

## SEDGWICK COUNTY, KANSAS DIVISION OF FINANCE

Purchasing Department
100 N. Broadway, Suite 610 ~ Wichita, KS 67202
Phone: 316 660-7255 Fax: 316 660-1839
http://sedgwickcounty.org/finance/purchasing.asp

## ADDENDUM 1 RFP 22-0044 CALL CENTER SERVICES

July 14, 2022

The following is to ensure that vendors have complete information prior to submitting a proposal. Here are some clarifications regarding the proposal for *Call Center Services* for the *Health Department*.

Questions and/or statements of clarification are in **bold** font, and answers to specific questions are *italicized*.

1. Can you please clarify the due date of responses to the above RFP? The RFP cites one in August and one in July.

Answer: The correct submittal date is August 9, 2022.

Firms interested in submitting a *proposal*, must respond with complete information and **deliver on or before** 1:45 pm *CDT*, *August 9*, *2022*. Late *proposals* will not be accepted and will not receive consideration for final award.

"PLEASE ACKNOWLEDGE RECEIPT OF THIS ADDENDUM ON THE PROPOSAL RESPONSE PAGE."

Theresa Rhodes Purchasing Agent

TR/ks