ADDENDUM 1
RFB #21-0072
PATIENT TRANSPORTATION SERVICES

December 14, 2021

The following is to ensure that vendors have complete information prior to submitting a bid. Here are some clarifications regarding the bid for Patient Transportation Services.

Questions and/or statements of clarification are in **bold** font, and answers to specific questions are *italicized*.

1. Scope of Work item #11 states the “contractor shall be able to respond within a maximum of four (4) hours to emergency requests, based on twenty-four (24) hour, seven (7) day week availability”. Are there any additional on-time performance requirements?

   *Answer: Not that we are aware of at this time.*

2. What expectations does Sedgwick County have when a second transport is called in and we are currently in route on a first transport? Do we need to have a second vehicle and additional employees on standby prepared to provide that second transport?

   *Answer: Our Crisis unit in particular can have multiple requests within the same day.*

3. Sedgwick County states 395 as the total number of transports in CY 2021—what is your expected volume for CY 2022?

   *Answer: The same volume is expected or a slight increase.*

Firms interested in submitting a bid, must respond with complete information and **send on or before December 28, 2021**. Late bids will not be accepted and will not receive consideration for final award.

“PLEASE ACKNOWLEDGE RECEIPT OF THIS ADDENDUM ON THE BID RESPONSE PAGE.”

Britt Rosencutter
Purchasing Agent

BR/lj