

# SEDGWICK COUNTY, KANSAS DIVISION OF FINANCE DEPARTMENT

# **Purchasing Department**

100 N Broadway, Ste 610 ~ Wichita, KS 67202 Phone: 316 660-7255 Fax: 316 660-1839 <a href="https://www.sedgwickcounty.org/finance/purchasing/requests-for-bid-and-proposal/">https://www.sedgwickcounty.org/finance/purchasing/requests-for-bid-and-proposal/</a>

# REQUEST FOR PROPOSAL RFP #22-0049 SCHEDULING AND PAYMENT MANAGEMENT FOR HOSPITAL GUARD DUTY

June 15, 2022

Sedgwick County, Kansas (hereinafter referred to as "county") is seeking a firm or firms to provide scheduling and payment management for hospital guard duty. If your firm is interested in submitting a response, please do so in accordance with the instructions contained within the attached Request for Proposal. Responses are due no later than 1:45 pm CDT, July 26, 2022.

All contact concerning this solicitation shall be made through the Purchasing Department. Bidders shall not contact county employees, department heads, using agencies, evaluation committee members or elected officials with questions or any other concerns about the solicitation. Questions, clarifications and concerns shall be submitted to the Purchasing Department in writing. Failure to comply with these guidelines may disqualify the Proposer's response

Sincerely,

Theresa Rhodes Purchasing Agent

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#### I. About this Document

This document is a Request for Proposal. It differs from a Request for Bid or Quotation in that the county is seeking a solution, as described on the cover page and in the following Background Information section, not a bid or quotation meeting firm specifications for the lowest price. As such, the lowest price proposed will not guarantee an award recommendation. As defined in Charter Resolution No. 68, Competitive Sealed Proposals will be evaluated based upon criteria formulated around the most important features of the product(s) and/or service(s), of which quality, testing, references, service, availability or capability, may be overriding factors, and price may not be determinative in the issuance of a contract or award. The proposal evaluation criteria should be viewed as standards that measure how well a vendor's approach meets the desired requirements and needs of the county. Criteria that will be used and considered in evaluation for award are set forth in this document. The county will thoroughly review all proposals received. The county will also utilize its best judgment when determining whether to schedule a pre-proposal conference, before proposals are accepted, or meetings with vendors, after receipt of all proposals. A Purchase Order/Contract will be awarded to a qualified vendor submitting the best proposal. Sedgwick County reserves the right to select, and subsequently recommend for award, the proposed service(s) and/or product(s) which best meets its required needs, quality levels and budget constraints.

The nature of this work is for a public entity and will require the expenditure of public funds and/or use of public facilities, therefore the successful proposer will understand that portions (potentially all) of their proposal may become public record at any time after receipt of proposals. Proposal responses, purchase orders and final contracts are subject to public disclosure after award. All confidential or proprietary information should be clearly denoted in proposal responses and responders should understand this information will be considered prior to release, however no guarantee is made that information will be withheld from public view.

# II. Background

Sedgwick County, located in south-central Kansas, is one of the most populous of Kansas' 105 counties with a population estimated at more than 514,000 persons. It is the sixteenth largest in area, with 1,008 square miles, and reportedly has the second highest per capita wealth among Kansas' counties. Organizationally, the county is a Commission/Manager entity, employs nearly 2,500 persons, and hosts or provides a full range of municipal services, e.g. – public safety, public works, criminal justice, recreation, entertainment, cultural, human/social, and education.

The Hospital Guard Duty has historically been managed and staffed by Sedgwick County Commissioned Deputies and Sedgwick County Detention Deputies. Supervisors with the Sheriff's Office schedule the staffing. When an inmate in custody is transported to the hospital for a medical necessity, a Deputy must guard the inmate at all times. Inmates may be transported to the hospital for a medical necessity at any time of the day, and any day of the week.

Sheriff's Office supervision has kept a schedule prepared for staff hospital guard duty assignments. There may be anywhere from zero (0) to five (5) inmates at the hospital on any given day over the course of the year. Typically, there are zero (0) to two (2) inmates at the hospital. The average stay is 6.71 days per inmate from January 2021—May 31st 2022.

# January 1st 2021---January 1st 2022 Admitted to the hospital

- Number of inmates admitted to the hospital 50
- Total of 277 days admitted for all 50 inmates
- Total employee guard duty hours worked 6,648

# January 1st 2022—May 31st 2022 Admitted so far this year

- Number of Inmates admitted to the hospital 34
- Total 188 days admitted for all 34 inmates
- Total employee guard duty hours worked 4,512

#### **III.** Project Objectives

Sedgwick County, Kansas (hereinafter referred to as "county") is seeking a firm or firms to provide scheduling and payment management for hospital guard duty. The following objectives have been identified for this contract:

- 1. Acquire scheduling and payment management for hospital guard duty meeting the parameters, conditions and mandatory requirements presented in the document.
- 2. Establish contract pricing with the vendor that has the best proven "track-record" in performance, service and customer satisfaction.
- 3. Acquire most efficient scheduling and payment management for hospital guard duty for Sedgwick County employees and employees from other law enforcement agencies within Sedgwick County, Kansas.
- 4. Obtain scheduling and payment management for hospital guard duty with the most advantageous overall cost to the county.

# IV. Submittals

Carefully review this Request for Proposal. It provides specific technical information necessary to aid participating firms in formulating a thorough response. Should you elect to participate, submit via email to <a href="mailto:purchasing@sedgwick.gov">purchasing@sedgwick.gov</a>.

SUBMITTALS are due **NO LATER THAN 1:45 pm CDT, TUESDAY, July 26, 2022.** Late or incomplete responses will not be accepted and will not receive consideration for final award. Vendor is responsible for verifying that their proposal has been received by Sedgwick County Purchasing Department.

Proposal responses will be acknowledged and read into record at Bid Opening, which will occur at 2:00 pm CDT on the due date. No information other than the respondent's name will be disclosed at Bid Opening. If you would like to listen in as these are read into the record, please dial our Meet Me line @ (316) 660-7271 at 2:00 pm.

# V. Scope of Work

The county desires to select a qualified firm to provide scheduling and payment management for the hospital guard duty assignments to preselected qualified law enforcement personnel. The Sedgwick County Sheriff's Office will supply the vendor with a list of qualified law enforcement personnel.

When a hospital duty assignment becomes available (24 hours a day, seven (7) days a week) a Sheriff's Office supervisor will notify the vendor. The vendor will identify a law enforcement officer from the list of qualified personnel, and schedule the work. The work shifts will be a minimum of four (4) hours in length, and a maximum of eight (8) hours in length. The on duty Sheriff's Deputy will transport the inmate to the hospital and the guard duty scheduling will continue until the inmate is released from the hospital. The on duty Sheriff's Office Deputy will then transport the inmate back to the jail.

The vendor will then make payment to the individual that completed the hospital duty assignment with funds supplied by Sedgwick County, with the exception of Sedgwick County employees who will receive payment through the county's standard payroll.

# VI. <u>Sedgwick County's Responsibilities</u>

- Provide information, as legally allowed, in possession of the county, which relates to the county's requirements or which is relevant to this project.
- Designate a person to act as the County Contract Manager with respect to the work to be performed under this contract.

#### VII. Proposal Terms

#### A. Questions and Contact Information

Any questions regarding this document must be submitted in writing to Theresa Rhodes at <a href="mailto:Theresa.Rhodes@sedgwick.gov">Theresa.Rhodes@sedgwick.gov</a> by 5:00 pm CDT, June 21, 2022. Any questions of a substantive nature will be answered in written form as an addendum and posted on the purchasing website at <a href="https://www.sedgwickcounty.org/finance/purchasing/requests-for-bid-and-proposal/">https://www.sedgwickcounty.org/finance/purchasing/requests-for-bid-and-proposal/</a> under the Documents column

https://www.sedgwickcounty.org/finance/purchasing/requests-for-bid-and-proposal/ under the Documents column associated with this RFP number by 5:00 pm CDT, July 8, 2022. Firms are responsible for checking the website and acknowledging any addenda on their proposal response form.

#### B. Minimum Firm Qualifications

This section lists the criteria to be considered in evaluating the ability of firms interested in providing the service(s) and/or product(s) specified in this Request for Proposal. Firms must meet or exceed theses qualifications to be considered for award. Any exceptions to the requirements listed should be clearly detailed in proposer's response. Proposers shall:

- 1. Have a minimum of five (5) years' experience in providing services similar to those specified in this RFP.
- 2. Have an understanding of industry standards and best practices.
- 3. Have knowledge of and comply with all currently applicable, and as they become enacted during the contract term, federal, state and local laws, statutes, ordinances, rules and regulations. All laws of the State of Kansas, whether substantive or procedural, shall apply to the contract, and all statutory, charter, and ordinance provisions that are applicable to public contracts in the county shall be followed with respect to the contract.
- 4. Municipal and county government experience is desired, however, the county will make the final determination based on responses received and the evaluation process.
- 5. Have the capacity to acquire all bonds, escrows or insurances as outlined in the terms of this RFP.
- 6. Wear company uniform or ID badge for identification purposes.
- 7. Firm must schedule guard duty services utilizing a preselected list of approved commissioned law enforcement personnel maintained by the Sheriff's Office.
- 8. Must be available 24 hours a day, seven (7) days a week, 365 days a year.
- 9. Vendor must respond to hospital guard detail assignment within one (1) hour.

#### C. Evaluation Criteria

The selection process will be based on the responses to this RFP. County staff will judge each response as determined by the scoring criteria below. Purchasing staff are not a part of the evaluation committee.

| Component   | Points |
|---|--------|
| a. Provide 24 hour 365 day a year scheduling and payment management for hospital guard duty provided to the firm by the Sheriff's Office. | 25     |
| b. Utilize a list of individuals who can complete the work assignments that have been vetted by the Sheriff's Office.                     | 20     |
| c. Vendor ability to adhere to the response time stated in the Scope of Work.   | 15     |
| d. Provide references verifying exemplary services levels for similar work.   | 25     |
| e. Cost   | 15     |
| Total Points  | 100    |

Assume the following cost proposals (examples only)

- A. \$50,000.00
- B. \$38,000.00
- C. \$49,000.00

Company B with a total price of \$38,000.00 is the low offer. Take the low offer and divide each of the other offers into the low offer to calculate a percentage. This percentage is then multiplied by the number of points available for the cost. In this case, 10 points are allocated to cost.

| A. | \$38,000.00 divided by \$50,000.00 = .76 | .76*10  | 7.6 points |
|----|--|---------|------------|
| В. | \$38,000.00 divided by \$38,000.00 =1.00 | 1.00*10 | 10 points  |
| C. | \$38,000.00 divided by \$49,000.00= .77  | .77*10  | 7.7 points |

Any final negotiations for services, terms and conditions will be based, in part, on the firm's method of providing the service and the fee schedule achieved through discussions and agreement with the county's review committee. The county is under no obligation to accept the lowest priced proposal and reserves the right to further negotiate services and costs that are proposed. The county also reserves the sole right to recommend for award the proposal and plan that it deems to be in its best interest.

The county reserves the right to reject all proposals. All proposals, including supporting documentation shall become the property of Sedgwick County. All costs incurred in the preparation of this proposal shall be the responsibility of the firm making the proposals. Sedgwick County reserves the right to select, and subsequently recommend for award, the proposed service which best meets its required needs, quality levels and budget constraints.

# D. <u>Request for Proposal Timeline</u>

The following dates are provided for information purposes and are subject to change without notice. Contact the Purchasing Department at (316) 660-7255 to confirm any and all dates.

| Distribution of Request for Proposal to interested parties       | June 15, 2022             |
|--|---------------------------|
| Questions and clarifications submitted in writing by 5:00 pm CDT | June 21, 2022             |
| Addendum Issued by 5:00 pm CDT                                   | July 8, 2022              |
| Sealed Proposal due before 1:45 pm CDT                           | July 26, 2022             |
| Evaluation Period  | July 27 – August 17, 2022 |
| Board of Bids and Contracts Recommendation                       | August 25, 2022           |
| Board of County Commission Award                                 | August 31, 2022           |

#### E. Contract Period and Payment Terms

A contractual period will begin following Board of County Commissioners (BoCC) approval of the successful firm(s) and continue for a period of two (2) years, with three (3) one (1) year options to renew.

County may cancel its obligations herein upon thirty-day (30) prior written notice to the other party. It is understood that funding may cease or be reduced at any time, and in the event that adequate funds are not available to meet the obligations hereunder, either party reserves the right to terminate this agreement upon thirty (30) days prior written notice to the other. Payment will be remitted following receipt of monthly detailed invoice.

#### Payment and Invoice Provisions

https://www.sedgwickcounty.org/media/39239/payment and invoice provisions.pdf

#### F. Insurance Requirements

Liability insurance coverage indicated below must be considered as primary and not as excess insurance. If required, contractor's professional liability/errors and omissions insurance shall (i) have a policy retroactive date prior to the date any professional services are provided for this project, and (ii) be maintained for a minimum of three (3) years past completion of the project. Contractor shall furnish a certificate evidencing such coverage, with county listed as an additional insured including both ongoing and completed operations, except for professional liability, workers' compensation and employer's liability. Certificate shall be provided prior to award of contract. Certificate shall remain in force during the duration of the project/services and will not be canceled, reduced, modified, limited, or restricted until thirty (30) days after county receives written notice of such change. All insurance must be with an insurance company with a minimum BEST rating of A-VIII and licensed to do business in the State of Kansas (must be acknowledged on the bid/proposal response form).

**NOTE:** If any insurance is subject to a deductible or self-insured retention, written disclosure must be included in your proposal response and also be noted on the certificate of insurance.

It is the responsibility of contractor to require that any and all approved subcontractors meet the minimum insurance requirements.

| ments.  |                |
|---|----------------|
| Workers' Compensation:  |                |
| Applicable coverage per State Statutes  |                |
| Employer's Liability Insurance:   | \$500,000.00   |
| Commercial General Liability Insurance (on form CG 00 01 04 13 or its equivalent    | ent):          |
| Each Occurrence   | \$1,000,000.00 |
| General Aggregate, per project  | \$2,000,000.00 |
| Personal Injury   | \$1,000,000.00 |
| Products and Completed Operations Aggregate   | \$2,000,000.00 |
| Automobile Liability:   |                |
| Combined single limit   | \$500,000.00   |
| Umbrella Liability:   | ·              |
| Following form for both the general liability and automobile                        |                |
| _X_ Required / Not Required   |                |
| Each Claim  | \$1,000,000.00 |
| Aggregate   | \$1,000,000.00 |
| Professional Liability/ Errors & Omissions Insurance:                               |                |
| Required / _X Not Required  |                |
| Each Claim  | \$1,000,000.00 |
| Aggregate   | \$1,000,000.00 |
| Commercial Crime Coverage:  |                |
| Commercial Crime Coverage shall include third party liability coverage and list the |                |
| County as a loss payee.   |                |
| Single Limit  | \$1,000,000.00 |

#### Special Risks or Circumstances:

Entity reserves the right to modify, by written contract, these requirements, including limits, based on the nature of the risk, prior experience, insurer, coverage, or other special circumstances.

#### G. Indemnification

To the fullest extent of the law, the provider, its subcontractor, agents, servants, officers or employees shall indemnify and hold harmless Sedgwick County, including, but not limited to, its elected and appointed officials, officers, employees and agents, from any and all claims brought by any person or entity whatsoever, arising from any act, error, or omission of the provider during the provider's performance of the agreement or any other agreements of the provider entered into by reason thereof. The provider shall indemnify and defend Sedgwick County, including, but not limited to, its elected and appointed officials, officers, employees and agents, with respect to any claim arising, or alleged to have arisen from negligence, and/or willful, wanton or reckless acts or omissions of the provider, its subcontractor, agents, servants, officers, or employees and any and all losses or liabilities resulting from any such claims, including, but not limited to, damage awards, costs and reasonable attorney's fees. This indemnification shall not be affected by any other portions of the agreement relating to insurance requirements. The provider agrees that it will procure and keep in force at all times at its own expense insurance in accordance with these specifications.

# H. <u>Confidential Matters and Data Ownership</u>

The successful proposer agrees all data, records and information, which the proposer, its agents and employees, which is the subject of this proposal, obtain access, remains at all times exclusively the property of Sedgwick County. The successful proposer agrees all such data, records, plans and information constitutes at all times proprietary information of Sedgwick County. The successful proposer agrees that it will not disclose, provide, or make available any of such proprietary information in any form to any person or entity. In addition, the successful proposer agrees it will not use any names or addresses contained in such data, records, plans and information for the purpose of selling or offering for sale any property or service to any person or entity who resides at any address in such data. In addition, the successful proposer agrees it will not sell, give or otherwise make available to any person or entity any names or addresses contained in or derived from such data, records and information for the purpose of allowing such person to sell or offer for sale any property or service to any person or entity named in such data. Successful proposer agrees it will take all reasonable steps and the same protective precautions to protect Sedgwick County's proprietary information from disclosure to third parties as with successful proposer's own proprietary and confidential information. Proposer agrees that all data, regardless of form that is generated as a result of this Request for Proposal is the property of Sedgwick County.

#### I. Proposal Conditions

https://www.sedgwickcounty.org/media/31338/proposal-terms-conditions.pdf

**General Contract Provisions** 

https://www.sedgwickcounty.org/media/31337/general-contractual-provisions.pdf

**Mandatory Contract Provisions** 

https://www.sedgwickcounty.org/media/31336/mandatory-contractual-provisions.pdf

**Independent Contractor** 

https://www.sedgwickcounty.org/media/54780/independent-contractor-addendum.pdf

Sample Contract

https://www.sedgwickcounty.org/media/39236/sample-contract.pdf

Federal Certifications Addendum Sedgwick County

 $\frac{https://www.sedgwickcounty.org/media/59719/federal-certifications-addendum-updated-for-changes-to-ug-11-12-2020-no-signature-line.pdf}{}$ 

Suspension and Debarment

https://www.sedgwickcounty.org/finance/purchasing/suspension-and-debarment/

#### **VIII.** Required Response Content

All proposal submissions shall include the following:

- 1. Firm profile: the name of the firm, address, telephone number(s), contact person, year the firm was established, and the names of the principals of the firm.
- 2. The firm's relevant experience, notably experience working with government agencies.
- 3. At minimum, three (3) professional references, besides Sedgwick County, with email addresses, telephone numbers, and contact persons where work has been completed within the last three years.
- 4. A disclosure of any personal or financial interest in any properties in the project area, or any real or potential conflicts of interest with members of the Sedgwick County Board of County Commissioners or county staff.
- 5. A description of the type of assistance that will be sought from county staff, including assistance required from the county to lessen the costs of this project.
- 6. Proof of insurance meeting minimum insurance requirements as designated herein.
- 7. Those responses that do not include all required forms/items may be deemed non-responsive.

# REQUEST FOR PROPOSAL RFP #22-0049

# SCHEDULING AND PAYMENT MANAGEMENT FOR HOSPITAL GUARD DUTY

The undersigned, on behalf of the proposer, certifies that: (1) this offer is made without previous understanding, agreement or connection with any person, firm, or corporation submitting a proposal on the same project; (2) is in all respects fair and without collusion or fraud; (3) the person whose signature appears below is legally empowered to bind the firm in whose name the proposer is entered; (4) they have read the complete Request for Proposal and understands all provisions; (5) if accepted by the county, this proposal is guaranteed as written and amended and will be implemented as stated; and (6) mistakes in writing of the submitted proposal will be their responsibility.

| NAME  |   |   |
|---|---|---|
| DBA/SAME  |   |   |
| CONTACT   |   |   |
| ADDRESS   |   | ZIP   |
| PHONE   | FAX                                       | HOURS                                       |
| STATE OF INCORPORATION or ORGA  | NIZATION                                  |   |
| COMPANY WEBSITE ADDRESS   | EMAIL_                                    |   |
| NUMBER OF LOCATIONS   | NUMBER OF PERSONS EMP                     | PLOYED                                      |
| TYPE OF ORGANIZATION: Public Corpo  | pration Private Corporation               | Sole Proprietorship                         |
| Partnership Other (Describe):   |   |   |
| BUSINESS MODEL: Small Business  | Manufacturer Distr                        | ributor Retail                              |
| Dealer Other (Describe):  |   |   |
| Not a Minority-Owned Business:  | Minority-Owned Business:                  | (Specify Below)                             |
| African American (05) Asian I   | Pacific (10) Subcontinent As              | ian (15) Hispanic (20)                      |
| Native American (25) Other (25)   | 30) - Please specify                      |   |
| Not a Woman-Owned Business:   | Woman-Owned Business:                     | (Specify Below)                             |
| Not Minority -Woman Owned (50)  | African American-Woman Owned              | d (55)Asian Pacific-Woman Owned (60)        |
| Subcontinent Asian-Woman Owned (65  | 5)Hispanic Woman Owned (70                | 0)Native American-Woman Owned (75)          |
| Other – Woman Owned (80) – Please s   | specify                                   |   |
| ARE YOU REGISTERED TO DO BUSINE   | SS IN THE STATE OF KS:                    | _Yes No                                     |
| DUNS NUMBER:  | SAM NUMBER:                               |   |
| INSURANCE REGISTERED IN THE STA   | TE OF KS WITH MINIMUM BEST                | Γ RATING OF A-VIII:YesNo                    |
| ACKNOWLEDGE RECEIPT OF ADDENI responsibility to check and confirm all addend www.sedgwickcounty.org/finance/purchasing.   | um(s) related to this document by going   |   |
| NO, DATED; N  | IO, DATED;                                | NO, DATED                                   |
| In submitting a proposal, vendor acknowledge<br>submission format should be by order in which<br>should be specifically addressed and detailed in<br>delineated and detailed. | n sections are listed throughout the docu | ument. All minimum and general requirements |
| Signature   | Title                                     |   |
| Print Name  | Dated                                     |   |

# X. Price List

# REQUEST FOR PROPOSAL RFP #22-0049 SCHEDULING AND PAYMENT MANAGEMENT FOR HOSPITAL GUARD DUTY

| Scheduling Fee - Hourly Rate         | \$ |
|--------------------------------------|----|
| Payment Management Fee - Hourly Rate | \$ |