



**SEDGWICK COUNTY
INTELLECTUAL AND DEVELOPMENTAL DISABILITY
ADVISORY BOARD MEETING**

Tuesday, November 9, 2021

12:00 p.m. to 1:30 p.m.

Ronald Regan Building, 271 W 3rd St N, Wichita, KS 67202, 3rd Floor Conference Room

OR

Virtual Meeting via Zoom

PRESENT

Al Besser, Jr.
Vanessa Lohf
Kem Moore
Leah Gagne
Sherry Arbuckle

Jim Dinkel
Joanna Kilgore
Peggy O'Donnell
Dee Nighswonger
Shelley Herrington

Cassandra Sines
Dave Jones
Kara Sumner
Jeannette Livingston
Karie Hughes

WELCOME AND INTRODUCTIONS

Grace Kneil started the meeting.

REVIEW MINUTES OF PREVIOUS MEETING

Dave Jones made a motion to approve the minutes and Cassandra Sines seconded the motion. The minutes from the August meeting were approved.

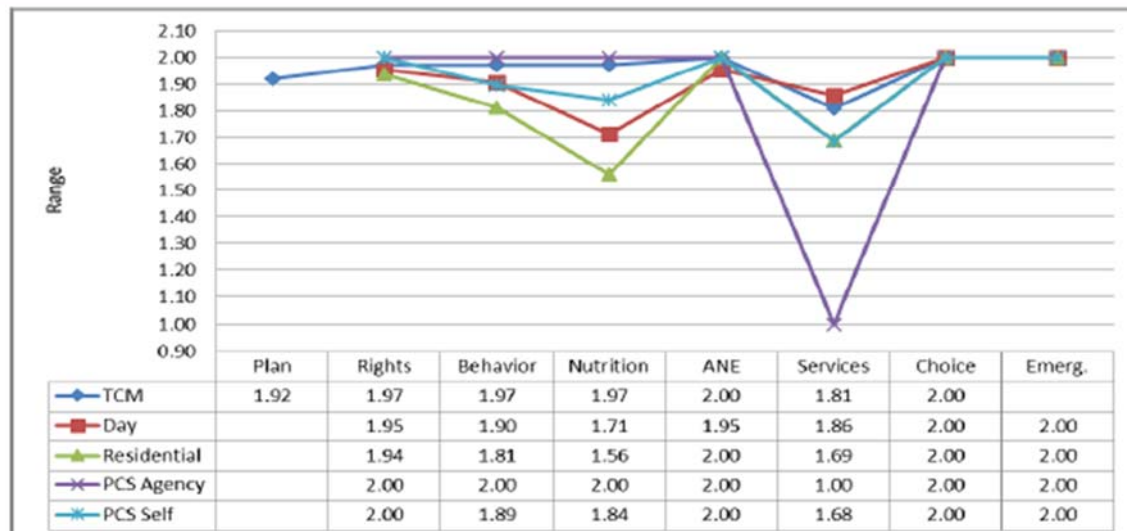
ANGEL WINGS AFFILIATION – JEANNETTE LIVINGSTON

- Angel Wings is a limited license residential provider who has provided services for a number of years in Hays
- Jeannette has been working with her since mid-August to get the information for affiliation
- She has continued to provide services for the individual since she moved to Sedgwick County but without a license or affiliation she will not be able to bill for those services
- Jeannette has most of the information for affiliation she is still missing the tax clearance certificate, financial statement and insurance documents
- Jeannette considers this an exception bringing it before the board without all the required information due to the circumstance that she is currently licensed and providing services
- SCDDO will not execute an affiliation agreement until the missing documentation is received
- Vanessa made a motion to approve affiliation contingent on receipt of the full application documents, Leah Gagne seconded the motion, and the motion was approved.

QUALITY ASSURANCE COMMITTEE 2021 THIRD QUARTER NETWORK OUTCOMES – SHELLEY HERRINGTON

- Currently we have two agencies providing personal care services, Rainbows United and TRUST Home Healthcare
- Only one individual's services was reviewed that personal care services and the committee didn't think it resulted in a concern because it was only one staff member
- The case management scores were high so the committee looked at why the scores were higher
 - Those agencies developed more instructional guides around the person centered support plan
 - Several agencies talked about opportunities for interviews and plans
 - There has been more focus on nutrition and documentation and training on the content of the plan
- QAC does experiments to make progress on difficult challenges
 - Self-directed personal care services has been a recent focus
 - Ability Point (formerly The Arc) and CPRF are currently conducting an experiment
 - This is the second quarter of the experiment
 - Notification prior to the interview with the self-directed worker along with the interview tool
 - QAC is following-up after to find out if the worker received the notification and tool
- One organization had ongoing trends related to quality, a personal care agency directed provider
 - They have submitted a plan which was approved
 - They are spending time with staff talking about goal and appropriate goals and services based on what is written in the support plan

Quality Assurance Committee 2021 3rd Quarter Network Outcomes



*Scoring Key: 0 = Not Met, 1 = Partially Met, 2 = Met

- Number of reviews: TCM Services =37, Day Services =21, Residential Services =16, Personal Care Services Agency Directed =1, Personal Care Services Self-Directed =19
 - ✓ 22/37 individuals reviewed needed service modification plans (SMPs) – 59%
 - ✓ 13/18 providers reviewed were assigned SMPs – 72%
 - ✓ 52 SMPs were assigned out of a possible 658 – 8%
- Notable areas:** Agency-Directed services received the lowest score of 1.00 in the area of “Services” (30-63-26) however it was determined that this did not result in concern as there was just 1 staff member who was interviewed and had worked with both the agency and the individual for 2 years. The next lowest score was a 1.56 in the area of “Nutrition” (30-63-25).
- Targeted Case Management scores appear to be higher this quarter. One agency indicated changes to the template used to develop support plans to ensure complete and thorough information. An additional observation was that nutritional supports were being reported that are not found within plans, which makes reviewers question whether staff are reading the plans. Several agencies indicated that they offer the staff being interviewed the chance to look for information within the plan during the interview; however many indicated that the interviewee declines the offer. A third observation that was brought forward in regards to nutrition was that plans were starting to become very lengthy with all of the information needing to be added and possibly staff do not understand why they have to do certain things or forget to mention all nutritional support needs during the interview though they report most of them.
- Experiments:** Discussion took place around the current experiment that AbilityPoint and CPRF are participating in that is aimed at raising self-directed PCS service scores. Data was collected during the quarter around who was sent the letter, whether the letter was received and shared with the PCS worker and if it was shared, did the PCS worker find that having the interview questions beforehand was helpful. There were 12 individuals in 3rd quarter that were eligible for the experiment, however 3 were not mailed letters at the beginning of the quarter due to finalizing the details of the experiment process. Data shows that of the number of individuals that were sent letters, 44% of the reviews resulted in at least one deficiency and of those that received a deficiency, 75% of the individuals had received the letter and had shared the interview tool with the PCS worker who indicated they had found it helpful in preparing for the interview. The experiment will continue into 4th quarter. No other experiments are being implemented at this time.

There was one agency found to have ongoing trends related to quality based on 2nd and 3rd quarter 2021 findings. Scores totaled 1.5 or below in the following areas: services provided according to support plan within agency directed personal care services. SCDDO QA has engaged with the agency to examine these ongoing quality areas.

SCDDO MANAGERS REPORTS

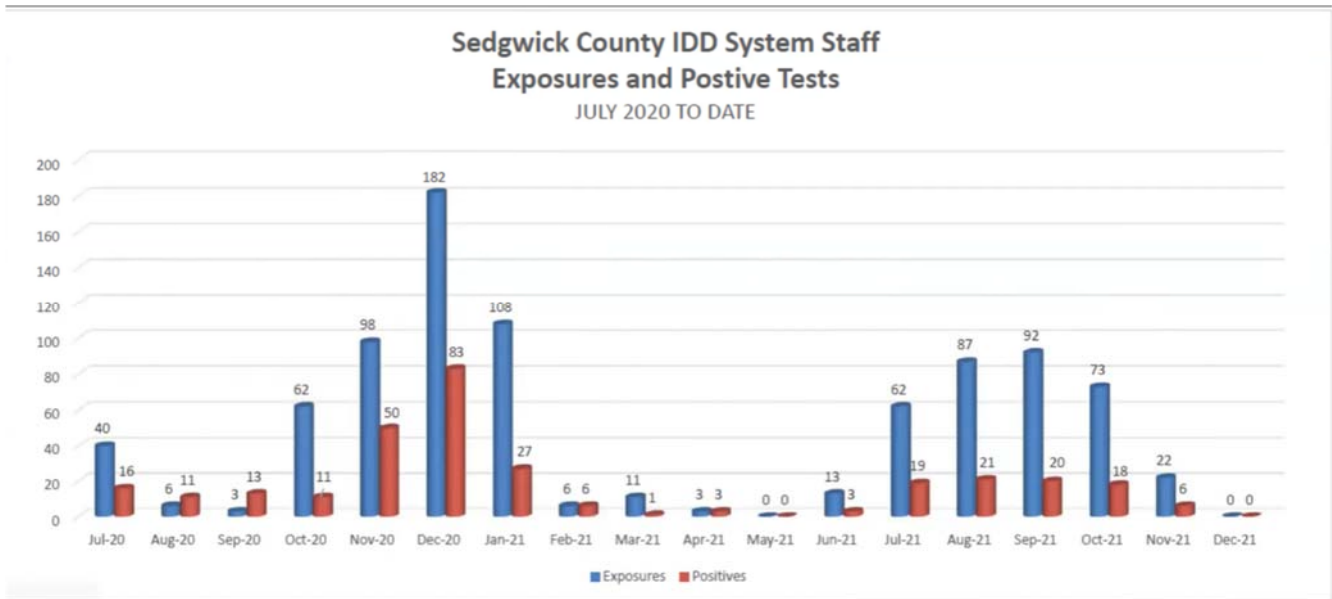
Dee Nighswonger – Director

- The August and September monthly happenings were included in the packets
- Dee received the draft Sequential Intercept Model Mapping Report
 - Policy Research Associated adapted the model to modify it for people with disabilities
 - Last week Dee received the draft and will review it and send her feedback
- Strategic Planning Process with WSU Community Engagement Institute
 - Dee sent them draft questions to develop a stakeholder survey
 - IDDAB members will be invited to take the survey
 - A meeting with staff is scheduled for December 16 to start to develop themes and develop a plan for 2022-2025
- KDADS has put into their requested recommended budget to the secretary \$2.5 million all fund increase in CDDO administrative funding
- DSP Workforce
 - Developing a pipeline for high school students to become direct support professionals (DSP)
 - Partnership with WSU to offer certifications for DSPs
 - Currently DSPs are enrolled in those classes
 - SCDDO is offering scholarships to DSPs working in Sedgwick County
 - DSPs have to enroll by December 3 for the spring semester to receive the scholarships
 - WSU has offered full scholarships for high school students enrolling in badge programs
 - USD 259 has invited Dee to be part of one of their advisory boards and they also put together a conference called Educators Rising with 250 high school students who have indicated an interest in becoming a teacher or were enrolled in a class that allowed them to participate and Dee presented about IDD and talked about the badge program
 - The hurdle is to see what it looks like to offer the applied learning experience, badges 4 – 8 require applied learning experience in a provider organization so they can demonstrate competency in what they are learning in the badge course. Dee has been working with providers on mentoring students. She has a meeting with WSU faculty to see what that looks like on the badge side of things at the end of the month. She will follow-up with affiliates after that meeting on their readiness to start accepting students. Current DSPs can use their work experience.
 - Registered apprenticeship
 - The Department of Labor has approved a registered apprenticeship for Direct Support Specialist which is a Direct Support Professional
 - Dee has had conversations with our local workforce center about using our curriculum to implement registered apprenticeships in Sedgwick County
 - Dee was approached about a Registered Apprenticeship Expansion Grant intended to provide multi-year funding to expand the reach of registered apprenticeships across Kansas and we have partnered with InterHab on a grant proposal. There were nine applications and will be seven awards.
- Public Policy
 - Dee talked about our waiting list and challenges at our Sedgwick County budget hearing
 - Commissioner Howell expressed interest to add something back on the public policy platform about the waiting list. Dee prepared a document to share with the BoCC for the public policy platform.
 - InterHab had a special interim committee on the interim schedule for the legislature to talk about the HCBS IDD Waiver. This was two full days of committee hearings on October 21 and 22 and were broadcast on Zoom. The following recommendations came out of that committee.
 - The formation of an IDD Modernization Task Force that would begin meeting next interim session and would pull in the expertise from the multiple sources in order to examine issues impacting the IDD system.
 - 2022 legislature provide funding for direct care wage increases
 - That an analysis be done for supported employment and personal care service rates in order to determine what an adequate rate is and what it should be
 - An analysis should be done around the TCM rate in comparison to other programs and KDADS should be charged with taking on this analysis

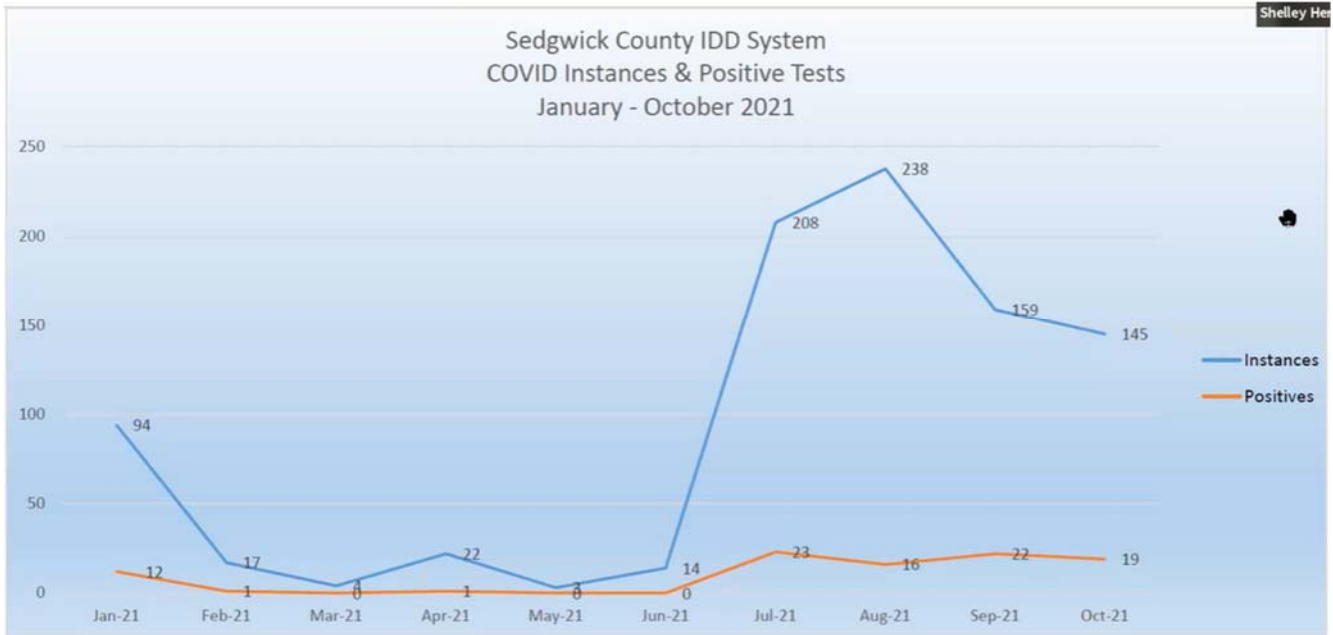
- Review of potential places in the State budget to find resources to fund items being recommended
- The IDD Modernization Task Force reviewed methods such as changes to our existing waiver or the development of additional waivers in bringing persons off the waiting list
- The task force considered providing individual budget authority for persons who self-direct
- Some items just reiterated the importance of using FMAP increase from the ARPA funds to provide support and infrastructure for the IDD system
- A continuation to study methods to provide ongoing fund adjustments for the IDD system

Jeannette Livingston – Assistant Director

- Vaccine Mandate
 - For the most part Home and Community Based Services are exempt from the CMS vaccine mandate that impacts providers that bill Medicaid or Medicare the one exception will probably be the home health agencies that provide waiver services. ICF-IDDs are also included in this mandate but we don't have any in our catchment area.
 - The Federal Contractor vaccine mandate is affecting a few of our providers. Employees can file an exception request or opt for weekly testing.
 - OSHA vaccine mandate affects employees with 100 employees or more but this was stayed by a court as of yesterday. This would require vaccines unless the employee files an exemption or agrees to weekly testing. The weekly testing cost can be passed on to the employee and employers are mandated to provide a certain amount of time off after the shot if they have symptoms after they are vaccinated.
 - KDHE discontinued funding used by the WSU COVID-19 testing that did saliva testing that didn't have to be a nurse to do the testing. There is another federal source for testing called the Battelle Midwest Coordinating Center that is applicable for congregate care, child care and homeless shelters. Providers offering congregate care settings would fall under this. The Health Department is having an informational meeting tomorrow about it. InterHab is also sponsoring a webinar.
 - Providers are worried if they require vaccines they will lose staff.
- COVID-19 Updates Staff Numbers



- COVID-19 Updates Persons Served Numbers – Shelley Herrington



- 2- roommates
- 8- staff
- 3- roommate/staff
- 4 symptoms
- 2- other exposures

Reports are from the 2 largest providers

- KETCH is going to quit providing Targeted Case Management Services effective the end of January 2022 they serve slightly under 200 people which will stress the system. SCDDO is planning and having bi-weekly meetings to get individuals moved. Weekly updates are being given to TCM agencies.
- Elite Adult Living a limited license provider has given their notice that will be closing December 31, 2021.
- Heart of Care is switching to become a limited license provider from serving 10 people to 2 people.

Sherry Arbuckle – Service Access and Operations

- KETCH TCM is being tracked by Heather and she is making sure that agencies receiving referrals have the capacity to serve the individuals.
- The Operations Department is working on a project verifying that everyone currently on the Sedgwick County HCBS waiting list wants to continue waiting for services. KDADS has asked that the project be completed by January 2022.
- Waiting List Numbers
 - Sedgwick County has 962 people on the statewide waiting list
 - 4574 as of October
 - 9105 receiving services
 - Last offer was April 2012
- Medisked
 - Went live in May
 - The system is starting to stabilize
 - Next we will work on the portal implementation
- InterHab Waiver Workgroup
 - Sherry is participating on the workgroup
 - They are creating smaller groups to look at different services and revisions
 - Sherry recommended they use some external partners such as providers who are not members to get their feedback
 - It's possible they could create an additional waiver for families that is more flexible

Shelley Herrington – Quality Assurance

- Shelley will give her report at the next meeting due to time constraints.

OTHER ANNOUNCEMENTS

None

NEXT MEETING

The next IDDAB Full Board meeting is February 8, 2022.

ADJOURN