solution, as described on the cover page and in the following Background Information section, not a bid or quotation meeting firm specifications for the lowest price. As such, the lowest price proposed will not guarantee an award recommendation. As defined in Charter Resolution No. 68, Competitive Sealed Proposals will be evaluated based upon criteria formulated around the most important features of the product(s) and/or service(s), of which quality, testing, references, service, availability or capability, may be overriding factors, and price may not be determinative in the issuance of a contract or award. The proposal evaluation criteria should be viewed as standards that measure how well a vendor's approach meets the desired requirements and needs of the County. Criteria that will be used and considered in evaluation for award are set forth in this document. The county will thoroughly review all proposals received. The county will also utilize its best judgment when determining whether to schedule a pre-proposal conference, before proposals are accepted, or meetings with vendors, after receipt of all proposals. A Purchase Order/Contract will be awarded to a qualified vendor submitting the best proposal. **Sedgwick County reserves the right to select, and subsequently recommend for award, the proposed service(s) and/or product(s) which best meets its required needs, quality levels and budget constraints.** 

The nature of this work is for a public entity and will require the expenditure of public funds and/or use of public facilities, therefore the successful proposer will understand that portions (potentially all) of their proposal may become public record at any time after receipt of proposals. Proposal responses, purchase orders and final contracts are subject to public disclosure after award. All confidential or proprietary information should be clearly denoted in proposal responses and responders should understand this information will be considered prior to release, however no guarantee is made that information will be withheld from public view.

#### II. Background

Sedgwick County, located in south-central Kansas, is one of the most populous of Kansas' 105 counties with a population estimated at more than 508,000 persons. It is the sixteenth largest in area, with 1,008 square miles, and reportedly has the second highest per capita wealth among Kansas' counties. Organizationally, the county is a Commission/Manager entity, employs nearly 2,800 persons, and hosts or provides a full range of municipal services, e.g. – public safety, public works, criminal justice, recreation, entertainment, cultural, human/social, and education.

Sedgwick County intends to establish a Service Contract with a provider who specializes in providing necessary multijurisdiction (nationwide) background services for prospective employees, contractors or volunteers.

The total number of background screenings (criminal and/or DMV) conducted by the County in 2016 through Human Resources for prospective employees was 853.

#### III. Project Objectives

Sedgwick County, Kansas (hereinafter referred to as "county") is seeking a firm or firms to provide Background Screening Services. The following objectives have been identified for this contract:

- A. Acquire Background Screening Services meeting the parameters, conditions and mandatory requirements presented in the document.
- B. Establish contract pricing with the vendor that has the best proven "track-record" in performance, service and customer satisfaction.
- C. Acquire Background Screening Services with the most advantageous overall cost to the County.

#### IV. Submittals

Carefully review this Request for Proposal. It provides specific technical information necessary to aid participating firms in formulating a thorough response. Should you elect to participate, submit one (1) original **AND** one (1) electronic copy (.PDF/Word supplied on a flash drive) of the entire document with any supplementary materials to:

Kara Kingsley Sedgwick County Division of Purchasing 525 N. Main, Suite 823 Wichita, KS 67203 SUBMITTALS are due **NO LATER THAN 1:45 p.m. CDT, TUESDAY, MAY 9, 2017**. Responses must be <u>sealed and</u> <u>marked on the lower left-hand corner with the firm name and address, proposal number, and proposal due date</u>. Late or incomplete responses will not be accepted and will not receive consideration for final award.

Proposal responses will be acknowledged and read into record at bid opening which will occur at 2:00 p.m. CDT, on the due date. No information other than the respondent's name will be disclosed at bid opening.

## V. <u>Scope of Work</u>

The Sedgwick County Human Resources Department may require any or all of the following services for prospective employees, contractors, or volunteers:

- A. Background screening services for each prospective employee or volunteer which may include any or all of the following:
  - 1. Social Security Number (SSN), verification and validation.
  - 2. Criminal Records, check for seven (7) years including nationwide and appropriate County, State, and Federal bureaus.
  - 3. Sex Offender Registry query.
  - 4. Current Residence and, for criminal history, previous residences for up to seven (7) years prior.
  - 5. Driving Record, lifetime for criminal history and DUI charges and convictions, including out of state.
  - 6. Driving Record, for moving violations, up to seven (7) years history.
  - 7. Motor Vehicle License(s), validity of currently-held.
  - 8. Credit Information, up to seven (7) years history.
  - 9. Education verification.
- B. Authorized Users

Human Resources will designate the names of people who shall serve as the County's Primary Authorized Users. Human Resources will designate certain Authorized Users as restricted to obtaining Motor Vehicle Driving Record.

C. Any screening services requested must be received by County within two (2) business days (or notified of pending status) of the official request being submitted to the vendor.

## VI. <u>Sedgwick County's Responsibility</u>

- A. Provide information, as legally allowed, in possession of the County, which relates to the County's requirements or which is relevant to this project.
- B. Designate a person to act as the County Contract Manager with respect to the work to be performed under this contract.
- C. Conduct final inspection and approve payment.

## VII. Proposal Terms

A. <u>Questions and Contact Information</u>

Any questions regarding this document must be submitted in writing to Kara Kingsley at <u>kara.kingsley@sedgwick.gov</u> by 5:00 p.m. CDT Thursday, April 28, 2017. Any questions of a substantive nature will be answered in written form as an addendum and posted on the purchasing website at <u>www.sedgwickcounty.org/finance/purchasing.asp</u>, under view current RFQs and RFPs; to the right of the RFP number by 5:00 p.m. CDT Monday, May 1, 2017. Firms are responsible for checking the website and acknowledging any addenda on their proposal response form.

## B. Minimum Qualifications

This section lists the criteria to be considered in evaluating the ability of firms interested in providing the service(s) and/or product(s) specified in this Request for Proposal. Firms must meet or exceed theses qualifications to be considered for award. Any exceptions to the requirements listed should be clearly detailed in proposer's response. Proposers shall:

- 1. Have a minimum of ten (10) years' experience in providing services similar to those specified in this RFP.
- 2. Have an understanding of industry standards and best practices.
- 3. Have experience in managing projects of comparable size and complexity to that being proposed.

- 4. Have knowledge of and comply with all currently applicable, and as they become enacted during the contract term, federal, state and local laws, statutes, ordinances, rules and regulations. All laws of the State of Kansas, whether substantive or procedural, shall apply to the contract, and all statutory, charter, and ordinance provisions that are applicable to public contracts in the county shall be followed with respect to the contract.
- 5. The ability to provide a demonstration of any website, system or tool either in person or via a conference call.
- 6. Municipal and county government experience is desired, however, the county will make the final determination based on responses received and the evaluation process.
- 7. Have the capacity to acquire all bonds, escrows or insurances as outlined in the terms of this RFP.
- 8. Provide project supervision (as required) and quality control procedures.
- 9. Have appropriate material, equipment and labor to perform specified services.

## C. Evaluation Criteria

The selection process will be based on the responses to this RFP. County staff will judge each response as determined by the scoring criteria below. Purchasing staff are not a part of the evaluation committee.

|    | Component  | Points |
|----|--|--------|
| a. | Scope of Proposal; how well does the proposal address the services and requirements contained in the RFP?  | 20     |
| b. | Assigned Personnel; do the persons who will be providing the services have the necessary skills? Are sufficient people of the requisite skills available?  | 20     |
| c. | Systems & Procedures; does the firm have the systems, software and support to provide requested services, online access? Accessibility? Results reporting? Security? Quality Assurance? Regulatory compliance and updates? | 20     |
| d. | Motivation; is the firm interested and are they capable of providing services in the required time frame?  | 20     |
| e. | Cost; are the fees presented reasonable for the effort required in each service?   | 20     |
|    | Total Points   | 100    |

Any final negotiations for services, terms and conditions will be based, in part, on the firm's method of providing the service and the fee schedule achieved through discussions and agreement with the county's review committee. The county is under no obligation to accept the lowest priced proposal and reserves the right to further negotiate services and costs that are proposed. The county also reserves the sole right to recommend for award the proposal and plan that it deems to be in its best interest.

The county reserves the right to reject all proposals. All proposals, including supporting documentation shall become the property of Sedgwick County. All costs incurred in the preparation of this proposal shall be the responsibility of the firm making the proposals. Sedgwick County reserves the right to select, and subsequently recommend for award, the proposed service which best meets its required needs, quality levels and budget constraints.

## D. Request for Proposal Timeline

The following dates are provided for information purposes and are subject to change without notice. Contact the Division of Purchasing at (316) 660-7255 to confirm any and all dates.

| Distribution of Request for Proposal to interested parties         | April 21, 2017             |
|--|----------------------------|
| Questions and clarifications submitted in writing by 5:00 p.m. CDT | April 28, 2017             |
| Addendum Issued  | May 1, 2017                |
| Sealed Proposal due before 1:45pm CDT                              | May 9, 2017                |
| Evaluation Period  | May 9, 2017 – May 24, 2017 |
| Board of Bids and Contracts Recommendation                         | June 1, 2017               |
| Board of County Commission Award                                   | June 7, 2017               |

#### E. Contract Period and Payment Terms

A contractual period will begin following Board of County Commissioners (BoCC) approval of the successful firm(s) and continue for a period of two (2) years with three (3) one (1) year options to renew.

Either party may cancel its obligations herein upon thirty-day (30) prior written notice to the other party. It is understood that funding may cease or be reduced at any time, and in the event that adequate funds are not available to meet the obligations hereunder, either party reserves the right to terminate this agreement upon thirty (30) days prior written notice to the other. Payment will be remitted following receipt of monthly detailed invoice.

#### Payment and Invoice Provisions

http://www.sedgwickcounty.org/purchasing/payment\_and\_invoice\_provisions.pdf

#### F. Insurance Requirements

Liability insurance coverage indicated below must be considered as primary and not as excess insurance. Contractor shall furnish a certificate evidencing such coverage, with County listed as an additional insured, except for professional liability, workers' compensation and employer's liability. **Certificate shall be provided prior to award of contract.** Certificate shall remain in force during the duration of the project/services and will not be canceled, reduced, modified, limited, or restricted until thirty (30) days after County receives written notice of such change. All insurance must be with an insurance company with a minimum BEST rating of A-VIII and licensed to do business in the State of Kansas (**must be acknowledged on the bid/proposal response form).** 

**<u>NOTE</u>**: If any insurance is subject to a deductible or self-insured retention, written disclosure must be included in your proposal response and also be noted on the certificate of insurance.

It is the responsibility of Contractor to require that any and all approved subcontractors meet the minimum insurance requirements. Contractor shall obtain the above referenced certificate(s) of insurance, and in accordance with this Agreement, provide copies of such certificates to County.

#### Workers' Compensation:

| v orkers compensation.                         |              |
|--|--------------|
| Applicable coverage per State Statutes         |              |
| <b>Employer's Liability Insurance:</b>         | \$100,000.00 |
| <b>Commercial General Liability Insurance:</b> |              |
| Each Occurrence                                | \$500,000.00 |
| Aggregate                                      | \$500,000.00 |
| Personal Injury:                               |              |
| Each Occurrence                                | \$500,000.00 |
| General Aggregate                              | \$500,000.00 |
| Automobile Liability:                          |              |
| Combined single limit                          | \$500,000.00 |
| Professional Liability                         |              |
| If required                                    |              |
|  |              |

#### Special Risks or Circumstances:

Entity reserves the right to modify these requirements, including limits, based on the nature of the risk, prior experience, insurer, coverage, or other special circumstances.

### G. Indemnification

To the fullest extent of the law, the provider, its subcontractor, agents, servants, officers or employees shall indemnify and hold harmless Sedgwick County, including, but not limited to, its elected and appointed officials, officers, employees and agents, from any and all claims brought by any person or entity whatsoever, arising from any act, error, or omission of the provider during the provider's performance of the agreement or any other agreements of the provider entered into by reason thereof. The provider shall indemnify and defend Sedgwick County, including, but not limited to, its elected and appointed officials, officers, employees and agents, with respect to any claim arising, or alleged to have arisen from negligence, and/or willful, wanton or reckless acts or omissions of the provider, its subcontractor, agents, servants, officers, or employees and any and all losses or liabilities resulting from any such claims, including, but not limited to, damage awards, costs and reasonable attorney's fees. This indemnification shall not be affected by any other portions of the agreement relating to insurance requirements. The provider agrees that it will procure and keep in force at all times at its own expense insurance in accordance with these specifications.

#### H. Confidential Matters and Data Ownership

The successful proposer agrees all data, records and information, which the proposer, its agents and employees, which is the subject of this proposal, obtain access, remains at all times exclusively the property of Sedgwick County. The successful proposer agrees all such data, records, plans and information constitutes at all times proprietary information of Sedgwick County. The successful proposer agrees that it will not disclose, provide, or make available any of such proprietary information in any form to any person or entity. In addition, the successful proposer agrees it will not use any names or addresses contained in such data, records, plans and information for the purpose of selling or offering for sale any property or service to any person or entity who resides at any address in such data. In addition, the successful proposer agrees it will not sell, give or otherwise make available to any person or entity any names or addresses contained in or derived from such data, records and information for the purpose of allowing such person to sell or offer for sale any property or service to any person or entity named in such data. Successful proposer agrees it will take all reasonable steps and the same protective precautions to protect Sedgwick County's proprietary information. Proposer agrees that all data, regardless of form that is generated as a result of this Request for Proposal is the property of Sedgwick County.

#### I. Proposal Conditions

http://www.sedgwickcounty.org/purchasing/pdf\_files/Proposal%20Terms%20%20Conditions.pdf

**General Contract Provisions** 

http://www.sedgwickcounty.org/purchasing/pdf\_files/General%20Contractual%20Provisions.pdf

Mandatory Contract Provisions

http://www.sedgwickcounty.org/purchasing/pdf\_files/Mandatory%20Contractual%20Provisions.pdf

Sample Contract

http://www.sedgwickcounty.org/purchasing/pdf\_files/Sample%20Contract.pdf

## VIII. <u>Required Response Content</u>

All proposal submissions shall include the following:

- A. Firm profile: the name of the firm, address, telephone number(s), contact person, year the firm was established, and the names of the principals of the firm.
- B. The names of the staff members who will be available for work on the contract, including a listing of their work experience.
- C. The firm's relevant experience, notably experience working with government agencies.
- D. At minimum, three (3) professional references, besides Sedgwick County, with email addresses, telephone numbers, and contact persons where work has been completed within the last three years.
- E. Submit pricing for both Multi-Jurisdiction (Nationwide) criminal and DMV background screenings.
- F. A disclosure of any personal or financial interest in any properties in the project area, or any real or potential conflicts of interest with members of the Sedgwick County Board of County Commissioners or County staff.
- G. A description of the firm's methodology for services requested.
- H. A description of the type of assistance that will be sought from County staff, including assistance required from the County to lessen the costs of this project.
- I. Proof of insurance meeting minimum insurance requirements as designated herein.
- J. Those responses that do not include all required forms/items may be deemed non-responsive.

#### REQUEST FOR PROPOSAL #17-0017 BACKGROUND SCREENING SERVICES

The undersigned, on behalf of the proposer, certifies that: (1) this offer is made without previous understanding, agreement or connection with any person, firm, or corporation submitting a proposal on the same project; (2) is in all respects fair and without collusion or fraud; (3) the person whose signature appears below is legally empowered to bind the firm in whose name the proposer is entered; (4) they have read the complete Request for Proposal and understands all provisions; (5) if accepted by the county, this proposal is guaranteed as written and amended and will be implemented as stated; and (6) mistakes in writing of the submitted proposal will be their responsibility.

| NAME                                |   |   |                        |
|-------------------------------------|---|---|------------------------|
| DBA/SAME                            |   |   |                        |
| CONTACT                             |   |   |                        |
| ADDRESS                             | CITY/STATE                              | ZIP   |                        |
| PHONE                               | FAX                                     | HOURS   |                        |
| STATE OF INCORPORATION of           | or ORGANIZATION                         |   |                        |
| COMPANY WEBSITE ADDRES              | SEMAIL                                  |   |                        |
| NUMBER OF LOCATIONS                 | NUMBER OF PERSONS I                     | EMPLOYED  |                        |
| TYPE OF ORGANIZATION: Pu            | blic Corporation Private Corj           | poration Sole Proprietorship _  |                        |
| Partnership Other (Describe):       |   |   |                        |
| BUSINESS MODEL: Small Busin         | ess Manufacturer Distri                 | ibutor Retail   |                        |
| Dealer Other (Describe):            |   |   |                        |
| Not a Minority-Owned Business: _    | Minority-Owned Business:                | (Specify Below)   |                        |
| African American (05) Asian         | Pacific (10) Subcontinent Asian         | (15) Hispanic (20)  |                        |
| Native American (25) Other (        | (30) - Please specify                   |   |                        |
| Not a Woman-Owned Business:         | Woman-Owned Business:                   | _ (Specify Below)   |                        |
| Not Minority -Woman Owned (50       | 0) African American-Woman Owr           | ned (55)  |                        |
| Asian Pacific-Woman Owned (60       | )Subcontinent Asian-Woman Own           | ned (65)Hispanic Woman Owned  | (70)                   |
| Native American-Woman Owned         | (75)Other – Woman Owned (80)            | - Please specify  |                        |
| ARE YOU REGISTERED TO DO            | ) BUSINESS IN THE STATE OF H            | <b>KS:</b> YesNo  |                        |
| INSURANCE REGISTERED IN '           | FHE STATE OF KS WITH MININ              | MUM BEST RATING OF A-VIII:  | YesNo                  |
|                                     | all addendum(s) related to this docum   | posted to our RFQ/RFP web page and nent by going to   | l it is the vendor's   |
| NO; DATED;                          | NO;                                     | NO, DATED   |                        |
| submission format should be by orde | er in which sections are listed through | conditions, and sections of this docum<br>hout the document. All minimum and<br>ceptions to any part of this docume | d general requirements |
| Signature                           | Title                                   |   |                        |
| Print Name                          | Dated                                   |   |                        |

17-0017 Sedgwick County...Working for you