## BOCC APPROVAL MAY 19, 2021 BOARD OF BIDS AND CONTRACTS MAY 13, 2021

## 5. ON-CALL TRANSLATION SERVICES – VARIOUS DEPARTMENTS FUNDING. – VARIOUS DEPARTMENTS (Request sent to 69 vendors) RTB 821-0027 Contract

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		Avantpage, Inc	Bridging the Gap Interpreting LLC	Effectiff LLC	Monica C. Salmeron dba Foreign Language Interpreter Services, Inc.	FourCorners Translation LLC	GLOBO Language Solutions, LLC	HolaDoctor Inc	Idea Language Services, LLC dba Idea Translations	Interlingual Interpreting Services	Kiskeya Interpreting & Translation LLC	Daniel Shamebo Sabore dba Languages Translation Services (LTS)	Propio LS, LLC dba Propio Language Services	Carmen Smith dba Reliable Interpretations & Translations	Telelanguage, Inc	TransPerfect International LLC dba TransPerfect	Visual Language Professionals, LLC	Voiance Language Services, LLC
			Pater for	Standard Service	Inc.			Pater for St	undard Service			Services (L13)			Rates for Standard Servi			
1. Oral Language Interpretation	Per Hour	No Bid	\$45.00-\$65.00 per person, 2 Hr. min. + \$0.56 per mile	\$55.00 (2 Hr. Min.) All Languages	\$40.00 Spanish \$55.00 Other languages	\$40.00-\$65.00 (2 Hr. Minimum)	(Spanish) \$80.00 Consecutive \$102.00 Simultaneous (Other Languages) \$90.00-\$135.00 Cons. \$114.00-\$170.00 Simu.	\$74.00 All Languages	No Bid	\$42.50 Spanish \$60.00 Other languages	\$95.00 (2 Hr. Min.) \$27.00/Hr. travel time \$0.52 per mile All Languages	\$75.00 Spanish \$85.00 Other Lang. 2 Hr. Min.	No Bid	\$50.00 (2 Hr. Min.) Spanish Only	No Bid	No Bid	\$55.00 (2 Hour Min.) All Languages	No Bid
	Per Minute Per Page	No Bid No Bid	No Bid No Bid	No Bid	No Bid No Bid	No Bid No Bid	No Bid No Bid	\$1.23 \$12.35	No Bid No Bid	No Bid No Bid	\$1.58 No Bid	No Bid	No Bid No Bid	No Bid No Bid	No Bid No Bid	No Bid No Bid	No Bid No Bid	No Bid No Bid
	, in the second s					\$0.56 per mile for												
	Other (Describe)	No Bid \$45.00	No Bid	No Bid	No Bid	roundtrip mileage No Bid	No Bid	No Bid \$31.25	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid \$55.00 Formatting	No Bid	No Bid
2. Document Translation	Per Hour Per Minute	\$45.00 \$1.00	No Bid	No Bid	No Bid	No Bid	No Bid	\$31.25	No Bid No Bid	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid
	Per Page	\$50.00	No Bid	No Bid	\$60.00 (No more than 150 words)	No Bid	No Bid	\$25.00	No Bid	No Bid	\$75.00	No Bid	No Bid	No Bid	No Bid	No Bid	\$50.00 minimum per page	No Bid
	Other (Describe)	\$0.16/word Spanish \$0.20 Other Lang. \$50.00/Hr. formatting/desktop publishing	\$0.13-\$0.30 per word	\$0.13 per word All Languages	\$0.30 per word Spanish	\$0.10-\$0.25 per word (\$25.00 minimum per language per project)	\$0.17/Word (Spanish) \$0.20-\$0.27/Word Other Languages	\$0.10 Per Word All Languages	\$.07/Word Spanish \$0.16/Word Other languages	No Bid	\$0.45 per word \$0.65+ technical content All Languages	\$0.10/Word Spanish \$0.14 Vietnamese \$0.18 Other languages	\$0.10/Word Spanish \$0.18/Word Other Languages	No Bid	\$0.24/Word (Spanish) 250 Word Minimum \$0.32/Word Other Languages 20% Rush Surcharge	\$.016-\$0.22/Word (Human) \$0.128-\$0.187 (Machine Trans. w/2 step human review) Minimum - \$95.00	\$0.16 per word All Languages	\$0.10/Word Spanish \$0.12-\$0.69/Word Other Languages
	Per Hour	No Bid	No Bid	No Bid	\$40.00 Spanish \$55.00 Other languages	No Bid	No Bid	\$74.00 All Languages	No Bid	No Bid	\$93.00	\$45.00 Spanish \$75.00 Other Lang.	No Bid	No Bid	No Bid	No Bid	\$45.00 (Pre-Scheduled 1 Hr. Minimum)	No Bid
<ol> <li>Automated Systems (phone, video and other electronic devices)</li> </ol>	Per Minute	\$0.58 for phone \$0.85 for video All Languages No min. charge	No Bid	\$0.65 over the phone \$0.85 for video remote All Languages	No Bid	\$0.75-\$0.95 (phone) \$1.00-\$1.25 (video) All Languages	\$0.55 Phone All Languages \$0.90 Video Remote All Languages	\$1.23 All Languages	No Bid	No Bid	\$1.55 All Languages	No Bid	\$0.59 Spanish OPI \$0.79 Other Lang. \$0.89 Spanish VRI \$1.29 Other Lang. \$1.89 (ASL)	No Bid	\$0.60 (Spanish) OPI \$0.80 Other Languages \$0.99 (Spanish) VRI \$1.49 Other Languages	\$0.99 All Languages	\$1.00 All Languages	\$0.94 (Phone/Video) \$1.25 (ASL Video) All Languages
	Per Page Other (Describe)	No Bid No Bid	No Bid No Bid	No Bid No Bid	No Bid No Bid	No Bid No Bid	No Bid See Purchasing	\$12.35 No Bid	No Bid No Bid	No Bid No Bid	No Bid No Bid	No Bid No Bid	No Bid No Bid	No Bid No Bid	No Bid No Bid	No Bid No Bid	No Bid No Bid	No Bid No Bid
4. 18th Judicial District Court	Monthly Flat Rate	No Bid	No Bid	\$18,000.00	No Bid	\$12,000.00	\$28,000.00	\$11,596.83	No Bid	\$8,000.00 7/1/21-12/31/21	\$23,250.00	\$16,000.00	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid
4. Tota outchir Dianet Court	,					+				\$10,000.00 in 2022								
				g, Weekend, and Holiday				Rates for Evening, V	Weekend, and Holiday			Rates for Evening, Wee	ekend, and Holiday					
5. Oral Language Interpretation	Per Hour	No Bid	\$45.00-\$65.00 per person, 2 Hr. min. + \$0.56 per mile	\$55.00 (2 Hr. Min.) All Languages	\$40.00 Spanish \$55.00 Other Languages	\$50.00-\$70.00 (2 Hr. Minimum)	No Bid	\$0.74 All Languages	No Bid	No Bid	\$130.00 All Languages	\$100.00 Spanish \$125.00 Other Lang. 2 Hr. Minimum	No Bid	\$50.00 (2 Hr. Min.) Spanish Only	No Bid	No Bid	\$60.00 (2 Hr. Minimum) All Languages	No Bid
5. Oral Language Interpretation	Per Minute Per Page	No Bid No Bid	No Bid No Bid	No Bid No Bid	No Bid No Bid	No Bid No Bid	No Bid No Bid	\$1.23 \$12.35	No Bid No Bid	No Bid No Bid	S2.16 No Bid	No Bid No Bid	No Bid No Bid	No Bid No Bid	No Bid No Bid	No Bid No Bid	No Bid No Bid	No Bid No Bid
	Other (Describe)	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid	\$30.00 travel time;	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid
	Per Hour	\$45.00 - \$50.00 formatting/desktop publishing All	No Bid	No Bid	No Bid	No Bid	No Bid	\$35.93	No Bid	No Bid	\$0.52 per mile No Bid	No Bid	No Bid	No Bid	No Bid	\$55.00 Formatting + 20% All Languages	No Bid	No Bid
6. Document Translation	Per Minute	Languages \$1.00	No Bid	No Bid	No Bid	No Bid	No Bid	\$0.60	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid
					\$60.00													
6. Document Translation	Per Page	\$50.00	No Bid	No Bid	(No more than 150 words)	No Bid	No Bid	\$28.72	No Bid	No Bid	\$90.00	No Bid	No Bid	No Bid	No Bid	No Bid	\$50.00 min. per page	No Bid
6. Document Translation	Per Page Other (Describe)	\$50.00 \$0.16/Word Span. \$0.20 Other Lang.	No Bid	No Bid \$0.16 per word All Languages	(No more than 150 words) \$0.30 per word Spanish	No Bid \$0.12-\$0.30/Word (\$30.00 minimum per language per project)	No Bid No Bid	S28.72 S0.115/Word All Languages	No Bid \$.07/Word Spanish \$0.16 Other Lang.	No Bid No Bid	\$90.00 \$0.65/Word \$0.85/Word technical content	\$0.12/Word Spanish \$0.16 Vietnamese \$0.20 Other Languages	No Bid \$0.10/Word Spanish \$0.18/Word Other Languages	No Bid No Bid	No Bid \$0.24/Word (Spanish) 250 Word Minimum \$0.32/Word Other Languages 20% Rush Surcharge	No Bid 20% Added to the prices listed above. All Languages	\$0.16 per word All Languages	No Bid \$0.10/Word Spanish \$0.12-\$0.69/Word Other Languages
6. Document Translation		\$0.16/Word Span.		\$0.16 per word	(No more than 150 words) \$0.30 per word Spanish \$40.00 Spanish	\$0.12-\$0.30/Word (\$30.00 minimum per		\$0.115/Word All	\$.07/Word Spanish		\$0.65/Word \$0.85/Word	\$0.12/Word Spanish \$0.16 Vietnamese	\$0.10/Word Spanish \$0.18/Word		\$0.24/Word (Spanish) 250 Word Minimum \$0.32/Word Other Languages 20% Rush	20% Added to the prices listed above.	\$0.16 per word	\$0.10/Word Spanish \$0.12-\$0.69/Word
<ol> <li>Document Translation</li> <li>Automated Systems (phone, video and</li> </ol>	Other (Describe)	\$0.16/Word Span. \$0.20 Other Lang. No Bid \$0.58 for phone \$0.55 for video All Languages No min. charge	No Bid No Bid No Bid	\$0.16 per word All Languages	(No more than 150 words) \$0.30 per word Spanish	\$0.12-\$0.30/Word (\$30.00 minimum per language per project)	No Bid	\$0.115/Word All Languages	\$.07/Word Spanish \$0.16 Other Lang.	No Bid	\$0.65/Word \$0.85/Word technical content	\$0.12/Word Spanish \$0.16 Vietnamese \$0.20 Other Languages \$55.00 Spanish	\$0.10/Word Spanish \$0.18/Word Other Languages	No Bid	50.24/Word (Spanish) 250 Word Minimam 50.32/Word Other Languages 20% Rush Surcharge No Bid 50.60 (Spanish) 50.80 Other Languages Telephonic Interpretation	20% Added to the prices listed above. All Languages	S0.16 per word All Langsages S50.00 (Pre-Scheduled - 1 Hr. Minimum) S1.00 All Languages	S0.10/Word Spanish S0.12-S0.69/Word Other Languages No Bid S0.94 (Telephonic/Video) All Languages \$1.25 (ASL Video)
	Other (Describe) Per Hour	S0.16/Word Span. S0.20 Other Lang. No Bid S0.58 for phone S0.85 for video All Languages No min.	No Bid No Bid	S0.16 per word All Languages No Bid \$0.65 over the phone \$0.85 for video remote	(No more than 150 words) S0.30 per word Spanish S40.00 Spanish S55.00 Other Languages	\$0.12-\$0.30/Word (\$30.00 minimum per language per project) No Bid \$0.75-\$0.95 for phone \$1.50-\$2-50 for video	No Bid	\$0.115/Word All Languages \$44.40	\$.07/Word Spanish \$0.16 Other Lang. No Bid	No Bid	\$0.65/Word \$0.85/Word technical content \$108.00	\$0.12/Word Spanish \$0.16 Vietnamese \$0.20 Other Languages \$55.00 Spanish \$90.00 Other Lang.	\$0.10/Word Spanish \$0.18/Word Other Languages No Bid \$0.59 Spanish OPI \$0.79 Other Lang, \$0.89 Spanish VRI \$1.29 Other Lang,	No Bid No Bid	S0.24/Word (Spanish) 250 Word Minimum S0.32/Word Other Languages 20% Rush Surcharge No Bid S0.60 (Spanish) S0.80 Other Languages Telephonic	20% Added to the prices listed above. All Languages No Bid	\$0.16 per word All Languages \$50.00 (Pre-Scheduled - 1 Hr. Minimum)	S0.10/Word Spanish S0.12-S0.69/Word Other Languages No Bid S0.94 (Telephonic/Video) All Languages
7. Automated Systems (phone, video and other electronic devices)	Other (Describe) Per Hour Per Minute Per Page Other (Describe)	S0.16/Word Span. 50.20 Other Lang. No Bid 50.58 for video All Languages No min. charge No Bid No Bid	No Bid No Bid No Bid No Bid No Bid	S0.16 per word All Langsages No Bid S0.65 over the phone S0.85 for video remote All Langsages No Bid No Bid	(No more than 150 words) S0.30 per word Spanish \$40 00 Spanish \$555.00 Other Langrages No Bid No Bid No	S0.12.80.30Word (\$30.00 minimm per language per project) No Bid \$0.75.50.95 for phone \$1.50.52.50 for video All Languages No Bid	No Bid No Bid No Bid No Bid No Bid	S0.115/Word All Languages S44.40 S0.74 All Languages S12.35 No Bid	5.07/Word Spanish 58.16 Other Lang. No Bid No Bid No Bid No Bid	No Bid No Bid No Bid No Bid No Bid	S0.65Word 50.85Word technical content 5108.00 51.80 All Languages No Bid No Bid	S0.12 Word Spanish S0.16 Vertamone S0.16 Vertamone S0.20 Other Languages S55.00 Spanish S90.00 Other Lang No Bid No Bid	S0.10 Word Spanish S0.18 Word Other Languages No Bid 50.59 Spanish OPI 50.79 Other Lang 50.89 Spanish VR1 No Bid No Bid	No Bid No Bid No Bid No Bid No Bid	50.24 Weed (Openith) 250 Word Minizum 50.32 Word Other Languages 20% Rush Surcharges No Bid 50.60 (Spanish) 50.80 Other Languages Telephonic Interpretation No Bid 50.99 (Spanish) 51.49 Other Languages Video Remote Interpretation	20% Add to the prices listed to the All Languages No Bid S0.99 All Languages No Bid No Bid	50.16 per word All Languages 550.00 (Pre-Scheduled - <u>1 Hr. Minimum</u> ) S1.00 All Languages No Bid No Bid	50.10 Word Spanish S0.125.90 SWord Other Languages No Bid S0.94 (Telephonis/Video) All Languages S1.25 (ASL Video) No Bid No Bid
7. Automated Systems (phone, video and other electronic devices)	Other (Describe) Per Hour Per Minute Per Page	S0.16/Word Span. S0.20 Other Lang. No Bid S0.58 for phone S0.85 for video All Languages No min. charge No Bid	No Bid No Bid No Bid No Bid No Bid No Bid	S0.16 per word All Languages No Bid 50.85 over the phone 50.85 for video remous All Languages No Bid No Bid \$23,000.00	(No more than 150 words) \$0.30 per word \$panish \$40.00 Spanish \$55.00 Other Languages No Bid No Bid	50.12-50.30/Word (\$30.00 minimum per language per project) No Bid \$0.75-50.95 for phone \$1.50-\$2.50 for video All Languages No Bid	No Bid No Bid No Bid	S0.115/Word All Languages S44.40 S0.74 All Languages S12.35 No Bid S11.596.83	5.67/Ward Spanish 50.16 Other Lang. No Bid No Bid No Bid No Bid No Bid	No Bid No Bid No Bid No Bid	S0.65/Word S0.85/Word technical content \$108.00 \$1.80 All Languages No Bid	\$0.12/Word Spanish \$0.16 Vietnamese \$0.20 Other Languages \$55.00 Spanish \$90.00 Other Lang No Bid No Bid	\$0.10/Word Spanish \$0.18/Word Other Languages No Bid \$0.59 Spanish OPI \$0.79 Other Lang. \$0.89 Spanish VRI \$1.29 Other Lang. \$1.89 (ASL) No Bid	No Bid No Bid No Bid No Bid No Bid	50.24 Word (Spanish) 250 Word Minimum 250 Word Minimum Su,32/Word Other Langaages 20% Rawk Son Alexandrow Son Other Langaages 50.00 Other Langaages 50.00 Other Langaages Son Other Langaages No Bid 50.90 (Spanish) 51.49 Other Langaages Video Remote Interpretation No Bid	20% Added to the prices listed above, All Languages No Bid S0.99 All Languages No Bid No Bid	S0.16 per word All Languages S50.00 (Pre-Scheduled - 1 Hr. Minimum) S1.00 All Languages No Bid	S0.10/Word Spanish S0.250.69/Word Other Langsages No Bid 50.94 (Telephonic/Video) All Langsages 1.25 (ASL Video) No Bid
<ol> <li>Automated Systems (phone, video and</li> </ol>	Other (Describe) Per Hour Per Minute Per Page Other (Describe)	S0.16/Word Span. 50.20 Other Lang. No Bid 50.58 for video All Languages No min. charge No Bid No Bid	No Bid No Bid No Bid No Bid No Bid No Bid	S0.16 per word All Languages No Bid 59.45 years the phone S0.85 for video remote All Languages No Bid S23.000.00 amergency Service 575.00 (2 Hr. Minimum)	(No more than 150 words) S0.30 per word Spanish \$40 00 Spanish \$555.00 Other Langrages No Bid No Bid No	S0.12.80.30Word (\$30.00 minimm per language per project) No Bid \$0.75.50.95 for phone \$1.50.52.50 for video All Languages No Bid	No Bid No Bid No Bid No Bid No Bid	S0.115/Word All Languages S44.40 S0.74 All Languages S12.35 No Bid S11.596.83	5.07/Word Spanish 58.16 Other Lang. No Bid No Bid No Bid No Bid	No Bid No Bid No Bid No Bid No Bid	S0.65Word 50.85Word technical content 5108.00 51.80 All Languages No Bid No Bid	S0.12/Word Spanish S0.16 Victumese S0.16 Oken Languages S5.500 Spanish No Bid No Bid No Bid S16,750.00 S10000 Spanish S125200 Ober Lang 2	S0.10 Word Spanish S0.18 Word Other Languages No Bid 50.59 Spanish OPI 50.79 Other Lang 50.89 Spanish VR1 No Bid No Bid	No Bid No Bid No Bid No Bid No Bid	50.24 Weed (Openith) 250 Word Minizum 50.32 Word Other Languages 20% Rush Surcharges No Bid 50.60 (Spanish) 50.80 Other Languages Telephonic Interpretation No Bid 50.99 (Spanish) 51.49 Other Languages Video Remote Interpretation	20% Added to the prices listed above, All Languages No Bid S0.99 All Languages No Bid No Bid	50.16 per word All Languages 550.00 (Pre-Scheduled - <u>1 Hr. Minimum</u> ) S1.00 All Languages No Bid No Bid	50.10 Word Spanish S0.125.90 SWord Other Languages No Bid S0.94 (Telephonis/Video) All Languages S1.25 (ASL Video) No Bid No Bid
7. Automated Systems (phone, video and other electronic devices)	Other (Describe) Per Hour Per Minute Per Page Other (Describe) Monthly Flat Rate Per Hour Per Minute	S0.16/Word Span. S0.20 Other Lang. No Bid <b>50.28 for phone</b> <b>50.38 for phone</b> <b>50.38</b>	No Bid No Bid No Bid No Bid No Bid Rates for F No Bid No Bid No Bid	S0.16 per word All Languages Mon Bid S0.25 for tide plane S0.25 for tide remote All Languages No Bid S23.000.00 S23.000.00 S23.000.00 S23.000.00 S23.000.00 S23.000.00 S25.000.000 S25.000.000 S25.000.000 S25.000.000 S25.000.000 S25.000.000 S25.0000 S25.0000 S25.0000 S25.0000 S25.0000 S25.0000 S25.0000 S25.0000 S25.0000 S25.0000 S25.0000 S25.0000 S25.0000 S25.0000 S25.0000 S25.0000 S25.00000 S25.00000 S25.00000 S25.0000 S25.00000 S25.00000 S25.00000 S25.00000 S25.000000 S25.0000000 S25.000000000000000000000000000000000000	(No more than 150 works) S0.30 per word Spanish S40.00 Spanish S40.00 Spanish No Bid No No Bid No Bid S40.00 Spanish	S0.12-80.00 World (S0.00 minimum per language per project) No Bid S15.90.25 S0 perhone S15.90.25 S0 perhone S15.90.25 S0 perhone No Bid No S14.500.00 S05.500-S85.00 (2 Hr. Minimum) No Bid	No Bid No Bid No Bid No Bid No Bid No Bid No Bid	S8.115/Word All Langsages S44.40 S0.74 All Langsages S12.35 No Bid S11.596.83 Rates for Em S84.00 All Langsages S14.00	5.07/Word Spanish 5.0.16 Other Lang. No Bid No Bid No Bid No Bid organy Service No Bid No Bid No Bid	No Bid No Bid No Bid No Bid No Bid Same at Above No Bid No Bid	Store Strengthere	0.12/Word Spanish 50.12/Word Spanish 50.10 Virtumese 50.20 Other Language 555.00 Spanish 500.00 Other Lang No Bid No Bid S10.750.00 510.00 Spanish 512.52.00 Spanish S12.52.00 Spanish No Bid No Bid	S0. 10 Word Spanish S0. 18 Word Other Languages No Bid S0. 59 Spanish OPI S0. 79 Other Lang S0. 89 Spanish OPI S0. 79 Other Lang S1. 89 (KRL) No Bid No Bid No Bid No Bid	No Bid	50.24/Word (Spanish) 250 Word Mainamo 50.32/Word Other Languages 20% Reals Mark Mark Mark No Bid 50.60 (Spanish) 50.60 (Spanish) 50.60 (Spanish) 50.60 (Spanish) 50.60 (Spanish) 50.60 (Spanish) 51.40 (Other Languages Net Mark Mark Mark Mark Spanish Mark Mark Mark Mark Spanish Mark Mark Mark Mark Mark Mark Mark Mark Mark Mark Mark Mark No Bid No Bid	20% Added to the price: listed above. All Languages No Bid 50.99 All Languages No Bid No Bid No Bid No Bid No Bid No Bid	50.16 per word All Languages 550.00 (Pre-Scheduled - 1 Hz: Minimum) 51.00 All Languages No Bid No Bid No Bid 565.00 (2 Hz: Minimum) All languages No Bid	S0.12-50.50 Word S0.12-50.50 Word Other Languages No Bid (Telephonic/Video) All Languages S1.25 (ASL Video) No Bid No Bid No Bid No Bid No Bid
7. Automated Systems (phone, video and other electronic devices) 8. 18th Judicial District Court	Other (Describe) Per Hour Per Minute Per Page Other (Describe) Menthly Flat Rate Per Hour	S0.16/Word Span. S0.20 Other Lang. No Bid S0.58 for phone S0.85 for phone S0.85 for phone S0.85 for phone S0.85 for phone S0.85 for phone S0.85 for phone Charge No Bid No Bid No Bid	No Bid No Bid No Bid No Bid No Bid No Bid Rates for F No Bid	No Bid S0.16 per word All Languages No Bid S0.45 over the phone S0.85 for video remote All Languages No Bid No Bid S23 000.00 mergeno Nervise S75 00 (2 Hr. Mainumo) All Languages	(No more than 150 works) 50.30 per work 50 per work 50 Other 1 managers No Bid No Bid No Bid 555.00 Other 1 managers 540.00 Spanish 554.00 Spanish	S0.12-S0.30 Word (S30.00 minimum per language per project) No Bid S0.75-S0.95 for phone All Languages No Bid No S14,500.00 S65.00 S85.00 (21 It. Minimum)	No Bid No Bid No Bid No Bid No Bid	S84.00 All Languages S12.35 No Bid S11.590.83 Rates for Km S84.00 All Languages	5.07/Word Spanish 50.16 Other Lang. No Bid No Bid No Bid No Bid No Bid No Bid No Bid No Bid	No Bid No Bid No Bid No Bid No Bid Same as Aboyce No Bid	Store Strengthere Store Strengthere Store	S0. 12/Word Spanish     S0. 16 Victamece     S0. 16 Victamece     S0. 16 Victamece     S0. 16 Victamece     S15. 00 Spanish     S10. 00 Other Lang     No Bid     No Bid     S15. 750.00     Status     S100.00 Spanish     S125.00 Other Lang.2     Hr. Maximum	S0.10 Word Spanish S0.18 Word Other Languages No Bid S0.59 Spanish OPI S0.79 Other Lang. S0.59 Spanish VRI S0.79 Other Lang. S1.59 Other Lang. S1.59 Other Lang. S0.59 Spanish VRI S1.29 Other Lang. S0.50 Hot No Bid No Bid	No Bid	50.24/Worl (Gamiah) 250/Worl Minitum 50.32/Worl Other Language 20% Reds Socializes 20% Reds No Bid 50.00 (Gamiah) 50.00 (Gamiah) 50.00 (Gamiah) 50.00 (Gamiah) 51.40 Other Language Interpretation No Bid No Bid ates for Emergency Serv No Bid	No Bid	S0.16 per word All Languages S50.00 (Pre-Scheduled - 1 Hr. Minimum) S1.00 All Languages No Bid No Bid No Bid No Bid S65.00 (2 Hr. Minimum) All Languages	S0.129.004K S0.129.004Werd Other Languages No Bid S0.94 (Telephonic/Video) All Languages S1.25 (ASL Video) No Bid No Bid No Bid No Bid
7. Automated Systems (phone, video and other electronic devices) 8. 18th Judicial District Court	Other (Describe) Per Hour Per Minute Per Page Other (Describe) Monthly Flat Rate Per Hour Per Minute	S0.16/Word Span. S0.20 Other Lang. No Bid <b>50.28 for phone</b> <b>50.38 for phone</b> <b>50.38</b>	No Bid No Bid No Bid No Bid No Bid Rates for F No Bid No Bid No Bid	S0.16 per word All Languages Mon Bid S0.25 for tide plane S0.25 for tide remote All Languages No Bid S23.000.00 S23.000.00 S23.000.00 S23.000.00 S23.000.00 S23.000.00 S25.000.000 S25.000.000 S25.000.000 S25.000.000 S25.000.000 S25.000.000 S25.0000 S25.0000 S25.0000 S25.0000 S25.0000 S25.0000 S25.0000 S25.0000 S25.0000 S25.0000 S25.0000 S25.0000 S25.0000 S25.0000 S25.0000 S25.0000 S25.00000 S25.00000 S25.00000 S25.0000 S25.00000 S25.00000 S25.00000 S25.00000 S25.000000 S25.0000000 S25.000000000000000000000000000000000000	(No more than 150 work) \$2.10 per work \$400 00 Spanish \$55.00 Other Languages No Bid No No No S55.00 Other Languages \$40.00 Spanish \$55.00 Other Languages No Bid	S0.12-80.00 World (S0.00 minimum per language per project) No Bid S15.90.25 S0 perhone S15.90.25 S0 perhone S15.90.25 S0 perhone No Bid No S14.500.00 S05.500-S85.00 (2 Hr. Minimum) No Bid	No Bid No Bid No Bid No Bid No Bid No Bid No Bid	S8.115/Word All Langsages S44.40 S0.74 All Langsages S12.35 No Bid S11.596.83 Rates for Em S84.00 All Langsages S14.00	5.07/Word Spanish 5.0.16 Other Lang. No Bid No Bid No Bid No Bid organy Service No Bid No Bid No Bid	No Bid No Bid No Bid No Bid No Bid Same at Above No Bid No Bid	S0.65/Worl 50.85/Worl technical content 5108.00 51.80 All Languages No Bid No Bid 527,000.00 5140.00 All Languages 5140.00 All Languages 5140.00 All Languages 5130.00 trevel time;	0.12/Word Spanish 50.12/Word Spanish 50.10 Virtumese 50.20 Other Language 555.00 Spanish 500.00 Other Lang No Bid No Bid S10.750.00 510.00 Spanish 512.52.00 Spanish S12.52.00 Spanish No Bid No Bid	S0. 10 Word Spanish S0. 18 Word Other Languages No Bid S0. 59 Spanish OPI S0. 79 Other Lang S0. 89 Spanish OPI S0. 79 Other Lang S1. 89 (KRL) No Bid No Bid No Bid No Bid	No Bid	50.24/Word (Spanish) 250 Word Mainamo 50.32/Word Other Languages 20% Reals Mark Mark Mark No Bid 50.60 (Spanish) 50.60 (Spanish) 50.60 (Spanish) 50.60 (Spanish) 50.60 (Spanish) 50.60 (Spanish) 51.40 (Other Languages Net Mark Mark Mark Mark Spanish Mark Mark Mark Mark Spanish Mark Mark Mark Mark Mark Mark Mark Mark Mark Mark Mark Mark No Bid No Bid	20% Added to the price: listed above. All Languages No Bid 50.99 All Languages No Bid No Bid No Bid No Bid No Bid No Bid	50.16 per word All Languages 550.00 (Pre-Scheduled - 1 Hz: Minimum) 51.00 All Languages No Bid No Bid No Bid 565.00 (2 Hz: Minimum) All languages No Bid	S0.12-50.50 Word S0.12-50.50 Word Other Languages No Bid (Telephonic/Video) All Languages S1.25 (ASL Video) No Bid No Bid No Bid No Bid No Bid
7. Automated Systems (phone, video and other electronic devices) 8. 18th Judicial District Court	Other (Describe) Per Hour Per Muste Per Page Other (Describe) Monthly Flat Rate Per Hour Per Hour Per Houre Per Muste Per Page	S0.16/Word Span. S0.20 Other Lang. No Bid S0.85 for yideo AB Langrager No Bid No Bid No Bid No Bid No Bid No Bid No Bid	No Bid No Bid No Bid No Bid No Bid Rates for F No Bid No Bid	S0.16 per word All Langanges No Bid 30.45 over the phone S0.85 for video remote All Langanges No Bid S23.000.00 mergengy Service 575.00 (2 Hr. Minimum) All Langanges No Bid No Bid	(No more than 150 work) S0.30 per work Spanish Spanish S55.60 Other Languages No Bid No Bid S40.00 Spanish S55.00 Other Languages S40.00 Spanish S55.00 Other Languages	S0.12-S0.30/Word (S30.00 minimum per language per project) No Bid S0.75-S0.95 for yishoo All Languages No Bid No S14-500.00 S65.00-S85.00 (2 Hr. Minimum) No Bid No Bid No Bid	No Bid No Bid No Bid No Bid No Bid	58.140 All Languages 544.40 50.74 All Languages 512.35 No Bid 511.596.83 Rates for Em 584.00 All Languages 514.00 515.2.0	5.07/Word Spanish 50.16 Other Lang. No Bid No Bid No Bid No Bid No Bid No Bid No Bid No Bid No Bid	No Bid	Store Strengthere Store Strengthere Store	30.12/Word Spanish           50.16 Victamese           50.16 Victamese           50.16 Victamese           50.16 Victamese           55.00 Spanish           S90.00 Other Lang           No Bid           No Bid           S15.750.00           S16.750.00           S100 Other Lang           No Bid           No Bid	No. 164 S0. 161 Word Spanish S0. 187 Word Other Languages No. Bid S0. 59 Spanish OPI S0. 79 Other Lang. S0. 59 Spanish OPI S0. 79 Spanish OPI S0.	No Bid	50.24Word (Spanish) 250 Word Minimum 50.32Word Other Languages 20% Ruth Stocharges 20% Ruth Stocharges 20% Ruth Stocharges 20% Ruth Stof (Spanish) 50.80 Other Languages Telephonic Interpretation No Bid Sto.99 (Spanish) 51.49 Other Languages Video Remote Interpretation No Bid No Bid No Bid No Bid No Bid No Bid No Bid	20% Added to the 20% Added to the All Languages No Bid 50.99 All Languages No Bid No Bid No Bid No Bid No Bid No Bid	50.16 per word All Languages 550.00 (Pre-Scheduled - 1 Hr. Minimum) 51.00 All Languages No Bid No Bid 505.00 (2 Hr. Minimum) All languages No Bid No Bid	S0.10-Word Spanish S0.12-S0.09-Word Other Languages No Bid S0.94 (Telephonic/Video) All Languages S1.25 (ASL Video) No Bid No Bid No Bid No Bid No Bid
7. Automated Systems (phone, video and other electronic devices) 8. 18th Judicial District Court	Other (Describe) Per Hour Per Minute Per Page Other (Describe) Monthly Flat Rate Per Flage Other (Describe)	S0.16 Word Span. S0.20 Other Lang. No Bid S0.55 for plane. S0.85 for plane. S0.85 for video. All Engangero. No mid- No Bid No Bid No Bid No Bid No Bid S5500. S50.00 formating/dckby	No Bid No Bid No Bid No Bid No Bid No Bid Rate for F No Bid No Bid No Bid No Bid	S0.16 per word All Languages No Bid 30.65 over the phone S0.85 for video remote All Languages No Bid No Bid 523.000.00 (2 He Minimum) All Languages No Bid No Bid No Bid No Bid No Bid	(No more than 150 work) S0.30 per work S40 mi Symith S40 mi Symith S55 mi Symith No Bid No Bid No Bid S56.00 Spenith S56.00 Spenith	S0.12-S0.30/Word (S30.00 minimum per language per project) No Bid S0.75-S0.25 for phone 3.15-S2.25 for video All Languages No Bid No S14,500.00 S555.00. S85.00 (21 Hr. No Bid No Bid No Bid	No Bid No Bid No Bid No Bid No Bid No Bid No Bid No Bid No Bid No Bid	S0.115/Word All Languages           \$44.40           \$0.74 All Languages           \$12.35           No Bid           \$11,596.83           \$84.00 All Languages           \$11,596.83           \$84.00 All Languages           \$15,200           No Bid	5.07/Word Spanish 5.07/Word Spanish 50.16 Other Lang. No Bid No Bid No Bid No Bid No Bid No Bid No Bid No Bid No Bid No Bid	No Bid No Bid No Bid No Bid No Bid No Bid No Bid No Bid No Bid No Bid	Store Strengthere Stores Store	S0. 12/Word Spanish           S0. 16 Victamese           No Bid           No Bid           S18, 756.00           S100.00 Spanish           S100.00 Spanish           No Bid           No Bid           No Bid           No Bid	No. Bid No. Bid	No Bid	50.24/Word (Spanish) 250 Word Mainum 50.32/Word Other Languages 20% Kush Sonohurg No Bid 50.00 (Spanish) 50.00 (Netr. Languages Telephonic Interpretation No Bid 50.09 (Spanish) 51.40 Other Languages Video Reauce Interpretation No Bid No Bid No Bid No Bid	No Bid	50.16 per word All Languages 550.00 (Pre-Schechled - 1 Hr. Minimum) 51.00 All Languages No Bid No Bid No Bid 565.00 (2 Hr. Minimum) All Ianguages No Bid No Bid No Bid No Bid	S0.10 Wead Spanish S0.10 Wead Spanish S0.12 S0.09 Wead Chick Language S0.94 S0.94 S0.94 S0.94 S0.94 S0.94 S0.94 S0.94 No.Bid No.Bid No.Bid No.Bid No.Bid No.Bid

	Other (Describe)	\$0.16/Word Span. \$0.20 Other Lang.	No Bid	\$0.18 per word All Languages	No Bid	\$0.15-\$0.30 per word (\$50.00 minimum per	No Bid	\$0.12/Word All Languages	\$.07/Word Spanish \$0.16 Other Lang.	No Bid	\$0.75 per word (technical content	\$0.12/Word Spanish \$0.16 Vietnamese	Spanish - \$0.15/word All Other Languages -	No Bid	\$0.24/Word (Spanish) 250 Word Minimum \$0.32/Word Other	No Bid	\$0.16 per word All Languages	\$0.10/Word Spanish \$0.12-\$0.69/Word	
			-			language per project)					\$0.95) All Languages	\$0.20 Other Languages	\$0.23/word	-	Languages 20% Rush Surcharge		\$55.00 (Pre-Scheduled 1	Other Languages	
	Per Hour	No Bid	No Bid	No Bid	\$40.00 Spanish \$55.00 Other Languages	No Bid	No Bid	\$44.40 All Languages	No Bid	No Bid	\$123.00 All Languages	\$55.00 Spanish \$90.00 Other Lang.	No Bid	No Bid	No Bid	No Bid	\$55.00 (Pre-Scheduled 1 Hr. Minimum) All Languages	No Bid	
11. Automated Systems (phone, video and other electronic devices)	Per Minute	S0.58 for phone S0.85 for video No min. charge All Languages	No Bid	\$0.65 over the phone \$0.85 for video remote All Languages	No Bid	\$0.75-\$0.95 Phone \$1.00-\$1.25 Video	No Bid	\$0.74 Phone and Video All Languages	No Bid	No Bid	\$2.05 All Languages	No Bid	\$0.59 Spanish OPI \$0.79 Other Lang, \$0.89 Spanish VRI \$1.29 Other Lang, \$1.89 (ASL)	No Bid	\$0.60 (Spanish) \$0.80 Other Languages Telephonic Interpretation	\$0.85 Phone only All Languages	\$1.00 All Languages	No Bid	
	Per Page	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid	\$12.35	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid	
	Other (Describe)	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid	\$0.99 (Spanish) \$1.49 Other Languages Video Remote Interpretation	No Bid	No Bid	No Bid	
12. 18th Judicial District Court	Monthly Flat Rate	No Bid	No Bid	\$26,000.00	No Bid	\$17,000.00	No Bid	\$5,798.42	No Bid	Same as Above	\$30,750.00	\$18,750.00	No Bid	No Bid	No Bid	No Bid	No Bid	No Bid	
		Rates for Imme	ediate Translation Servi	ices available 24 hours /	day, 365 days a year	Rates for Immediate Translation Services available 24 hours / day, 365 days a year						Rates for Immediate Translation Services available 24 hours / day, 365 days a year							
13. Automated Systems (phone, video and other electronic devices)	Per Minute	\$0.58 Phone \$0.85 Video All Languages	No Bid	\$0.65 over the phone \$0.85 for video remote All Languages	\$40.00 Spanish \$55.00 Other Languages per hour	\$0.75-\$0.95 Phone \$1.00-\$1.25 Video All Languages	No Bid	\$0.74 Phone and Video All Languages	No Bid	No Bid	\$2.05	\$1.00 Spanish \$1.50 Other Lang. 1 Hr. Minimum	No Bid	No Bid	\$0.60 (Spanish) \$0.80 Other Languages	\$0.85 Phone only All Languages	\$1.00 All Languages	\$0.75 (Telephonic) All Languages	
14. Number of qualified staff		37 Full Time / 2,000+ network	3	12 Managers / 5,000+ Skilled Specialists	14	1	3,500	388	30	30	5	Over 3,000	5,000+ interpreters and 100,000+ document specialists	1	6,000+	2,000 interpreters, over 10,000 linguists for translation	On Site: 85 Virtual: >800 Document Translation: >200 qualified translators	2,387 Employee Interpreters and 1,896 Independent Contractor Interpreters	
15. Copies of certifications included		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
16. References Included		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Acknowledge Addendum		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
No Bids Alcanzabala International		Catholic Charities Wichita		DT Interpreting		HSDC		Ledesma Court Reporters		Leyda's Services		Reliable Interpretations & Translation		Reyes-Alcala Consulting Service					

On the recommendation of Jaimee Witmer, on behalf of various departments, Anna Meyerhoff moved to accept the bids for the contracted rates listed above for three (3) years with two (2) one (1) year options to renew from the following vendors:

Monica C. Salmeron dba Foreign Language Interpreter Services, Inc. for items 1, 5, and 9

Interlingual Interpreting Services for items 1, 4, 8, and 12

HolaDoctor Inc and Idea Language Services, LLC dba Idea Translations for items 2, 6, and 10

Avantpage, Inc. for items 3, 7, 11, and 13

GLOBO Language Solutions, LLC for item 3

Effectiff LLC for items 7, 11, and 13

Tim Myers seconded the motion. The motion passed unanimously.

On-Call Translation services are necessary for Sedgwick County to assist Limited English Proficiency (LEP) individuals using the following methodologies: oral language interpretation, document translation services, and automated systems (phone, video, and other electronic devices) which allow the requester to call the service and obtain an interpreter upon immediate request. Specific locations for providing such services will be cited at the time of the initial request for service from the department or authorized county agent to the selected vendor.

Some specific department needs include COMCARE, which utilizes translation services because the community mental health center requires interpreters with medical experience or training and averages nearly 102 calls per month each lasting around 15 minutes.

In addition, EMS and 911 Emergency Communications operate 24 hours/day, 365 days a year, responding immediately to calls for emergency medical care, and require translation services immediately upon request via phone (preferably to include video but not required).

The 18th Judicial District Court requires a flat monthly fee to cover all foreign language interpreting services. The approximate amount of hours per month is estimated at 250.

## Questions and Answers

Tim Myers: If I am getting this right, we have so many different vendors because we ask for different services for different parts of the county. Some of those vendors do not provide the same type of services?

Jaimee Wittner: Correct. There are so many specific needs per department that some vendors do not offer services for everything that we asked. It was not required either and that is why we have so many vendors with select services.

Russell Leeds: There are a lot of "No Bids" on here, which has kind of been covered. I am trying to look through the pricing and it looks like most of it is reasonable or equivalent to other bids. I assume we have had experience with some of these vendors or all of these?

Jaimee Witmer: Correct. Some of these vendors are new to the county and some we are currently using for translation services.