**IJP Snapshot – Ann Example**

**DOB:** xx/xx/xxxx **Age:** 14 **Landline:** (316) 555-3555(h) **Parents:** Mary Example (316)555-5555 (c)

**Home Address:** 123 Example St., Wichita, KS 67217

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| **For these situations:** |
| **Behavior** | **Do** | **Do Not** |
| Disrespect/Threatening | Give her options with as few words as possible. | Get in her personal space. |
| Physical Intimidation | If possible, physically step back several feet away. | Become visibly angry or irritated. |
| Defiance | Allow her 2-3 minutes to process the information. | Engage in physical contact. |
| Property Destruction | Consider if there is an environmental trigger and change the environment if possible. | Turn your back towards Ann during escalation. |
| Self Harm | Try humor to deescalate the situation. | Engage in a power struggle. |
| Aggression | Call Melissa if she is unable to calm down. She will administer Ann’s medication. |  |
|  | Praise her and provide immediate rewards for any aspect of cooperation. |  |
|  | Be clear and consistent on expectations and limits set. |  |

**\*\*Contact police as a last resort\*\***

* Let the responding officer know that an Individualized Justice Plan exists and to contact their supervisor regarding the plan.
* If contacting police to make a report of property Ann damaged, **call 268-4221 or 350-3440**. (This will document the incident, but not require presence.)