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ADDENDUM #1
RFP #20-0037
TRANSPORTATION PROGRAM SERVICES FOR AGING (SCDOA)

May 29, 2020

The following is to ensure that vendors have complete information prior to submitting a proposal. Here are some clarifications regarding the proposal for a Contractual Services for Aging (SCDOA) Transportation Program.

Questions and/or statements of clarification are in **bold** font, and answers to specific questions are *italicized*.

1. **Can you let us know what the general size of the transportation contract would be per year?**

   Answer: In 2019, Sedgwick County Transportation spent $165,061.00 on contracted rides amongst three (3) providers, with the largest amount going to a provider being $92,623.00. Sedgwick County uses in-house drivers to provide services during the day and relies on contractors to provide rides early mornings, nights, weekends, and during the day if there is no capacity in-house.

2. **Is the Fee Schedule listing the reimbursement rates or a template for the rate structure?**

   Answer: It is the actual reimbursement rate structure.

3. **Can the Transportation Vendor provide separate rates by level of service? For example, one rate for Ambulatory and one for Wheelchair?**

   Answer: No, Sedgwick County provides one rate regardless if the ride is ambulatory or non-ambulatory.

4. **Are transportation requests submitted by the Passenger or by SCT?**

   Answer: Sedgwick County Transportation would provide the request for transportation.

5. **Please confirm the initial period is for June 17th thru December 31st only?**

   Answer: Yes, with availability for the vendor to renew two (2) consecutive years, which would cover years 2021 and 2022.

6. **Is the use of Rideshare companies such as Uber/Lyft permitted?**

    Answer: No, drivers must be an employee of your company.

7. **In order to compile a thorough and thoughtful response to Sedgwick County's RFP, we respectfully request an extension of the proposal deadline to June 22nd.**

    Answer: No extension is available at this time.

8. **Is Sedgwick County open to a finance plan/budget that is based on a per-vehicle hour basis? If the County requires a per-mile basis, are proposers allowed to submit an additional, alternative finance plan on a per-hour basis?**

    Answer: Sedgwick County reimbursement rates are set on a per-mile basis in order to be compatible with taxi service rates. Therefore, the county is not open to a per-hour rate plan at this time.

9. **Is Sedgwick County interested in a mobile application for riders that allows customers to book trips, monitor their trips in real-time, receive notifications about their trip, and provide electronic fare payment? This mobile application could also be made available as a web-based interface accessible on a desktop or laptop. Such a model would additionally support phone bookings.**

    Answer: Yes, Sedgwick County would be interested in reviewing such a proposal. The Transportation program currently has scheduling software, and platforms that provide riders the capability to set up trips, confirmation of the set ride, see their ride is in real time and payment systems for credit, debt, check, or cash that tracks account loads and trips deducted as they are used. Any such proposal must be able to interact with current software.

10. **What is the current weekly/monthly ride demand (i.e. number of trips)?**

    Answer: Weekly maxed ridership could reach 100 – 200 rides weekly / 1500 – 2000 monthly.

11. **Service zone: What is the volume of trips that take place outside of Wichita?**

    Answer: Sedgwick County Transportation (SCT) provides most trips outside of Wichita. Over the past 12 months, SCT has averaged approximately 960 rides per/month outside the city of Wichita, of which about 55% are provided by contractors.

12. **Is Sedgwick County interested in technologies that pool passengers together (i.e. share rides)? In other words, can a vehicle pick up one or more additional passengers headed in the same direction if such a solution can be demonstrated to offer higher quality of service for participants and more efficient operations?**

    Answer: Sedgwick County does allow for shared rides.

13. What is the average trip length (in terms of time and distance)?

Answer: Average trip distance is 16 miles and 20 minutes based on good conditions and limited construction.

14. Are all rides scheduled in advance, or are there any on-demand ride (i.e. booked when a rider needs a ride)?

Answer: During regular hours, on-demand rides are accepted based on availability. However, before and after hours, weekends, and holidays must be scheduled in advance.

15. Which contractors are currently providing the service?

Answer: Sedgwick County currently contracts with one cab service, two private businesses, and one (1) non-profit, all local to the Wichita area.

16. How many vehicles are currently used to provide the service in the county?

Answer: SCT direct fleet currently has seven (7) vehicles. Six (6) of those vehicles are ADA-accessible.

17. Does Sedgwick County have an estimated launch date for the service?

Answer: Sedgwick County is targeting a July 1, 2020 start date but is open to discussing later start dates as necessary.

18. Is Sedgwick County open to using non-employee drivers where legal and appropriate?

Answer: Drivers must be an employee of your service.

19. How do eligible riders currently pay for the service?

Answer: Riders purchase trips from Sedgwick County directly. Payments and rides are tracked by Sedgwick County. Contracted providers do not collect fares and only receive the rate provided in the rate structure.

Firms interested in submitting a proposal *must* respond with complete information and **deliver on or before 1:45 pm CDT, Tuesday, June 2, 2020.** Late proposals will not be accepted and will not receive consideration for final award.

"PLEASE ACKNOWLEDGE RECEIPT OF THIS ADDENDUM ON THE PROPOSAL RESPONSE PAGE."

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Britt Rosencutter
Buyer

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