### What is the SCDDO?

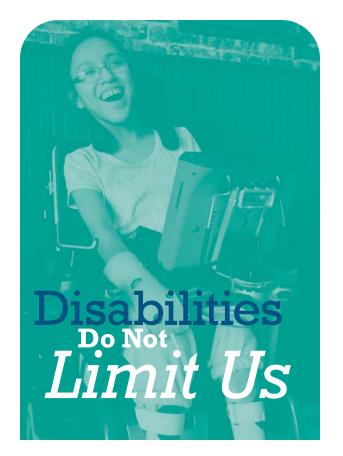
# How can you learn more about receiving services?

The Sedgwick County Developmental Disability Organization (SCDDO) is

the community developmental disability organization for Sedgwick County.

SCDDO is the agency that ensures services and supports are available for children and

and supports are available for children and adults with intellectual and/or developmental disabilities (I/DD). At the **SCDDO**, we are a one-stop resource and a **point of entry** for the services available to individuals and families in need of I/DD services.



SCDDO is here to help you make the best decisions based on your specific needs.

We can explain the range of service options available through the many Community

Service Providers in Sedgwick County.

### We can help you:

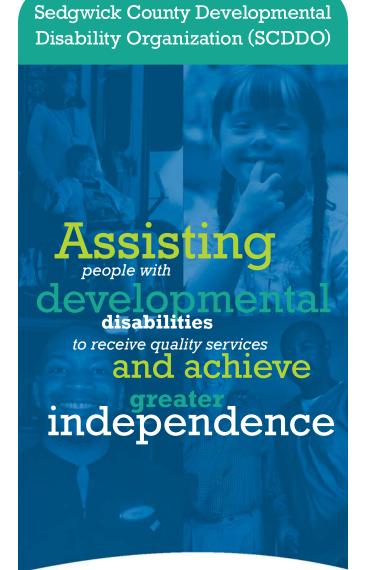


To apply for services, call 316-660-7630.

#### For More Information:

Sedgwick County Developmental Disability Organization 615 N. Main - Wichita, KS 67203 phone - 316-660-7630 - fax - 316-660-4911 TTY - 316-660-4893





phone - 316-660-7630

TTY - 316-660-4893 - fax - 316-660-4911 615 N. Main - Wichita, KS 67203



### How does the SCDDO work?

Although SCDDO is not a service provider, we do contract with the State of Kansas to ensure services are available locally. We have affiliate relationships with Community Service Providers (CSP) in Sedgwick County to ensure a wide range of essential services are available to all eligible individuals. To the right is what SCDDO does for families in Sedgwick County.

- Acts as a central point of application and information for families exploring services
- Determines eligibility for the Intellectual and Developmental Disability (I/DD) system and program funding
- Maintains a network of service providers (see below)

- Reviews requests for service funding
- Manages local and state funding
- Monitors services for quality assurance purposes
- Provides public awareness of developmental disability issues



The numbers with the services above represents the total number of affiliates providing that service through the SCDDO consumers. For more information, including a contact list for the affiliate providers, please view the provider directory found on the Developmental Disability Organization's webpage under Community Resources at www.sedgwickcounty.org.



### Developmental Disability Organization

615 N. Main, Wichita, KS 67203 - www.sedgwickcounty.org - TEL: 316-660-7630 - FAX: 316-660-4911

Dee E. Staudt, LMSW, LCAC Director

Dear Applicant,

The Sedgwick County Developmental Disability (SCDDO) is your single point of access to long-term services and supports for individuals with intellectual and developmental disabilities (I/DD). The SCDDO provides information, referral, and quality oversight of I/DD services and supports in Sedgwick County.

Enclosed with this letter is information about our intake process and the documentation we need to make an eligibility determination. The most important piece of information we need is documentation of an intellectual disability or a severe, chronic developmental disability from a qualified healthcare professional.

Once you have gathered all the required information noted on the attached checklist, please contact the CDDO's centralized scheduler at (316) 660-1883 to schedule an appointment. It is not necessary to submit the information prior to your appointment. At your first appointment, we will review your information, determine the next steps, and answer any questions you may have about local service options.

Our primary goal is helping you make informed choices, so please be prepared to ask questions and share information.

In the meantime, please do not hesitate to call the CDDO at (316) 660-7630 and ask to speak with a Service Access Specialist.



# FACTS&details

about Sedgwick County Government

### I/DD Eligibility

August 2020

### What is an Intellectual Disability (ID)?

Intellectual disability refers to substantial limitations in present functioning that has manifested during the period from birth to age 18 years.

ID is characterized by significantly sub-average intellectual functioning that exists concurrently with deficits in adaptive behavior.

This includes related limitations in two or more of the following applicable adaptive skill areas:

- Communication
- Self-care
- Home living
- Social skills
- Community use
- Self-direction
- Health and safety
- Functional academics
- Leisure
- Work

In order to be eligible for services an individual must have a diagnosis of Intellectual Disability. The level of disability (mild, moderate, severe, or profound) must also be given.

This diagnosis must come from a healthcare professional that is licensed to make a \*DSM-V diagnosis. For more information on who can do this within the community please contact SCDDO at 316-660-7630.

\*The DSM-V is an acronym for the fourth edition of the Diagnostic and Statistical Manual of Mental Disorders. Each disorder or diagnosis is given a numerical code.

### What is a Developmental Disability (DD)?

Developmental disabilities refers to a conditions such as autism, cerebral palsy, epilepsy, or another similar physical or mental impairment that is evidenced by a severe, chronic disability which:

- 1. Can be attributed to a mental or physical impairment or a combination of both, AND
- 2. Is manifested before the age of 22, AND
- 3. Is likely to continue indefinitely, AND
- 4. Results in substantial functional limitations in three or more of the following areas of life functioning:

5.

- self-care.
- understanding and the use of language,
- learning and adapting
- mobility
- self-direction in setting goals and undertaking activities to accomplish those goals,
- living independently
- economic self-sufficiency, AND

To further clarify substantial functional limitations, the SCDDO may, but is not required to, use the Eligibility Determination Instrument (EDI) or other professionally accepted, standardized methods of functional assessment.

### **Children Under the Age of 6 with DD:**

Children under 6 may be eligible if there is a severe, chronic disability which:

- 1. Are attributed to a mental/physical impairment AND
- 2. Are likely to continue indefinitely, AND
- 3. Results in at least 3 developmental delays as measured by qualified professionals, AND
- Reflects a need for a combination and sequence of special, interdisciplinary, or generic care, treatment, or other services which are lifelong or extended in duration and are individually planned and coordinated. AND
- 5. Does not include individuals who are solely severely emotionally disturbed or seriously and persistently mentally ill.



# FACTS&details

about Sedgwick County Government

August 2020

### **Initial Intakes**

#### **Step 1: Getting Started**

To begin the Intake process please contact a Services Access Specialist at 316-660-7630 or email scddo@sedgwick.gov. Our intake packet is also available on our website at www.sedgwickcounty.org/cddo

### **Step 2: Gathering Information**

The following is a list of the items you will need to bring to your initial intake appointment. Many of these items may be brought with you to the appointment, if necessary the items can be mailed to the CDDO, faxed in advance to Attn: SAO, 316-660-4911, or emailed to scddo@sedgwick.gov.

### **Required Documentation:**

	Medical examination report (physical) completed within the last 2 years
	Psychological evaluation (Applicants age 7+) completed within the last 3 years
	Copy of most recent individualized education plan (IEP) Note: IEP should be submitted for current students only
	Developmental Delay Checklist (provided) for children ages 6 and under
	Copy of Social Security card
	Copy of Medicaid card, if applicable
Add	ditional Preferred Documentation (if available):
	Copy of government issued ID, if applicable (applicant/parent/guardian)
	Copy of birth certificate

### **Step 3: Intake and Eligibility Determination**

paperwork, if applicable

Service Access Specialist will be in touch with you to schedule an intake meeting after the required documentation is gathered. At this meeting they will give you more information about services available, and answer any remaining questions you may have. Following the meeting and the receipt of all required documentation, eligibility for IDD services will be determined.

Copy of guardianship or durable power of attorney

### How long does it take to process my information?

Once all of the *required* information is received our goal is to have a decision to you in writing within five to 10 business days. Please be aware that in certain situations additional evaluation may be needed to determine eligibility.

# If I am determined eligible for I/DD Services, what will be expected of me?

Individuals ages 5 and up will be required to complete a functional assessment within 30 days of notification of eligibility. This assessment will determine eligibility for the HCBS IDD waiver funding.

You may chose to access Targeted Case Management (TCM) services if you have Title XIX Medicaid or if not Medicaid funded are willing to private pay for TCM services. If you chose to receive TCM services we will refer you to your chosen agency within 10 business days.

### Is there a waiting list for all services?

There is not a waiting list for services. However, there is a waiting list for HCBS-IDD Program funding. You may be eligible for other funding through SCDDO programs such as Family Support, One Time Funds, Incidental Client Support, etc. You can also chose to private pay.

### What if I cannot find my Social Security card?

We will accept any official communication from the Social Security Administration that shows the social security number in writing. This could include a benefit letter or acknowledgement of a replacement card request.

#### For More Information:

Sedgwick County Developmental Disability Organization
615 N. Main
Wichita, KS 67203
E-mail: scddo@sedgwick.gov
316-660-7630
TTY 316-660-4893
www.sedgwickcounty.org



# Sedgwick County Developmental Disability Organization

Application for Intellectual/Developmental Disabilities (ID/DD) Services

### **General Information**

Name:								
Birth:		Social	Security N	Numbe	r:	Medica	aid:	
Address:			•	City:		State:		Zip Code:
County of F	Residence:	Home	County:			Phone	:	
Gender: Race:		<u> </u>	Marital Sta	atus:	Primary Lang	uage:	Check needed	if interpreter is
Email:								
Contact	s/Family/Relat	ionships(Gu	uardian	info	rmation sh	ould be	inclu	ded below)
Name:					Relationship:			
Address:			City:			State:		Zip:
Phone:				Altern	ate Phone:			
Email:								
Name:					Relationship:			
Address:			City:			State:		Zip:
				Altern	ate Phone:			
Phone:				, alcorri	ato i fiorio.			

Page 1 of 3 #Name?

<b>Additional Informatio</b>	n				
Check if applicant or an imm	ediate family m	ember is active	military pe	rsonnel?	
Check if the above mentione	d active military	y personnel is a	Kansas re	sident?	
☐ Check if applicant and or an the last 30 days?	immediate fam	ily member hav	e been hon	orably discharged fr	om Military within
Check if the applicant is curr	ently in Foster	Care			
Foster Parent Name:		Foste	er Parent Pl	none:	
SRS Caseworker:		Case	worker Pho	one:	
Child Placement Agency CM:	Child	Placement	Agency phone:		
Court Case Number:		Cour	t Case Loca	ation:	
Disability/Medical Info	ormation				
Disability/Age of onset:		Chec	k if history	of seizures:	
Type of seizures experienced:	Seizure Fr	equency:	Date of last seizure:		
Family doctor:					
Have you ever resided	in any of th	ne following	g:		
State MR Hospital:	State MF	l hospital:		Private ICF/MR fa	cility:
Please list all programs and/or p	orofessionals yo	ou have worked	with:		
What services or equipment do	you need?:				
Comments:					
Private Insurance					
Insured's Name:		Insured's SSN	: Insure	ed's DOB: Insured's	Relationship:
Insurance Company Name:			<u> </u>		
Insurance Company Address:		City:		State:	Zip code:
Insurance Company Phone:	Employee Nu	mber:		Group Number:	
☐ Check if applicant receive T	riCare Echo be	nefits			

Page 2 of 3 #Name?

	leeds and Supports	Employment		
Check if natur	al supports are in place:	Check if applicant is interested in learning about employment opportunities within the community:		
What types: Guardian Friend(s) Other		If yes, what type of employment would you be interested in pursuing? (Prioritize)		
	Other type:	Food Service:		
	Other type.	Clerical:		
		Manufacturing/Manual Labor:		
		Animals:		
Check supp	orts/services applicant needs assistance	Social Service:		
опсок варра	with. (Prioritize)	Child Care:		
	,	Retail:		
Employment:		Other Employment Interest:		
Child Care:		Other Employment Interest:		
Mental Health		Work History		
Food/Housing		Check if Work History:		
Transportation		If you have a Work History, check all that apply:		
In Home Supp		Sheltered Workshop/Day Program:		
Social/Recrea		Competive Employment:		
Case Manage	ment:	Volunteer Work:		
Behavioral:		Work History-Other:		
Transistion:	N. I. I.	Other type:		
Other Support	s Needed:	_		
Comments:				
-	Signature	Date		

By signing above, I agree that the information contained in this application is correct to the best of my knowledge. I understand that falsification of information on this form may be cause for denial or rejection from programs and/or services. I undertand this is a preliminary application. I authorize inquiries to be made to verify any and all inforamtion on this form.

Page 3 of 3 #Name?

# SEDGWICK COUNTY DEVELOPMENTAL DISABILITY ORGANIZATION PHONE 316-660-7630 FAX 316-660-4911

### MEDICAL EXAMINATION REPORT FOR ID/DD SERVICES

COMPLETED BY APPLICANT: (DOCTOR: PLEASE VERIFY)

NAME:				BIRTH DATE:
HAVE Y	OU EXPERIENCED ANY OF THE FOLLOWING? (PLEASE CHECK):	:		
	FREQUENT HEADACHES			PERSISTENT/ RECURRING SKIN RASHES/LESIONS
	DIFFICULTY WITH VISION		П	BURN UPON URINATION
	DIFFICULTY WITH HEARING			BLOOD IN URINE
	CONVULSIONS OR SEIZURES (FREQUENCY)			NERVOUS BREAKDOWN
	UNUSUAL IRRITABILITY			HEART ATTACK
	DIFFICULTY WITH MEMORY			STROKE
	CHOKING ON FOOD/FLUID			SEXUALLY TRANSMITTED DISEASES
	FAINTING			DIABETES
	UNUSUAL WEIGHT GAIN/LOSS			HYPOGLYCEMIA
	DIARRHEA OR CONSTIPATION			HEPATITIS
	LOSS OF APPETITE			BED WETTING
	HEMORRHOIDS			PMS
	FREQUENT INDIGESTION			FRACTURES (DESCRIBE/DATES)
	HERNIA OR "RUPTURES"	_		
	VARICOSE VEINS OR LEG ULCERS			OPERATIONS (DESCRIBE/DATES)
	FEVER OR NIGHT SWEATS	_		
	COUGH PRODUCING BLOOD			OTHER HOSPITALIZATIONS
	PERSISTENT COUGHING			(DESCRIBE/DATE)
	TUBERCULOSIS	_		
	EXCESSIVE FATIGUE			SERIOUS INJURIES (DESCRIBE/DATE)
	PAIN IN CHEST	_		
	SHORTNESS OF BREATH		ш	FOOD ALLERGIES (SPECIFY)
	ASTHMA OR HAY FEVER	_		
	SWOLLEN ANKLES		u	DRUG ALLERGIES (SPECIFY)
	ARTHRITIS/SWOLLEN JOINTS	_		

Page **1** of **2** Updated: 03/29/2018

PHYSICAL EXAMINATION (DEVIATIONS FROM NORM SHOULD BE DESCRIBED):								
HEIGHT: ft in.	WEIGHT: _	lbs.	TEMPERATURE:f					
BLOOD PRESSURE:			PULSE:					
VISION:	right	tI	left OTH	HER FINDINGS:				
HEARING:	right	left	OTHER FINE	DINGS:				
NOSE:			THROAT:					
MOUTH:			NECK:					
LYMPHATIC SYSTEMS:			BREASTS:					
LUNGS:	right	left	CARDIOVAS	CULAR SYSTEM:				
ABDOMEN:			HERNIA:					
GENITO-URINARY:			ANO-RECTA	L:				
NERVOUS SYSTEM:			SKIN:					
FEET:			VARICOSE \	/EINS:				
	DIAGNOSIS			ICD-10 CODE				
1								
3								
DO YOU HAVE KNOWLED	GE OF SUBSTANCE ABUSI	E BY THIS INC	DIVIDUAL?	] YES □ NO				
PROGNOSIS:								
IS THE PATIENT'S CONDI	TION EXPECTED TO EXHIB	BIT DETERIOR	RATION OR IM	PROVEMENT? EXPLAIN:				
ACTIVITIES TO BE AVOID	ED:		WEIGHT RE	STRICTIONS:				
ADAPTIVE DEVICES: WH	AT DEVICES ARE USED AN	ID WHEN ARE	THEY NEEDI	ED?				
LIST ALL MEDICATIONS	, NON-PRESCRIPTION A	AND PRESCI	RIPTION, CU	RRENTLY BEING TAKEN	I BY THIS PERSON			
MEDICATION	PRESCRIBING DR.	PURI	POSE	DOSAGE	FREQUENCY			
1								
2								
3								
4								
5								
	REC	OMMENDATI	ONS/COMME	NTS:				
SIGNED:				DATE:				
(LICENSED PHY								
	HYSICIAN'S PRINTED NAME:HYSICIAN'S ADDRESS AND PHONE NUMBER:							

Page **2** of **2** Updated: 03/29/2018

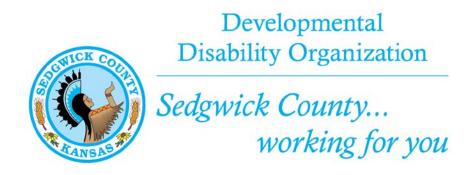
### **Healthcare Clinics Providing Physical Examinations**

The following providers are available for uninsured, low-income, Medicaid, and Medicare clients. Most services are available on a sliding scale. Call to make an appointment or ask about their sliding fees. This list **should not** be considered all inclusive.

\*\*Hours and services subject to change.\*\*

Clinic Name and Phone Number	Address	Provide Primary Care	Hours	Accepts Medicare Medicaid	Accepts Private Insurance	Specialty Services	Other Info
HealthCore Clinic 691-0249	2707 E 21st St. (67214)	<b>√</b>	Medical: Mon- Fri 8 a.m.—6 p.m. Saturday 9 a.m.—3 p.m. Substance Abuse: Mon-Fri 8 a.m.—9 p.m. Mental Health: Mon-Fri 8 a.m.—6 p.m. Saturday 9 a.m 3 p.m.	✓	<b>✓</b>	OB/Prenatal Care; Pediatrics; Sub-stance Abuse; Mental Health; Chronic Disease Management; Early Detection Works; HIV Testing; Lab Services; Prevention and Wellness	DCF Outstation site; Medication Assistance Program; 340B Program; Project Access; Anger Management Program; Smart Start Program; Healthy Steps; Strengthening Families Program
E.C. Tyree Health Clinic 681-2545	1525 N. Lorraine (67214)	<b>√</b>	Mon-Thurs 9 a.m. to 8 p.m. Fri 9 a.m. to 1 p.m. Sat 9 a.m. to 1 p.m.	<b>√</b>	<b>✓</b>	Hypertension & Diabetes Mgmt.; Pediatric through Adult services; Free/low-cost in-house medications; free HIV Testing	Evening and Saturday Hours; Migrant Farm Worker program; Project Access; Early Detection Works; Prescription Assistance
GraceMed Good Samaritan Clinic 866-2000	3701 E 13th St. (67208)	✓	Mon-Fri 8 a.m. to 5 p.m.	<b>√</b>	<b>√</b>	Primary Medical Care, Prenatal Care, Pediatrics	KanCare Enrollment; SRS Outstation Site
GraceMed Health Main Clinic 866- 2000	1122 N. Topeka (67214)	✓	Medical and Dental: Mon- Fri 8 a.m. to 5 p.m.	✓	<b>✓</b>	Optometry, pediatrics, podiatry, primary medical services, and preventive and restorative dental care	Project Access; KanCare Enrollment; Rx Assistance; Early Detection Works; Migrant Farmworker Program; SRS Outstation Site
GraceMed Dodge Family Clinic 866- 2000	4910 W. 1st St (67212)	<b>√</b>	Medical and Dental: Mon- Fri 8 a.m. to 5 p.m.	<b>√</b>	<b>✓</b>	Primary medical care, pediatrics. preventive dental care	Project Access; KanCare Enrollment; Rx Assistance; Early Detection Works; Migrant Farmworker Program; SRS Outstation Site
GraceMed Healthy Family Clinic 866-2000	1905 S. Laura (67211)	✓	Mon-Fri 8 a.m. to 5 p.m.	✓	<b>✓</b>	Pediatrics, primary medical care and preventive dental care	KanCare Enrollment
GraceMed Evergreen Family Clinic 866-2000	1125 W. 26th St. N.(67204)	✓	Mon-Fri 8 a.m. to 5 p.m.	✓	✓	Pediatrics, primary medical care and preventive dental care	KanCare Enrollment
GraceMed Downing Family Clinic 866-2000	2201 E. 25th St. N., Bldg. 200 (67219)	✓	Mon-Fri 8 a.m. to 5 p.m.	<b>√</b>	✓	Pediatrics, primary medical care and preventive dental care	KanCare Enrollment

Clinic Name and Phone Number	Address	Provide Primary Care	Hours	Accepts Medicare Medicaid	Accepts Private Insurance	Specialty Services	Other Info
GraceMed Jardine Clinic	3610 E. Ross Parkway (67210)	<b>√</b>	Mon-Fri 8 a.m. to 5 p.m.	<b>√</b>	✓	Pediatrics, primary medical care and preventive dental care	KanCare Enrollment
GraceMed Meyer Family Clinic (at West High, opening mid- August)	755 W. Lincoln (67213)	<b>√</b>	Mon-Fri 8 a.m. to 5 p.m.	<b>√</b>	<b>√</b>	Pediatrics, primary medical care and preventive dental care	KanCare Enrollment
GraceMed Mother Mary Anne Clinic 866-2000	1131 South Clifton (67218)	<b>✓</b>	Mon-Fri 8 a.m. to 7 p.m.	<b>√</b>	<b>√</b>	Immediate care, pediatric & adult medical care, and immediate dental care	Non-emergency primary care as an alternative to emergency room use in the evening hours
GraceMed Oaklawn Family Clinic	5000 S. Clifton Ave., Suite 200 (67216)	<b>√</b>	Mon Fri 8 a.m. to 5 p.m.	<b>√</b>	<b>✓</b>	Pediatrics, primary medical care, preventive dental care	
Guadalupe Clinic- Central 264-8974	940 S St. Francis (67211)		Mon 8:30 a.m. to noon, 1 to 6:30 p.m. Tues, Thurs, Fri 8:30 a.m. to noon, 1 to 4:30 p.m. Wed 1 to 6:30 p.m. Sat 9 a.m. to noon			Wellness and Prevention Services: Treadmill testing for heart evaluation, health screenings, smoking cessation, pregnancy tests, lab testing/X-rays Specialty Care: Allergy, cardiology/pulmonary care, disease and chronic illness management, Project Access Women's Health and Wellness Clinic: Early detection clinic, screenings for breast and cervical cancer, mammograms, pap smears, pelvic exams Diabetic Clinic: Education and Services	\$5 donation requested, but no one is turned away
Guadalupe Clinic—South 201-1986	2825 S. Hillside (67216)	✓	Mon, Fri 8:30 a.m. to noon Mon-Fri 1 to 4:30 p.m.			Primary Medical Care	\$5 donation requested, but no one is turned away
Guadalupe Clinic—North 264-8974	532 N Broadway (67214)	<b>√</b>	Thursdays 5:30-8:30 p.m.			Primary Medical Care	\$5 donation requested, but no one is turned away
Hunter Health Main Clinic 262-3611 Admin	2318 E Central (67214)	<b>√</b>	Mon-Fri 8:30 a.m. to 10 p.m.	<b>√</b>	<b>√</b>	OB/Prenatal Care; Minor Surgery; Pediatrics; Diabetes Care; High Complexity Lab; HIV, Hep A, B and C Testing Site; Dental	Community Health Center, Homeless Health Care; Urban Indian Health Clinic; Healthwave Enrollment; DCF Outstation Site
Hunter Health— Brookside Satellite 652-0152	2750 S. Roosevelt (67210)	✓	Mon-Fri 8:30 a.m. to 5 p.m.	✓	<b>✓</b>		Same as Hunter Health Main Clinic



# SEDGWICK COUNTY DEVELOPMENTAL DISABILITY ORGANIZATION PSYCHOLOGICAL EVALUATION GUIDELINES FOR ID/DD SERVICES

While a new psychological evaluation will require a DSM-V diagnosis, a past psychological evaluation with a DSM-IV diagnosis may be acceptable Contact SCDDO Service Access Specialist if you have any questions.

A psychological evaluation completed by any professional who can make an independent DSM-V diagnosis is required as a part of the application process through Sedgwick County Developmental Disability Organization. Please submit a copy of your formal report, which includes the information listed below, to SCDDO. Please be sure to be as specific as possible when addressing the following questions. Your consideration of and attention to these questions is appreciated.

Important Note to Providers: Please be advised that a prior authorization may be required.

### Please complete a comprehensive psychological evaluation and include the following information:

- 1. What is this individual's level of intellectual functioning? (Please include assessment(s) used, the <u>detailed</u> results of the assessment (s) including Subscales and Full Scale IQ score, etc.)
- 2. Describe any deficits in adaptive functioning in the following areas <u>and</u> the assessment (s) used to determine these limitations:
  - a. Self-Care
  - b. Communication
  - c. Learning and Adapting
  - d. Mobility
  - e. Self-Direction
  - f. Living Independently

- g. Economic Self-Sufficiency
- h. Social Skills
- i. Health and Safety
- j. Leisure
- k. Work
- 3. List diagnoses including all neurodevelopmental disorders with specifiers indicating current severity level in reference to adaptive functioning. Also address any additional co-occurring disorders in you diagnosis.
- 4. If the individual is age 22 or above, in your professional opinion, did a diagnosis of a developmental disorder other than ID exist prior to age 22? If so, why and what diagnosis?

Please send report to:

Sedgwick County Developmental Disability Organization

Attn: Service Access Specialist 615 N. Main, Wichita, KS 67203

Phone: 316-660-7630 Fax: 316-660-4911

Revision Date: 5/20/2016

### **Organizations Providing Psychological Evaluations**

The following professionals are willing to complete psychological evaluations for individuals applying for I/DD services through Sedgwick County Developmental Disability Organization.

This list **should not** be considered all inclusive.

Providers who accept Medicaid as reimbursement are as follows:

Name	Phone #	Fax#	Address	Other info.
FirstStarr Rehabilitation	316-201-1273	316-260-9389	209 E. William St.,	Dr. Abiola Dipeolu
& Behavioral Health, LLC			Ste. 506	Dr. Joseph Donaldson
			Wichita Ks 67202	Accepts all three MCOs
MKC Services	(316) 371-7226		654 N. Woodchuck,	Marcia Kennedy Cordes
			Suite F	Insurance Accepted:
			Wichita, KS 67212	Medicaid (all of them), BCBS,
				ProviDRsCare, Aetna, Tricare
				A full evaluation is \$750 without
				insurance and no slide fee scale.
				http://mkc-services.com/
Mosaic Mental Wellness	316-688-8390	316-315-5701	801 E. Douglas, 2nd floor	Dr. Jenny Harshbarger
			Wichita, Ks 67202	Accepts Medicaid
				Spanish translator available
The Therapy Center	316-636-1188	316-636-1190	7807 E. Funston	Accepts Medicaid
			Wichita, Ks 67207	Does not provide interpreter
Prairie View Mental	800-992-6292	316-284-6498	1902 E. 1 <sup>st</sup>	Offices in Wichita Call for information
Health Center			Newton, KS 67114	Wichita offices do not accept Medicaid
				Provides interpreter if needed

### Providers who do not accept Medicaid – Includes sliding fee scales or private insurance

Name	Phone #	Fax #	Address	Other info.
Wichita State University Psychology Clinic	316-978-3212	316-978-3086	Jabara Hall 4 <sup>th</sup> Floor 1845 Fairmount Wichita, KS 67260	Sliding Fee Scale Available: Call and leave a message and staff will contact you to set appointment.

### ACKNOWLEDGEMENT OF "NOTICE" OF PRIVACY PRACTICES

I acknowledge that a copy of Sedgwick Count made available to me with the effective date of	
Date	
Signature of Client	Social Security #
Signature of Client Representative	
Relationship to Client	
Client Name (Print)	Medical Record #

Original to client's file.



### **SEDGWICK COUNTY**

**CHAPTER:** HIPAA

**SUBJECT:** Notice of Privacy Practices

**POLICY NUMBER:** 1

PAGES: 9

**REFERENCE:** REVISION DATE(S): 4/7/03; 09/2004; REVIEWED DATE(S): 06/11/2013

06/17/09; 07/01/13; 08/10/18; 08/14/18,

11/7/18; 12/4/18

**SPECIAL NOTES:** Sedgwick County reserves the right to amend this manual at any time subject only to approval by the Sedgwick County Privacy Officer.

This notice of Privacy Practices is effective as of 11/7/18

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

Privacy Officer	Privacy Officer	
Sedgwick County	Sedgwick County Division of Health	
525 N. Main, Suite 359	2716 W. Central Ave.	
Wichita, KS 67203	Wichita, KS 67203	
Tel. #: (316) 660-9340	Tel. #: (316) 660-7427	
Fax #: (316) 383-7007	Fax #: (316) 660-4917	
Privacy Officer	Privacy Officer	
CDDO (Sedgwick County	COMCARE of Sedgwick County	
<b>Developmental Disability Organization</b> )		
615 N. Main	271 W. 3 <sup>rd</sup> St. N., Suite 600	
Wichita, KS 67203	Wichita, KS 67202	
Tel. #: (316) 660-7634	Tel. #: (316) 660-7600	
Fax #: (316) 660-4894	Fax #: (316) 660-7510	
TTY#: (316) 660-4893		
Privacy Officer	Privacy Officer	
Sedgwick County Emergency Medical	Sedgwick County Department on Aging	
Service (EMS)		
1015 Stillwell	271 W. 3 <sup>rd</sup> St. N., Suite 500	
Wichita, KS 67213	Wichita, KS 67202	
Tel. #: (316) 660-7994	Tel. #: (316) 660-7298	
Fax #: (316) 383-7338	Fax #: (316) 660-1936	
Privacy Officer		
Sedgwick County Human Resources		
510 N. Main, Suite 306		
Wichita, KS 67203		
Tel. #: (316) 660-7050		
Fax #: (316) 383-7288		

### Understanding your medical information—its uses and disclosures:

Certain laws require that you be provided "Notice" of our privacy practices that relate to your medical information. Our privacy practices are contained with this "Notice." This "Notice" applies to the protected health records of your care provided by Sedgwick County and its employees, staff and volunteers. Your primary care physician, other health care or treatment providers, or your health insurance plan may have different privacy policies or "Notices" regarding use and disclosure of your health information that is created outside of Sedgwick County.

### This "Notice" contains information in the following general categories:

- What is your health record/information?
- What are your health information rights?
- What are the responsibilities of Sedgwick County when it comes to your health information?
- How will Sedgwick County use and disclose your medical information?
- Other Uses and Disclosures revoking previous permission to use or disclose your health information.
- What should you do if you have a complaint concerning your medical records?
- If changes are made to this "Notice"—how to obtain a revised copy.

### What is your health record/information?

Each time you receive health-related treatment or care from a health department or another healthcare provider, a record of your visit is made. Typically, this record contains a history of your illnesses or injuries, symptoms, exam and laboratory results, treatment plans and treatments provided, and notes on future care. Depending on your health care situation, your record with each healthcare provider may contain more or different information. How your health information is used, is described on the following pages.

### What are the responsibilities of Sedgwick County when it comes to your health information?

Sedgwick County is required by law to:

- Keep your health information private and only disclose it when required to do so by law;
- Explain Sedgwick County's legal duties and privacy practices in connection with your health records;
- Obey the rules found in this "Notice":
- Inform you when Sedgwick County is unable to agree to a requested restriction that you have given us; and
- Accommodate your reasonable request for an alternative means of delivery, regarding destination, when sending your health information.

Sedgwick County will not use or disclose your health information without your authorization, except as explained in this "Notice" or as required by law. Certain laws may require Sedgwick County to disclose your health information without your authorization. Sedgwick County is obligated to follow those laws.

### What are your health information rights?

Although your health record is the physical property of Sedgwick County, the information belongs to you. You have the right to:

<u>Inspect and Copy Your Records.</u> You have the right to inspect and obtain a copy of certain health information that may be used to make decisions about your care. Usually, this includes medical and billing records, but does not include psychotherapy notes, information compiled in reasonable anticipation of, or use in, civil, criminal, or administrative actions or proceedings, information that is subject to special laws or other information not contained in the medical or billing records.

To inspect and obtain a copy of your protected health information maintained in the designated record set by Sedgwick County, you must submit your request in writing. This request should include name, address, description of records to be copied, and phone number, if necessary for contact or follow up. Information should include personal identification for requester and that of the client whose protected health information is being requested. Personal identifiers include Social Security number and date of birth. A written request must be completed prior to Sedgwick County providing the requested information. You must submit your request in writing to a Sedgwick County Privacy Officer listed on page one. If you request a copy of the information, we may charge a reasonable fee for copying, including labor, supplies, and the cost of postage.

Sedgwick County may deny your request to inspect and copy in certain very limited circumstances. Certain reasons for the denial are <u>not</u> reviewable and some are reviewable. If you are denied access to health information, you will be told in writing. In certain circumstances, however, you may request that the denial be reviewed. If the original denial of access to the medical records was made by a licensed health care provider as allowed by law, another licensed healthcare professional chosen by Sedgwick County will review your request and the denial. The person conducting the review will not be the person who denied your request. Sedgwick County will comply with the outcome of the review. You will be advised in writing of this reviewing official's decision.

Request an Amendment of Your Records. If you feel that health information Sedgwick County has about you is incorrect or incomplete, you may ask us to correct or supplement the information. You have the right to request an amendment for as long as the information is kept by or for Sedgwick County. To request an amendment, your request must be made in writing and submitted to a Sedgwick County Privacy Officer listed on page one. In addition, you must provide a reason that supports your request.

Sedgwick County may deny your request for an amendment if it is not in writing or does not include a reason to support the request. If your request for an amendment is denied, you have the right to file a statement of disagreement that will be included with any future disclosures of your health information. Sedgwick County may deny your request if you ask us to amend information that:

- Was not created by Sedgwick County, unless the person or entity that created the information is no longer available to make the amendment;
- Is not part of the health information kept by or for Sedgwick County; or
- Is not part of the information which you would be permitted to inspect and copy, or is accurate and complete.

<u>Accounting of Disclosures.</u> You have the right to request, in certain circumstances, an "accounting of disclosures." An "accounting" is a list of the disclosures Sedgwick County has regarding your health information. An "accounting" will not include:

- Internal uses of information for treatment, payment, or operations;
- Disclosures made to you or made at your request; or
- Disclosures made to family members or friends in the course of providing care.

To request this list or "accounting" of disclosures, you must submit your request in writing to a Sedgwick County Privacy Officer listed on page one. Your request must state a time period, (which may not be longer than six years, and may not include dates before April 14, 2003.) Your request should indicate in what form you want the list (e.g., on paper or electronically.) Sedgwick County may charge you for the costs of providing the list. We will notify you of the costs involved and you may choose to withdraw or modify your request at that time before any costs are incurred.

<u>Right to Request Restrictions.</u> You have the right to request a restriction on the health information that Sedgwick County uses or discloses about you for treatment, payment or healthcare operations. You also have the right to request a limit on the health information Sedgwick County discloses about you to someone who is involved in your care or the payment for your care (i.e., a family member or friend.) For example, you could ask that:

- Sedgwick County not use or disclose information about a procedure you had done; or
- Sedgwick County not share specific information with certain people.

*Sedgwick County is not required to agree to your request.* Only the Privacy Officer can agree to your request. If the Privacy Officer does agree, Sedgwick County will notify you in writing and comply with your request. If Sedgwick County agrees to a restriction we may:

- Terminate any restriction with or without your agreement; or
- Inform you that Sedgwick County is terminating our agreement to the restriction.

You may also terminate any restriction.

### How to make a request.

To request restrictions, you must make your request in writing to a Sedgwick County Privacy Officer listed on page one. In your request, you must tell us:

- What information you want to limit;
- Whether you want to limit our use, disclosure or both; and
- To whom you want the limits to apply (e.g., disclosures to your spouse).

Request Confidential Communications. You have the right to request that Sedgwick County communicates with you about medical matters in a certain way or at a certain location. For example, you can ask that Sedgwick County only contact you at work or by mail. To request confidential communications, you must make your request in writing to a Sedgwick County Privacy Officer listed on page one. Sedgwick County will not ask you the reason for your request. Sedgwick County may ask you for clarification so we can understand your request. You are not required to give an explanation. Sedgwick County will accommodate all reasonable requests. Your request must specify how or where you wish to be contacted.

**Receive Notice of Any Breach of Your Health Information.** If your health information is acquired, accessed, used, or disclosed in a manner not permitted under the HIPAA Rules which compromises the security or privacy of the protected health information, you have a right to receive notice from Sedgwick County of the breach.

The term "breach" does not include:

- Any unintentional acquisition, access, or use of your health information by a member of Sedgwick County's
  workforce or a person acting under the authority of Sedgwick County or its business associate, if such
  acquisition, access, or use was made in good faith and within the scope of authority and does not result in
  further use or disclosure in a manner not permitted under the HIPAA Rules.
- Any inadvertent disclosure by a person who is authorized to access your health information at Sedgwick County or its business associate to another person authorized to access protected health information at Sedgwick County or its business associate, or organized health care arrangement in which Sedgwick County participates, and the information received as a result of such disclosure is not further used or disclosed in a manner not permitted under the HIPAA Rules.
- A disclosure of protected health information where Sedgwick County or its business associate has a good faith belief that an unauthorized person to whom the disclosure was made would not reasonably have been able to retain such information.

**Regarding an Electronic Health Information Exchange.** Sedgwick County may participate in an electronic health information exchange, or HIE. New technology allows a provider or a health plan to make a single request through a health information organization, or HIO, to obtain electronic records for a specific patient from other HIE participants for purposes of treatment, payment, or health care operations. HIOs are required to use appropriate safeguards to prevent unauthorized uses and disclosures.

You have two options with respect to HIE. First, you may permit authorized individuals to access your electronic health information through an HIO. If you choose this option, you do not have to do anything.

Second, you may restrict access to all of your information through an HIO (except access by properly authorized individuals as needed to report specific information as required by law). If you want to restrict access to your records through the exchange, you must submit a request for restriction through Kansas Health Information Technology ("KanHIT"), an office within the Kansas Department of Health and Environment. Contact the KanHIT Support Center at 785-296-8627 or visit <a href="www.kanhit.org">www.kanhit.org</a> for more information. You cannot restrict access to certain information only; your choice is to permit or restrict access to all of your information. <a href="Please be aware that the inability to access restricted">Please be aware that the inability to access restricted</a> information may result in a health care provider not having access to information necessary to provide appropriate care.

Even if you restrict access through an HIO, providers and health plans may share your information directly through other means (e.g., facsimile or secure e-mail) without your specific written authorization. Your information will also be available through the exchange by a properly authorized individual as necessary to report specific information to a government agency as required by law (for example, reporting of certain communicable diseases or suspected incidents of abuse).

For your protection, each request for restrictions is subject to verification procedures. Please allow sufficient time for your request to be processed. Your failure to provide all information required for verification may result in additional delay or denial of your request.

If you receive health care services in a state other than Kansas, different rules may apply regarding restrictions on access to your electronic health information. Please communicate directly with your out- of-state health care provider regarding those rules.

If you have questions regarding HIE or HIOs, please visit www.kanhit.org for additional information.

**Restrict Disclosure of Your Health Information to Health Plans.** You have the right to request Sedgwick County not disclose your health information to a health plan if:

- The disclosure is for the purpose of carrying out payment or health care operations and is not otherwise required by law; and
- The health information pertains solely to a health care item or service for which you, or a person other than the health plan on behalf of you, has paid Sedgwick County in full.

Receive your Health Information in Electronic Form. If Sedgwick County maintains your health information in one or more designated record sets electronically and if you request an electronic copy of such information, Sedgwick County must provide you with access to your health information in the electronic form and format requested by the you, if it is readily producible in such form and format; or, if not, in a readable electronic form and format as agreed to by the Sedgwick County and you.

<u>A Paper Copy of This "Notice."</u> You have the right to a paper copy of this "Notice." You may ask Sedgwick County to give you a copy of this "Notice" at any time. Even if you have agreed to receive this "Notice" electronically, you are still entitled to a paper copy of this "Notice." To obtain a paper copy of this "Notice" you may contact a Sedgwick County Privacy Officer listed on page one. You may also obtain a copy of this "Notice" at our website, <u>www.sedgwickcounty.org</u>

### Types of Uses and Disclosures that Require Authorization under 45 CFR § 164.508(a)(2)–(a)(4)

Sedgwick County will not use or disclose your health information without your written authorization in the following circumstances:

- Psychotherapy notes; except to carry out the following treatment, payment, or health care operations:
  - Use by the originator of the psychotherapy notes for treatment;
  - Use or disclosure by Sedgwick County for its own training programs in which students, trainees, or practitioners in mental health learn under the supervision to practice or improve their skills in group, joint, family, or individual therapy; or

- Use or disclosure by Sedgwick County to defend itself in a legal action or other proceeding brought by the individual.
- Marketing; except if the communication is in the form of:
  - A face-to-face communication made by Sedgwick County to the individual;
  - A promotional gift of nominal value provided by Sedgwick County.

If the marketing involves direct or indirect remuneration to Sedgwick County from a third party, the authorization must state that such remuneration is involved.

• Sale – <u>Sedgwick County will not sell your health information</u>; however, you have a right that no sale can occur without your written authorization, and the authorization must state whether Sedgwick County would receive any remuneration.

### Other uses and disclosures—revoking previous permission to use or to disclose your health information:

Other uses and disclosures of health information not covered by this "Notice" or the laws that apply to Sedgwick County will be made only with your written permission. For certain disclosures of your information, you must complete an "Authorization for Uses and Disclosure of Protected Health Information" form and submit it to Sedgwick County. If you provide Sedgwick County permission to use or disclose health information about you, you may revoke that permission, in writing, at any time. To revoke any permission already given to Sedgwick County or permission given to us in the future, you must revoke that permission in writing by sending it to a Sedgwick County Privacy Officer listed on page one. If you revoke your permission, Sedgwick County will no longer use or disclose health information about you for the reasons covered by your written authorization. You understand that we are unable to take back any disclosures we have already made with your permission, and that we are required to retain our records of the care that we provided to you.

### How will Sedgwick County use and disclose your health information?

**For Treatment.** Sedgwick County may use health information about you to provide you with health-related treatment or care. Sedgwick County may disclose health information about you to other treatment providers who are involved in your care. The following are several examples.

- A nurse caring for you during your pregnancy will need to know if you have diabetes because diabetes affects the growth of the baby during the pregnancy. The nurse may need to tell the dietitian that you have diabetes so that your nutritional needs during pregnancy are considered in your care.
- CDDO staff may disclose treatment information to a Business Associate or Affiliate to request services on your behalf
- Department on Aging staff may disclose treatment information to a Business Associate or Affiliate to request services on your behalf.

Different departments of Sedgwick County may share health information about you in order to coordinate the different services you need (i.e., medications, lab work, x-rays, etc.). Sedgwick County also may disclose health information about you to people outside Sedgwick County who may be involved in your medical care while you are a client of Sedgwick County (e.g., other doctors, nurses, advanced registered nurse practitioners, family members, clergy, etc.).

<u>For Payment.</u> Sedgwick County may use and disclose health information about you for billing purposes so Sedgwick County can collect payment from you, an insurance company or a third party. For example, Sedgwick County may need to give your health insurance company information about a procedure you received at Sedgwick County so we can be paid or you can be reimbursed for the procedure. Sedgwick County may also tell your health plan about a treatment you are going to receive in order to obtain prior approval or to determine whether your plan will cover the treatment.

For Health Care Operations. Sedgwick County may use and disclose health information about you for operations. These uses and disclosures are necessary to run Sedgwick County and make sure all of our clients receive quality care. For example, Sedgwick County may use health information to review our treatment and services and to evaluate the performance of our staff in caring for you. Sedgwick County may disclose information to doctors, nurses, medical students, and other personnel for review and learning purposes. Additional uses and disclosures for "health care operations" include:

- Activities related to improving health or reducing health care costs;
- Protocol development;
- Care management;
- Training, certification, licensing, credentialing or other related activities;
- Insurance-related functions;
- Medical review and auditing functions, including fraud and abuse detection and compliance programs;
- Conducting or arranging for legal services for Sedgwick County, or its personnel; and
- Business planning and development, business management and general administrative activities
- Internal grievance resolution.

<u>Treatment Alternatives.</u> Sedgwick County may use and disclose health information to tell you about, or recommend, possible treatment options or alternatives that may be of interest to you.

<u>Health-Related Benefits and Services.</u> Sedgwick County may use and disclose health information to tell you about health-related benefits or services that may be of interest to you.

<u>Individuals Involved in Your Care or Payment for Your Care.</u> Sedgwick County may release health information about you to a friend or family member who is involved in your health-related treatment or care. Sedgwick County may also give information to someone who helps pay for your care. Sedgwick County may disclose health information about you to an entity assisting in disaster relief effort so that your family can be notified about your condition, status and location. The amount of information disclosed will depend on that person's particular involvement in your care. If you want this information restricted, you must tell us by using the required procedure.

**Research.** Under certain circumstances, Sedgwick County may use and disclose health information about you for research purposes. For example, a research project may study the effects of early access to health care during pregnancy. All research projects are subject to a special approval process. This process evaluates a proposed research project and its use of health information, while balancing research needs with the client's need for privacy of their health information. Before we use disclosure of health information for research, the project must be approved through the research approval process.

As Required by Law. Sedgwick County will disclose health information about you when required to do so by federal, state or local law. This may include reporting of communicable diseases, wounds, abuse, disease registries, health oversight matters and other public policy requirements. We may be required to report this information without your permission.

<u>To Avert a Serious Threat to Health or Safety.</u> Sedgwick County may use and disclose health information about you when necessary to prevent a serious threat to your health and safety or the health and safety of the public or another person. Any disclosure, however, is limited to person(s) who can help prevent the threat.

**Special situations:** (Sharing of information without your permission)

<u>Military and Veterans.</u> If you are a member of the armed forces, Sedgwick County may release health information about you as required by military command authorities.

**Workers' Compensation.** Sedgwick County may release health information about you for workers' compensation or similar programs. These programs provide benefits for work-related injuries or illness.

<u>Public Health Activities.</u> Sedgwick County may disclose health information about you without your permission for public health activities. These activities generally include the following:

- To prevent or control disease, injury or disability;
- To report births and deaths;
- To report child abuse or neglect;
- To report adverse events, reactions to medications or problems with foods or products;
- To notify people of recalls of products they may be using;
- To notify a person who may have been exposed to a disease or may be at risk for contracting or spreading a disease or condition; and
- To notify the appropriate government authority if we believe a patient has been the victim of abuse, neglect or domestic violence. We will only make this disclosure if you agree or when required or authorized by law.

<u>Health Oversight Activities</u>. Sedgwick County may disclose health information without your permission to a health oversight agency for activities authorized by law. These oversight activities include, for example, audits, investigations, inspections, and licensure. These activities are necessary for the government to monitor the health care system, government programs, licensing functions, and compliance with civil rights laws.

<u>Lawsuits and Disputes.</u> If you are involved in a lawsuit or in a dispute, Sedgwick County may disclose health information about you in response to a court or administrative order. We may also disclose health information about you in response to a court or administrative order even if you are not involved in the lawsuit or dispute. Health information about you may be disclosed in response to a subpoena, discovery request, or other lawful process by someone else involved in the dispute, but only if efforts have been made to tell you about the request or to obtain an order protecting the information requested or as otherwise permitted by law.

<u>Law Enforcement.</u> Unless state or federal law is more restrictive than HIPAA with regard to disclosure of certain records, Sedgwick County may release health information if asked to do so by law enforcement officials:

- In response to a court order, subpoena, warrant, summons or similar process;
- To identify or locate a suspect, fugitive, material witness, or missing person;
- About the victim of a crime if, under certain limited circumstances, we are unable to obtain the person's agreement; and
- In emergency circumstances to report a crime, the location of a crime or victims, or the identity, description or location of the person who committed the crime.

<u>Coroners, Medical Examiners and Funeral Directors.</u> Sedgwick County may release health information to a Coroner or Medical Examiner (e.g., to determine the cause of death).

<u>National Security and Intelligence Activities.</u> Sedgwick County may release health information about you to authorized federal officials for intelligence, counterintelligence, and other national security activities authorized by law.

<u>Inmates.</u> If you are an inmate of a correctional institution or under the custody of a law enforcement official, Sedgwick County may release health information about you to the correctional institution. This release would be necessary:

- For the institution to provide you with health care;
- To protect your health and safety or the health and safety of others; or
- For the safety and security of the correctional institution.

### What should you do if you have a complaint concerning your medical records?

If you believe your privacy rights have been violated, you may file a complaint with Sedgwick County or with the Secretary of the Department of Health and Human Services (DHHS.) To file a complaint with Sedgwick County or to receive additional information about how to file a complaint with the DHHS, contact a Sedgwick County Privacy Officer listed on page one. All complaints must be submitted in writing. We cannot, and will not, require you to waive the right to file a complaint as a condition of receiving treatment from Sedgwick County. You will not be penalized for filing a complaint.

### If changes are made to this "Notice":

Sedgwick County reserves the right to change this "Notice." Sedgwick County reserves the right to make the revised or changed "Notice" applicable to health information we already have about you, as well as, any information we receive in the future. Sedgwick County will post a current copy of the "Notice" in all identified locations. You will find the date the "Notice" became effective at the top of the first page below the title. If a material change is made to the "Notice" you will be presented with a new version of the Notice of Privacy Practices. You will be asked to sign a new Notice of Privacy Practices Acknowledgement form. In addition, each time you register for services with Sedgwick County, a copy of the current "Notice" in effect will be given to you if you request it.

## **Notice of those with Limited English Proficiency**

ATTENTION: If you speak [insert language], language assistance services, free of charge, are available to you. Call 1-316-660-7630.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-316-660-7630.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-316-660-7630.

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電1-316-660-7630。

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-316-660-7630.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 번으로 전화해 주십시오. 1-316-660-7630.

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັງຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-316-660-7630.

.7630-660-1316 بسرقم اتصل بالمجان لك تتوافسر اللغويسة المساعدة خدمات فإن ،اللغة اذكر تتحدث كنت إذا :ملحوظة

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-316-660-7630.

သတိပြုရန် - အကယ်၍ သင်သည် မြန်မာစကား ကို ပြောပါက၊ ဘာသာစကား အကူအညီ၊ အခမဲ့၊ သင့်အတွက် စီစဉ်ဆောင်ရွက်ပေးပါမည်။

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-316-660-7630.

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。まで、お電話にてご連絡ください。1-316-660-7630

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-316-660-7630.

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-316-660-7630.

شما ی برا گانی را بصورت ی زبان لاتی تسه ، دی کن یم گفتگ یو ی فارس زبان به اگر : توجه ایما ی برا گانی را بحد اگر از برا به اگر : توجه ایمانی را بطانی کم فراهم

KUMBUKA: Ikiwa unazungumza Kiswahili, unaweza kupata, huduma za lugha, bila malipo. Piga simu 1-316-660-7630.

