



COVID-19 Frequently Asked Questions (FAQs) for Individuals & Households

1. Where can I receive a no-cost COVID-19 Test?

Testing is conducted Monday through Friday between 8:00am and 5:00pm by the Sedgwick County Health Department. Text "SC COVID TEST" to (316) 215-8313 to schedule a time for a COVID-19 test. You will receive a message notifying you of a wait time or to come inside immediately. The County Health Department testing site is located 4115 E. Harry (former Wichita Mall) in Wichita. Call (316) 660-1029 if you need assistance. There are more than 12 additional testing sites in Wichita you can visit & schedule a test: https://www.sedgwickcounty.org/covid-19/sampling-testing-information/covid-19-testing-locations/

2. Where can I receive a no-cost COVID-19 Vaccination – or my COVID-19 booster?

The Sedgwick County Health Department provides no-cost COVID-19 vaccinations and boosters at the former Wichita Public Library in downtown Wichita (223 N. Main). There will also be 11 mobile or partner clinics scheduled in the area where you can receive the COVID-19 vaccine. Call (316) 660-1029 for assistance or visit the webpage to schedule your appointment: https://www.sedgwickcounty.org/covid-19/vaccine/clinic-locations/

3. Where can I get help to pay my Rent and/or Utilities because of COVID-19?

The Kansas Housing Resource Corporation (KHRC) provides assistance under the Kansas Emergency Rental Assistance (KERA) program. Rent, utility, and internet assistance is available to households experiencing financial hardship after April 1, 2020 because of the COVID-19 pandemic. Landlords and tenants apply via a joint online process. If the application is approved, the landlord or utility company receives payment directly from KERA. Approved households are eligible for up to 12 months of assistance. Call (785) 217-2001 for help or visit the website to apply: https://kshousingcorp.org/emergency-rental-assistance/

4. Where can homeowners impacted by COVID-19 get help with mortgage & utilities?

The Kansas Housing Resource Corporation (KHRC) will be providing assistance to homeowners who are delinquent on their mortgages and utilities because of COVID-19 through the Kansas Homeowner Assistance Fund (HAF). Call (785) 217-2001 for program details and how to apply.

5. How do I enroll in the federal Food Stamp Program or receive help with food?

There are more than 20 food pantries operating throughout the greater Wichita metro area. Call United Way of the Plains (dial 2-1-1), provide your zip code and they will direct you to the nearest food pantry. (Note: Some pantries may require registration & proof of income on your first visit. You do not have to have suffered from COVID-19 to receive food assistance from most pantry programs.)

Free, prepared meals are provided to the hungry 365 days a year by The Lord's Diner (Catholic Diocese of Wichita) beginning at 5:30 pm at two locations – 520 N Broadway (downtown) and 2825 S. Hillside. They also operate three Food Trucks, Monday – Friday, distributing meals between 4:00 pm - 6:00 pm at 1329 S. Terrace (Hilltop Neighborhood), the Atwater Neighborhood Center (2755 E. 19th St. North) and the Evergreen Recreation Center (25th St. North & Arkansas) in Wichita. You will not need to enroll or provide personal information to receive this assistance. (*Note: You do not have to have suffered from COVID-19 to receive free meals from The Lord's Diner*).

If you have suffered income loss or other major changes in your household because of the COVID-19 pandemic, you may be eligible to also receive help through the federal Supplemental Nutritional Assistance Program (SNAP), also known as the "Food Stamp" program. To get started, you will need to contact the Kansas Department of Children & Families (DCF). Call the Help Desk at 1-877-782-7358 to see if your household qualifies; or visit the website here: www.dcf.ks.gov/services/ees/Pages/FoodAsssitance.aspx

6. I need to go back to work but cannot afford to pay for child care. Where do I get help?

The Kansas Hero Relief Program may be able to help. You must be working at least 20 hours a week, using a state-licensed child care provider and meet income limits to receive financial assistance from this program. Visit the website to learn more & apply: www.ksherorelief.com.

7. I need to get a job or get a job with better pay/work hours. Where do I start?

The Wichita Workforce Center provides no-cost assistance to persons searching for employment, as well as employers seeking to fill positions with qualified workers. The Center is located at 2021 N. Amidon –Suite 1100 in Wichita. You can search for employment (anywhere in the state of Kansas), enroll in workshops, receive a skill assessment and schedule an appointment to speak to a job counselor by calling 1-800-757-4598 or visit the website at https://workforce-ks-com.

8. I don't have health or dental insurance. Is there any clinic in the County that will help me and my family with non-emergency care if we cannot afford to pay?

There are 12 Federally Qualified Health Clinics (FQHCs) located across the metro area, operated by GraceMed, HealthCore and Hunter Health. In addition to medical care, some of these locations also offer dental, behavioral health and pharmacy services. You may be asked to pay a minimal fee for care, based on your income and size of household. Guadalupe Clinic operates two clinics in Wichita, where cost of care may also be a minimal charge based on your income. To find a low or no-cost clinic near you, call United Way of the Plains (dial 2-1-1). Sedgwick County provides comprehensive mental health services through COMCARE; call (316) 660-7540 for more information & to schedule an appointment.

9. Someone I know passed away from COVID-19. The family needs help in paying for funeral expenses. Is there a program to help them?

Yes, the Federal Emergency Management Administration (FEMA) has received funds from Congress to help loved ones with funeral costs up to \$9,000. Applications for assistance are accepted Monday through Friday between 8:00 am and 8:00 pm (Central Time) by calling 1-844-684-6333. More information can be found on the FEMA website: https://www.fema.gov/disaster/coronavirus/economic/funeral-assistance#policy/

If you or someone in your household needs assistance with challenges due to COVID-19; or you may have other needs, contact United Way.

There are four ways to get connected to local resources in any Kansas community:

Call: 2-1-1 (24/7)
Text your zip code to 898-211
Search online – www.211kansas.org
Chat live online with a Resource Specialist at United Way

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