

**Emergency Communications Community Advisory Board
February 19, 2025**

1. Call to Order David Thorne
2. Approval of Meeting Minutes David Thorne
3. 911 Updates Director Forshee
 - a. Jensen Hughes Report/Dashboard
 - b. Staffing and Training Update
 - c. Website feedback form
 - d. Other feedback channels, including text, third-party alternatives
4. 2025 Goals David Thorne
 - a. Capturing general and immediate feedback through text and other channels
 - i. Best and comparable practices
 - b. Harvest community feedback with surveys at community and neighborhood events
 - i. Clear and concise questions to ask, with context
 - ii. Commitment to stay focused on specific questions and not wander off topic
 - iii. Channel for scribing and recording feedback and communicating back to staff and board
 - iv. Specific community event(s) to engage
5. Future Meeting Dates/Locations Director Forshee
 - a. April meeting
6. Off Agenda Items
7. Adjournment