



SEDGWICK COUNTY, KANSAS

DIVISION OF FINANCE

Purchasing Department

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[www.sedgwickcounty.org/finance/purchasing.asp](http://www.sedgwickcounty.org/finance/purchasing.asp)

**ADDENDUM 3**

**RFP #21-0065**

**MEDICAL SERVICES – SHERIFF’S OFFICE**

November 29, 2021

The following is to ensure that proposers have complete information prior to submitting a proposal response. Here are clarifications regarding our request.

Questions and/or statements of clarification are in **bold** font, and answers to specific questions are *italicized*.

- 1. Indicate any software requirements to include databases, space needs, and data storage plan. Specify the system’s basic architecture and licensing requirements and cost of license fees and maintenance. Please provide a layout of the space available.**

*Answer: Information will be provided once contract is awarded.*

- 2. Can the software be interfaced to a Jail Management System? If so, describe interfacing capabilities.**

*Answer: This is dependent on the vendor's APIs with Tyler Technology.*

- 3. Describe your Data Back Up Requirements.**

*Answer: ComVault is utilized for backups.*

- 4. Describe the network infrastructure that must be in place to achieve optimum end-to-end system performance.**

*Answer: 10GB/16GB network backbone, typically with 1GB links depending on locations.*

- 5. Please provide a network infrastructure diagram to better determine how to build out our services.**

*Answer: This information will be provided once contract is awarded.*

**6. Describe the hardware requirements such as desktops, servers, mobile devices, and peripherals.**

Answer:

*10th Generation Intel® Core™ i5-10600 (6-Core, 12MB Cache, 3.3GHz to 4.8GHz, 65W)*

*Windows 10 Pro (Includes Windows 11 Pro License)*

*8GB, 1x8GB, DDR4 non ECC memory, M.2 256GB PCIe NVMe Class 35 Solid State Drive, Intel® Integrated Graphics*

**7. Describe the general approach, which will need to be followed for ensuring continuity of integration, if any interface system is upgraded.**

*Answer: Our data interchange interfaces are custom-written for the situation. They can involve moving files to/from a network or FTP drop location, or making HTTP requests to a SOAP or RESTful service. Short discontinuities are expected as a part of routine maintenance (e.g. reboots), so our interfaces are built to recover gracefully when they come back up.*

**8. Does the county employ a scheduled upgrade window for internal systems? If so, what is the timing?**

*Answer: Yes, software is utilized to push patches every Wednesday. Normally two (2) – four (4) weeks after a patch is released after testing, unless it's an emergency.*

Submittals are due **NO LATER THAN 1:45 pm, CST, Tuesday, December 14, 2021**. Late proposals will not be accepted and will not be considered for award recommendation.

**PLEASE ACKNOWLEDGE RECEIPT OF THIS ADDENDUM ON THE PROPOSAL RESPONSE PAGE.**

*Joseph Thomas*

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Purchasing Director

JT/lj