ITEMS REQUIRING BOCC APPROVAL May 18, 2023 (5 Items)

1. IVANTI HEAT UPGRADE -- DIVISION OF INFORMATION TECHNOLOGY (DIT) FUNDING -- IT TRB

(Joint Governmental Purchase - NASPO ValuePoint Contract #CTR060028 and State of Kansas Contract #53201)

#23-2032 S/C #8000217210

#25-2032 SIC #0000217210		SHI International, Corp.	
	Qty.	Price Per Each	Total
1. Service Manager Professional - Implementation Success Package Ivanti Part #SVCS-SM-3	1	\$49,191.33	\$49,191.33
2. Ivanti Neurons for ITSM &ITAM Concurrent Analyst Cloud Subscription			
Ivanti Part #SM-SMAMCU-C1			
Coverage Term: 4/1/2023 - 3/31/2024	70	\$1,151.61	\$80,612.70
Note: Year 1			
3. Advantage Learning Subscription for ESM			
Ivanti Part #TRNG-AL-ESM-S			
	1	\$3,281.25	\$3,281.25
Coverage Term: 4/1/2023 - 3/31/2024			
Note: Year 1			
4. Ivanti Service Manager - SaaS BI Reporting Server Cloud Subscription, Powered by			
HEAT			
Ivanti Part #SM-BI-C	1	\$7,445.50	\$7,445.50
Coverage Term: 4/1/2023 - 3/31/2024			
Note: Year 1			
5. Ivanti Neurons for ITSM &ITAM Concurrent Analyst Cloud Subscription			
Ivanti Part #SM-SMAMCU-C1	70	\$1,151.61	\$80,612.70
Coverage Term: 4/1/2024 - 3/31/2025	-	- ,	
Note: Year 2			
6. Advantage Learning Subscription for ESM			
Ivanti Part #TRNG-AL-ESM-S	1	\$3,281.25	\$3,281.25
Coverage Term: 4/1/2024 - 3/31/2025	-	\$0,201120	00,201120
Note: Year 2			
7. Ivanti Service Manager - SaaS BI Reporting Server Cloud Subscription, Powered by			
HEAT			
Ivanti Part #SM-BI-C	1	\$7,445.50	\$7,445.50
Coverage Term: 4/1/2024 - 3/31/2025			
Note: Year 2			
8. Ivanti Neurons for ITSM &ITAM Concurrent Analyst Cloud Subscription			
Ivanti Part #SM-SMAMCU-C1	70	\$1,151.61	\$80,612.70
Coverage Term: 4/1/2025 - 3/31/2026	70	\$1,151.01	\$60,012.70
Note: Year 3			
9. Advantage Learning Subscription for ESM			
Ivanti Part #TRNG-AL-ESM-S	1	\$3,281.25	\$3,281.25
Coverage Term: 4/1/2025 - 3/31/2026	1	\$5,201.25	\$5,201.25
Note: Year 3			
10. Ivanti Service Manager - SaaS BI Reporting Server Cloud Subscription, Powered by			
HEAT			
Ivanti Part #SM-BI-C	1	\$7,445.50	\$7,445.50
Coverage Term: 4/1/2025 - 3/31/2026			
Note: Year 3			
Tota	1		\$323,209.68

On the recommendation of Lee Barrier, on behalf of the Division of Information Technology, Brandi Bailey moved to **utilize NASPO** ValuePoint Contract #CTR060028 and State of Kansas Contract #53201 with SHI International, Corp. at the rates listed above through March 31, 2026. Anna Meyerhoff-Cole seconded the motion. The motion passed unanimously.

Sedgwick County has utilized HEAT (Helpdesk Expert Automation Tool) for DIT incident management for over 18 years. This system is also used by other departments throughout the county for workflow tracking. The current installation of HEAT is no longer able to be supported by the vendor, Ivanti. Their updated solution has evolved into a cloud hosted, more robust DIT Service Management tool (ITSM). The ITSM tool enables DIT operations to better support the organization by facilitating the tasks and workflows associated with the management and delivery of quality DIT services. The latest update to the Ivanti system has renamed it to Ivanti Neurons.

Due to the long standing relationship with Ivanti, they are willing to work with the county on moving to the new platform at a lower cost. This, along with the organization's familiarity with the current Ivanti solution (HEAT currently has over 200 user accounts), makes moving to Ivanti Neurons the preferred target system over others.

2. UNIFIED CISCO CONTACT CENTER EXPRESS APPLICATION -- DIVISION OF INFORMATION TECHNOLOGY (DIT) <u>FUNDING -- NETWORKING AND TELEC</u>

(Joint Governmental Purchase - NASPO ValuePoint Contract #AR3227 and State of Kansas Contract #47258)

#23-2034 S/C #8000215664

	ConvergeOne, Inc.			
	Term in Months	Qty.	Unit Price	Extended Price
Solution Support for Collaboration 4/1/2023 - 3/31/2026	36	1	\$292.63	\$10,534.68
On-Premises UCCX Premium Concurrent Agent 4/1/2023 - 3/31/2026	36	78	\$33.35	\$93,646.80
TOTAL				\$104,181.48

On the recommendation of Lee Barrier, on behalf of The Division of Information Technology, Anna Meyerhoff-Cole moved to **utilize** NASPO ValuePoint Contract #AR3227 and State of Kansas Contract #47258 with ConvergeOne, Inc. at the rates listed above for a term of 36 months beginning April 1, 2023 and renewing annually through March 31, 2026. Jennifer Blasi seconded the motion. The motion passed unanimously.

Unified Cisco Contact Center Express application has been used in the county since 2002. Maintaining a contract with Cisco provides 24/7, 365 days a year access to their Technical Assistance Center if anything goes wrong with our software, as well as allows for bug fixes, security patches and major software upgrades. This support used to be called Smartnet/SWSS, however Cisco is moving away from Smartnet/SWSS contracts and moving to a contract called FLEX.

Without a support contract the county loses access to software and security updates and technical support. If faced with a down situation, it would impact the following call centers that use this software: 911 backup line (if AT&T is down), ComCare Crisis, Treasurer, Appraiser, Election Office, Health Department, Infectious Disease Reporting, 18th Judicial District Court, Aging, WIC, MABCD, Juvenile Detention Free Phones, and the Sedgwick County Helpdesk.

3. ON-CALL BALLOT PRINTING -- ELECTION OFFICE FUNDING -- ELECTION OFFICE

(Joint Governmental Purchase - Shawnee County Contract #C177-2021)

#23-2035 Contract			
	Mainline P	Mainline Printing, Inc.	
	Unit	Price	
1 Charge per Ballot Style set-up	Each	\$71.50	
2 Ballot Size - 8 1/2 x 11 White	Per 1,000	\$70.65	
3 Ballot Size - 8 1/2 x 14 White	Per 1,000	\$79.25	
4 Ballot Size - 8 1/2 x 17 White	Per 1,000	\$87.25	
5 Ballot Size - 8 1/2 x 19 White	Per 1,000	\$114.50	
6 Additional Ballot Order Charge	Per 100	\$17.75	
7 Ballot Size - 8 1/2 x 11 White with Pastel Header	Per 1,000	\$85.65	
8 Ballot Size - 8 1/2 x 14 White with Pastel Header	Per 1,000	\$94.25	
9 Ballot Size - 8 1/2 x 17 White with Pastel Header	Per 1,000	\$102.25	
Ballot Size - 8 1/2 x 19 White with Pastel Header	Per 1,000	\$125.80	
11 Paper Manufacturer	ES Count	rite Ballot	

On the recommendation of Jaimee Witmer, on behalf of the Election Office, Tim Myers moved to **utilize the Shawnee County Contract #C177-2021 with Mainline Printing, Inc. for contracted rates above in effect through November 5, 2024.** Upon expiration of the initial term, services shall automatically renew for five (5) successive one (1) year periods unless terminated in writing by either party, which shall be delivered to the other party at least thirty (30) **days prior to the end of the initial term or any renewal period.** Anna Meyerhoff-Cole seconded the motion. The motion passed unanimously.

The Election Office has the ability to print small quantities of ballots in-house. However, it is necessary to have an external vendor on-call for the printing of large quantities or in the event of equipment failure/malfunction and staffing issues that may arise during an election cycle. In 2020, approximately 118,000 ballots were ordered for the Primary Election and 250,000 were ordered for the General Election.

Notes:

Sedgwick County does not use items 7-10 with the Pastel Header. Those are specific to Shawnee County.

The contracted rates available for items 2-6 through this JGP are the exact same rates Mainline Printing, Inc. quoted on the bid Sedgwick County issued for On-Call Ballot Printing services in 2019. Item 1 was the only price that differed, which was previously contracted at \$55.40 each.

Questions and Answers

Brandi Baily: It lists in here what you printed in 2020, what do you foresee printing this year and next year?

Christian Lamielle: The number of ballots varies depending on the election year if it's an odd year or even year. So since this year is an odd year, it's going to be a lower number than that even number year in 2020. I'd say at the small end for the primary it could be around 10,000 ballots and for general it could be 50,000. I'd say for 2024 that number could be close to 2020 if not larger because of the addition of the presidential preference primary election.

Russell Leeds: Where is Mainline located?

Christian Lamielle: Topeka.

Russell Leeds: So these will be printed and shipped?

Christian Lamielle: Correct.

Brandi Baily: Shawnee County uses them currently?

Christian Lamielle: That is correct. We've used them for the last six (6) years.

Brandi Bailey: You've never had an issue with them?

Christian Lamielle: No. We have good communication with the vendor, Tom. We really like the quality of their ballots. Sometimes we send some ballots up to the print shop as well and they come crooked or a little late but with Mainline we've never had any quality issues.

Tim Myers: I see in the notes the pricing now is the same as it was in 2019.

Christian Lamielle: Correct. Other than that Charge per Ballot Style set-up, all of the other prices 2 through 6 should be the exact same as the current contract.

Russell Leeds: We have a contract with Mainline? This is a renewal of sorts?

Christian Lamielle: Yes. It expired March of this year.

4. PROFESSIONAL CONSULTATION SERVICES -- DEPARTMENT OF CORRECTIONS (DOC) <u>FUNDING -- DEPARTMENT OF CORRECTIONS - GENERAL FUND</u> (Single Severe)

(Single Source)

#23-2036 Contract	036 Contract		
	Wichita State University (WSU) - School of Criminal Justice		
Consultation Services July 1, 2023 - June 30, 2024	\$69,960.00		

On the recommendation of Tammy Culley, on behalf of the Department of Corrections, Anna Meyerhoff-Cole moved to accept the proposal from Wichita State University (WSU) - School of Criminal Justice in the amount of \$69,960.00 for a period beginning July 1, 2023 through June 30, 2024. Jennifer Blasi seconded the motion. The motion passed unanimously.

For the past six (6) years Dr. Delores Craig-Moreland and associates from the School of Criminal Justice have provided a variety of services, including training, program evaluation, engaging minority communities in offering perspective and applying for grants to provide culturally relevant services to youth in these minority communities, and consultation to assist improvement in programs offered for adult and juvenile offenders by DOC staff and providers. The proposal for this fiscal year is essentially a continuation of these services with greater emphasis on data extraction by addition of a 20 hour per week doctoral student as a graduate research assistant, plus program evaluation work review by Dr. Rhonda Lewis.

The consultation services provided by WSU have brought an independent perspective to program evaluation for services provided by contracted entities and to those services of supervision of juvenile and adult individuals. The Data Extraction project was initiated based on a Community Task Force recommendation. The primary goal is to use data to review all internal programs of supervision offered by the Department of Corrections (DOC) with a particular emphasis on how well minority youth and adults are served.

Questions and Answers

Brandi Baily: Are we currently using them and what was the spend if we are currently using them?

Christine Collins-Thoman: We've been in contracts with them for multiple years. In 2021 it was \$50,000.00 plus and in 2022 and 2023 fiscal years it was \$55,000.00 plus. So the increase was related to that 20 hour per week doctoral student.

Brandi Baily: This says it's a single source. There's no other entity that could provide these types of services?

Christine Collins-Thoman: We had requested a single source based on the ongoing work and the fact that they had already started the project last year and it would be difficult for another vendor to come in and continue that.

Russell Leeds: Dr. Craig has an established practice and reputation for doing this type of work for CJCC and for the Department of Corrections, Team Justice, Juvenile Advisory Board, and the Adult Advisory Board?

Christine Collins-Thoman: That is correct. Along with that, the BoCC is very familiar with her and the work she has done over the years.

Russell Leeds: Would you talk a little bit about the data extraction piece?

Christine Collins-Thoman: Initially the task force on the Cedric Lofton incident had requested any disparate minority contact and to address that, we couldn't just answer that without going back and doing a deeper data dive on the years prior to COVID, through COVID, and now we'll have 2022 post COVID as part of that data extraction and review.

Russell Leeds: That will be presented to whom ultimately?

Christine Collins-Thoman: It will be presented to Team Justice and then it will be part of what would go on the dashboard for the follow up on the recommendations for the task force.

Russell Leeds: Utilized internally for making any kind of policy or programming adjustments?

Christine Collins-Thoman: Yes. The last data extraction that was done identified that, after contact with system there wasn't disparate, but it was disparate coming up to the front door. And so we needed to push back and look a little before that. But, prior to doing that we need to get a firm footing on the number of years and the stats. So, we're looking at most serious offense, those types of things, multiple contacts with our Juvenile Intake and Assessment Center. So, it's requiring going back and our data systems are not connected, so it requires going into several different systems to get that information.

5. 2 EA. MOBILE CRISIS RESPONSE TEAM VEHICLES -- COMCARE <u>FUNDING -- MOBILE CRISIS RESPONSE FY'23</u>

(Public Exigency)

#23-2037 S/C #8000217541 & #8000217544

		Davis Moore Automotive
	Qty.	Unit cost
Mobile Crisis Response Team Vehicle	1	\$33,393.00
Mobile Crisis Response Team Vehicle	1	\$33,558.00
	Total	\$66,951.00
Make & Model:		2023 Mazda CX-5
Delivery Date		By or before 6/30/2023

On the recommendation of Britt Rosencutter, on behalf of COMCARE, Tim Myers moved to **accept the quote from Davis Moore Automotive in the amount of \$66,951.00.** Brandi Baily seconded the motion. The motion passed unanimously.

These vehicles will be used by COMCARE's Mobile Crisis Response Team. Two (2) additional vehicles will allow the team the means to provide confidential intervention, making the patient more comfortable during their interactions with the team.

Notes:

The addition of these vehicles was approved by the Board of County Commissioners in the Consent Agenda dated April 19, 2023 as part of the 2023 Mobile Crisis Response Expansion & Development Grant Agreement. This purchase is considered a public exigency due to the need to expend grant funds before June 30, 2023.

These are new vehicles to be added to COMCARE's fleet.