BOCC APPROVAL MAY 22, 2019 BOARD OF BIDS AND CONTRACTS MAY 16, 2019

4. WEB-BASED SUBSCRIPTION SOLUTION -- HEALTH DEPARTMENT <u>FUNDING -- HEALTH DEPARTMENT</u>

(Request sent to 191 vendors)

RFP #19-0023 Contract

	Pop Machine Agency, LLC	mySidewalk, Inc.	STAE, Inc.
Annual recurring charges (maintenance/subscription fees)	\$16,000.00	\$16,000.00	\$11,000.00
Additional consulting/customization/on-site training	N/A	\$150.00/hour	Additional accounts \$1,000.00 year/narrative feature design build \$5,000.00
No Bids	9 to 5 Computer	Accusoft Corp.	Advanced Software Development Corp.
	Alertsense	Ardent Technologies, Inc.	Aspire HR, Inc.
	Best Buy	Brite Computers	Cerner
	Convergeone	Credible, Inc.	Convergeone
	EDP Software dba Schedulepro	EMA, Inc.	Fireeye
	Harris Computer	HR Focal Point	Image Quest
	ISG Technology, LLC	JCG Technologies, Inc.	KK Office Solutions
	Knowbe4, Inc.	L.E.A. Data Tech	Lenovo
	Medisked	Nexlearn, Inc.	Netsmart Technologies, Inc.
	Sandpoint Consulting	SDI Solutions	Setworks
	SoCal	Spectrum, Inc.	System Tools Software, Inc.
	Teletrac, Inc.	Turning Technologies, LLC	Twotrees Technologies
	Tybera Development Group, Inc.	Wild ERP	

On the recommendation of Joe Thomas, on behalf of the Sedgwick County Health Department (SCHD), Linda Kizzire moved to accept the proposal from mySidewalk, Inc. for five (5) one (1) year options at an annual cost of \$16,000.00 and establish contract pricing as listed for any additional consulting/customization and on-site training. Richard Powell seconded the motion. The motion passed unanimously.

A review committee comprised of Adrienne Byrne and Chris Steward - Health Department, Kate Flavin - Communications, Greg Gann - ITSS and Josh Lauber - Purchasing reviewed the responses. The committee scored responses based on evaluation criteria set forth in the RFP. mySidewalk, Inc. (mySidewalk) scored the highest number of points and was unanimously selected for award recommendation.

mySidewalk will provide the ability to have an interactive dashboard with public access that shows up-to-date Sedgwick County health indicators. This helps with continuous monitoring of Community Health Assessment (CHA) data and Community Health Improvement Plan (CHIP) data. This will also help us monitor and track progress on social determinants of health. The analytics help us to tell our stories by easy data visualization (charts and maps to neighborhood level). We can also overlay different datasets to find unique causes of or answers to issues in our community. Built in correlation analysis shows relationships between health outcomes and other local factors. Automatic updating from 2,000+ national databases allows local health departments more time for data analysis and interpretation. The ability to upload local data onto the interactive dashboard means that local health departments can easily show progress on CHIP goals and the status of other issues that are of importance to the community. The ability to compare to other jurisdictions helps the community and the local health department (LHD) better understand health and determine how to improve health.

With this addition, Sedgwick County Health Department can become known as knowledgeable data experts and build trust and transparency with our community partners and the public by providing this easily accessible and easy-to-read data free of charge. We can use it to show the success of the community's work and where improvements are needed while helping local health departments with higher accreditations and achievements (PH 3.0) with the use of mySidewalk's special templates for CHIP, CHA, Neighborhood Health Profiles and Health Impact Assessments.

Note:

In summary, use of mySidewalk or a similar product is important for SCHD because:

• This supports the work being done by our Community Health Analyst on the Community Health Assessment (CHA) and the Community Health Improvement Plan (CHIP).

• Ability to effectively communicate the results of the assessment and the interventions planned to address the priority areas. The format and context needs to be understandable and appeal to the entire community and we haven't been able to do that different skill set.

 \cdot Help restore faith with our community partners and rebuild trust.

 \cdot A lot of damage has been done with no longer having a Health Promotion Section, not being able to lead the CHIP in 2017 and therefore being removed as the reliable data source, public health not having support and community partners being disparaged.

Questions and Answers

Linda Kizzire: Would this be for like if we had a big flu epidemic that would be on the website and I could go and look at and see what part of the county it's more prominent in? I'm not understanding what all this would do.

Adrienne Byrne: I don't know if you've ever seen the community health assessment booklet but we assess the community every three years. From the assessment, the priorities of the community rise to the top. From several meetings with the community and residents and then the community partners, along with some residents, create objectives to meet the priority areas whether it's oral health or mental health. Historically not just Sedgwick County but Health Departments in general don't always tell their story very well so having this interactive web based solution all their information will be online for people to be able to access not that we didn't have it in a booklet form before, but there were a lot of charts and graphs and not really easily understood as far as being adequately giving the community a picture of what is occurring. If we had something going on with the flu, we definitely could add that to it. It's not usually part of the community because the flu is something we have every year and we provide information on that but this would allow us to provide additional information if we needed to get that out to the community.

Linda Kizzire: So this would be more for mortality rates and things of that nature?

Adrienne Byrne: Yes.

Angela Caudillo: So this is publicly accessible, would this then interact with our current county web platform?

Sonya Norris: It will be accessible through a log-in portal. It will be secure in the sense it does meet all our standards of Sedgwick County's solution based application management criteria, as well as our ITSS security. When we interviewed the vendor, we made sure the security was in place we needed to have as a web based application.

Angela Caudillo: Is this interactive or is it mostly for information delivery? Who is going to be seeing it such as the general public or health care providers?

Sonya Norris: Yes, to all your questions. We will control access to that and we will be able to have a log-in portal. We would initially control what is being seen and I think the views can be manipulated by the customer if we decide to go in that direction. We would set up those dashboards initially.

Adrienne Byrne: It will be an additional access point on our webpage.

Russell Leeds: So as a follow-up, someone logs on to your webpage there will be a link that will take them to this?

Adrienne Byrne: That is correct.

Russell Leeds: Will this be a subscription where they have to sign up with a username and password or will they get that link and will it open up a view that they will be able to see the statistics?

Adrienne Byrne: Correct.

Richard Powell: This is going to track both programs or outcome from the programs at the same time also give the visual display of current trends. I don't clearly understand what we're showing that we don't show now?

Adrienne Byrne: We have the graphs and the charts but as far as the context that goes along with data visualization is missing. That is a different skill set that we really don't have. That is a large part of what this company is able to provide. This will be an easy way to understand the data not just the charts and graphs that can be hard to decipher and understand. This will be more of telling a story. The information won't just be Health Department outcomes because this is the community wide health assessment. We have partners: Via Christi, United Way, USD 259, there are a lot of partners that come together to decide which of those are priority items. We are the data collectors for the community health assessment and that information will be put online.

Tim Kaufman: The layman's response to a layman's question is, this tool will allow us to help to understand the current state of health in the community. At a high level it will be able to display the things that are health issues across any community and here's how we're doing on them. That will be made up of information that comes from all over the place. Some of it will be data that is captured nationally and some of it will be captured by the Health Department and some from our partners. This tool will help us to combine it in one place.

Richard Powell: Thank you, sir.

Russell Leeds: Is this a grant funded project?

Adrienne Byrne: This is local money for this.

Linda Kizzire: When would this go live?