

**Emergency Communications Community Advisory Board
December 19, 2024**

1. Call to Order David Thorne
2. Approval of Meeting Minutes David Thorne
3. 911 Updates Director Forshee
 - a. Staffing and Training
 - b. New Year's Eve Non-Emergency Line
 - c. 2025 Planning
 - d. 911 Workforce Specialist
4. 2025 Goals Discussion David Thorne
 - a. PR Initiatives
 - i. Review of previous PR campaigns
 - b. Surveying the Community
 - i. How to reach each neighborhood effectively
 - c. Capturing feedback
 - i. Discuss initial use cases and prioritize which scenarios to touch first, how to touch them, and how to best measure outcomes
 - d. Data status update
 - i. Process is starting, goal is to let data identify process and collaboration opportunities
5. Off Agenda Items
6. Adjournment