

ITEMS REQUIRING BOCC APPROVAL
February 8, 2024
(1 Item)

1. CASE MANAGEMENT SYSTEM FOR THE DISTRICT ATTORNEY'S OFFICE -- VARIOUS DEPARTMENTS

FUNDING -- TRB (TECHNOLOGY REVIEW BOARD)

(Request sent to 355 vendors)

RFP #22-0084 Contract

	Aeon Nexus Corporation	Aplomb Technologies, LLC	Care4Software, Inc.	Tech Unicorn DMCC	J2 Software Solutions, Inc dba CivicEye	Journal Technologies, Inc.
Year 1 (includes one time implementation costs)	\$4,223,086.91	\$2,579,782.00	\$451,100.00	Incomplete	\$455,680.00	Incomplete
Year 2	\$26,462.28	\$1,408,800.00	\$257,000.00		\$272,120.00	
Year 3	\$26,462.28	\$1,408,800.00	\$211,150.00		\$272,120.00	
Year 4	\$26,462.28	\$1,408,800.00	\$217,484.50		\$272,120.00	
Year 5	\$26,462.28	\$1,408,800.00	\$224,009.04		\$272,120.00	
Year 6	\$26,462.28	\$1,408,800.00	\$230,729.31		\$280,284.00	
Year 7	\$26,462.28	\$1,408,800.00	\$237,651.19		\$288,692.00	
Year 8	\$26,462.28	\$1,408,800.00	\$244,780.72		\$297,353.00	
Year 9	\$26,462.28	\$1,408,800.00	\$252,124.14		\$306,273.00	
Year 10	\$26,462.28	\$1,408,800.00	\$259,687.87		\$315,462.00	
Total	\$4,461,247.43	\$15,258,982.00	\$2,585,716.77	\$3,032,224.00		
	Filevine, Inc.	Pine Technologies, LLC	Karpel Solutions	Spartan Technology Solutions (Hosted)	Matrix Pointe Software, LLC (BAFO)	
Year 1 (includes one time implementation costs)		\$303,000.00	\$410,000.00	\$816,775.00	\$739,238.00	\$458,600.00
Year 2		\$439,105.20	\$285,000.00	\$153,675.00	\$130,568.00	\$266,100.00
Year 3		\$439,105.20	\$289,000.00	\$153,675.00	\$130,568.00	\$266,100.00
Year 4		\$439,105.20	\$306,000.00	\$153,675.00	\$130,568.00	\$266,100.00
Year 5		\$439,105.20	\$315,000.00	\$153,675.00	\$130,568.00	\$266,100.00
Year 6		\$439,105.20	\$324,000.00	\$157,491.00	\$132,595.00	\$274,083.00
Year 7		\$439,105.20	\$335,000.00	\$157,491.00	\$134,663.00	\$282,305.49
Year 8		\$439,105.20	\$344,000.00	\$157,491.00	\$136,773.00	\$290,774.65
Year 9		\$439,105.20	\$354,000.00	\$157,491.00	\$138,924.00	\$299,497.89
Year 10		\$439,105.20	\$365,000.00	\$157,491.00	\$141,118.00	\$308,482.83
Total		\$4,254,946.80	\$3,327,000.00	\$2,218,930.00	\$1,945,583.00	\$2,978,143.86

On the recommendation of Lee Barrier, on behalf of various departments, Anna Meyerhoff-Cole moved to **accept the proposal from Matrix Pointe Software, LLC for a contract period of 10 years**. Tim Myers seconded the motion. The motion passed unanimously.

A committee comprised of John Waller and Angely Lowe – District Attorney’s Office; Justin Waggoner – County Counselor’s Office; Matt Deitchler – Department of Corrections; Greg Gann – Division of Information Technology; and Lee Barrier - Purchasing evaluated the proposal responses based on the criteria set forth in the RFP. The committee unanimously agreed to accept the proposal from Matrix Pointe Software, LLC (Matrix).

The current case management solution, JustWare, reached end-of-life in June 2021. Since that time, the county has contracted with a third party company for system support. The case management solution is used by the District Attorney’s Office, County Counselor’s Office, and Corrections Pretrial. The District Attorney’s Office is the primary user of the system and relies on the case management solution to process over 20,000 cases annually.

Matrix will provide increased case management capabilities for discovery tracking and reporting, digital evidence management, and electronic document filing. The system is highly configurable and provides an intuitive, easy to navigate user interface. Also included is a mobile application, MatrixGo for Android or iOS. MatrixGo allows users to view cases, calendars, tasks, and notes, as well as, upload files and photos to cases via a mobile device.

The web-based system will be hosted by Matrix utilizing Amazon Web Services (AWSgov) government cloud environment. Matrix will also provide monthly software releases and unlimited support by telephone, email, and web ticket submission. The system also provides for data security ensuring that data is hosted within the United States and complies with Protected Health Information (PHI) and Criminal Justice Information (CJI) requirements.

Notes:

This is a proposal not a bid. Proposals are scored based on criteria set forth in the RFP. There are five (5) components to this proposal:

Component	Points
a. Ability to provide a comprehensive, integrated solution to meet stated requirements.	40
b. Approach, methodology, and proposed schedule for solution.	25
c. Record of performance on similar projects, including customer retention, customer support during and after project implementation, and other feedback from references.	15
d. Total cost of ownership (software, annual maintenance and support, implementation services, training, hardware, database, resources required, etc.)	10
e. Firm’s economic and technical resources, stability, and longevity in the market.	10
Total Points	100

Questions and Answers

Brandi Baily: I guess I'm always familiar with JustWare. Just out of curiosity, how long does a system like this last?

John Waller: We've had the JustWare solution in place since about 2008 so it has served us quite a long time and done so fairly well. It's pretty old at this point and does not have the capabilities that we are looking for going forward.

Russell Leeds: Can you talk a little bit about how the State went to Odyssey, how this helps your department manage data from the State's system?

John Waller: Our JustWare system has had interface with FullCourt prior to Odyssey when that system went live with the court. The data comes over from that system. When the Odyssey system crashed in mid-October, the court was really left blind here locally. Some of the smaller jurisdictions that wasn't a huge problem when they are having small dockets but when they are running the number of cases that they are here locally, it was a real problem. They didn't have any means to even provide a docket for the judges to know who was supposed to be showing up in court. They really leaned on our JustWare system because we were able to. It was really taking a step back in that we had to get information via spreadsheets from the court that we then fed into our JustWare system but we were then able to send back to them the information they needed to keep the courts running essentially docket information so they would know who was going to show up. So for a period of really two (2) months had JustWare not been there, I don't know how the courts would have functioned at all. It was difficult as it was but having that solution in place not only helped the courts but obviously helped us to manage to know what we needed to do day-to-day and what we needed to do on our cases. It was a lifesaver for sure.

Russell Leeds: Matrix being a contemporary system gives you more functionality than JustWare?

John Waller: Matrix will expand in a number of areas. Discovery is a big area. For those that aren't familiar that with all our criminal cases we are required to provide Discovery with all the information we have to Defense. Today it's really massive amounts of information so much of it is provided digitally through body cam videos, security videos, and in some cases everybody has a Ring doorbell now it seems. It's very difficult for us to manage that now currently. JustWare doesn't have that capability so it's Law Enforcement bringing in flash drives and us moving that to a local network and working with Discovery and sending it out via a flash drive to Defense. What Matrix will give us the ability to do is to accept all that digitally from Law Enforcement who will submit that through a portal. It will come in to us, we can work it, and send it out to Defense via a portal. So there's no more use of flash drives and no more passing that information back and forth through any paper, hard drives, or anything like that. It's a huge step forward for us in that area.

It will help us in reporting. Reporting is something that JustWare was not strong with. We really had to struggle sometimes to report on a lot of things that we do and that's a big part of what we do. Mr. Bennett is very interested in how our office is doing as a whole and we look at statistics very routinely. Matrix will make it much more efficient for us to get that information out not only for our office but to disseminate to the public when appropriate. It will also give our attorneys and staff a much easier electronic file system to navigate. Right now we keep our documents in JustWare but our attorneys still kind of lean on physical paper files. They haven't been able to let that go primarily because JustWare's electronic file process isn't the best. Matrix is much better. It will enable us to handle files electronically. I know that's kind of a scary thought for a lot of people in our office but it will take baby steps to get there. It's something I think we would

like to work towards. Most jurisdictions I think today have moved that direction. Again it's something that is leaps and bounds ahead of JustWare in that regard as well. There are a number of other areas and the mobile app was huge for us. Nobody else had anything that could do what that mobile app could do. That will be key for our attorneys to work on cases after hours at home. They could do so much more. They don't have to log in on their laptop. They can just get on their phone and do what they need to do. It's a very cutting edge product. They are very advanced and continually working to improve their product and it showed.