



Sedgwick County



EMS



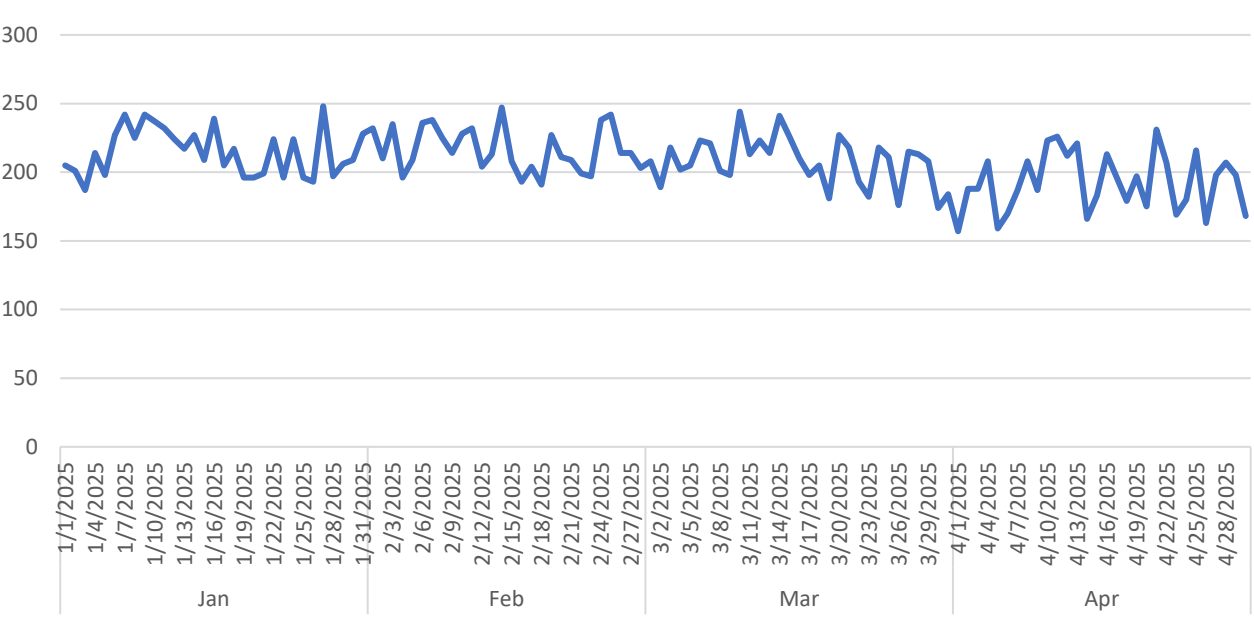
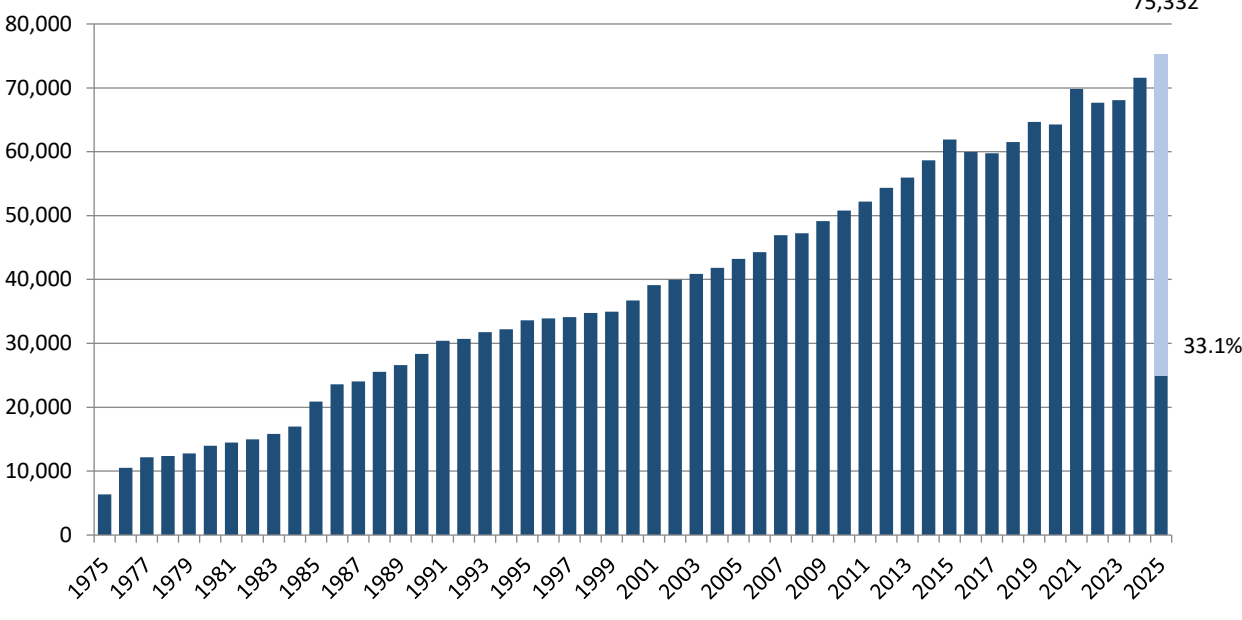
Monthly Operations Report April 2025

Prepared by Victor Okwo
EMS Systems & Chief Data Officer
May 15, 2025

Call Volume & Response Time

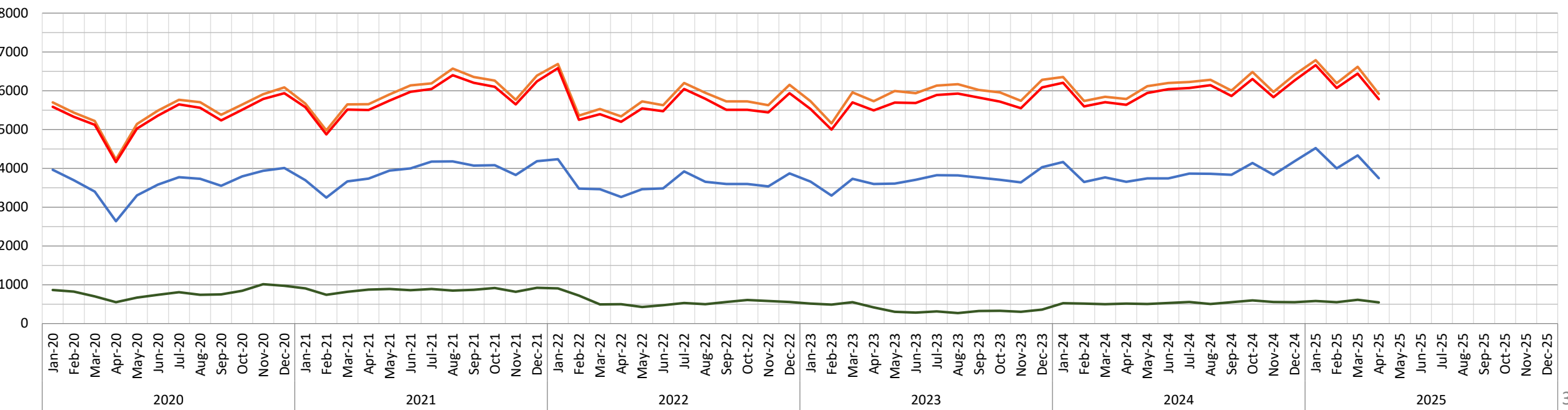
Annual Call Volume

Calls by Day



— Total Charts — Transports — Non-Emerg — Distinct Call Count

Call & Patient Trends by Month

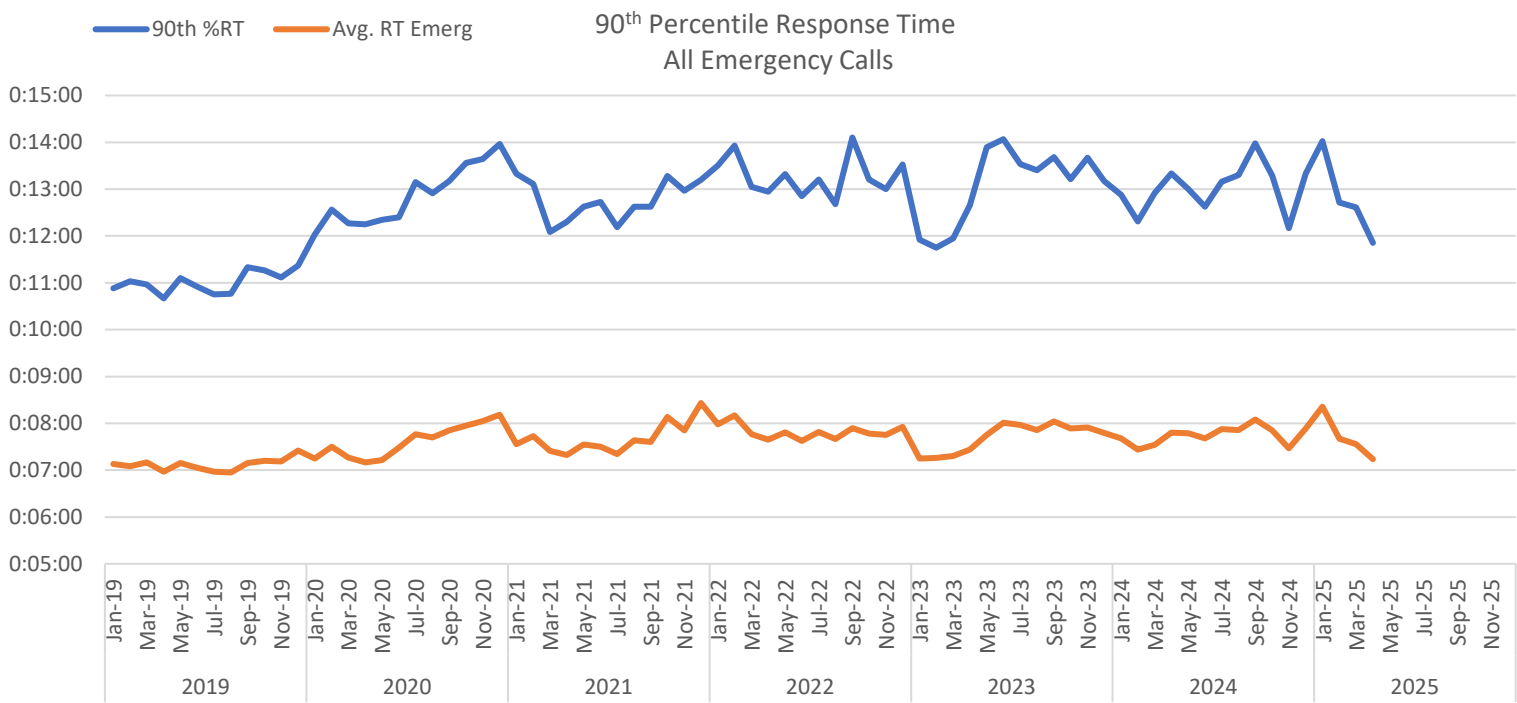


All Calls			Valid Calls			Transports				Non-Emergency		
Row Labels	Count of Call #	Avg/Day	Row Labels	Count of Call #		Row Labels	Count of Call #	Txport %	Txport Valid %	Row Labels	Count of Call #	Avg/Day
Jan	6659	215	Jan	5912	88.8%	Jan	4522	67.9%	76.5%	Jan	583	19
Feb	6069	217	Feb	5371	88.5%	Feb	4000	65.9%	74.5%	Feb	551	20
Mar	6439	208	Mar	5735	89.1%	Mar	4332	67.3%	75.5%	Mar	610	20
Apr	5780	193	Apr	5065	87.6%	Apr	3746	64.8%	74%	Apr	543	18
May			May			May				May		
Jun			Jun			Jun				Jun		
Jul			Jul			Jul				Jul		
Aug			Aug			Aug				Aug		
Sept			Sept			Sept				Sept		
Oct			Oct			Oct				Oct		
Nov			Nov			Nov				Nov		
Grand Total	24947	208	Grand Total	22083	88.5%	Grand Total	16600	66.5%	75.2%	Grand Total	2287	19

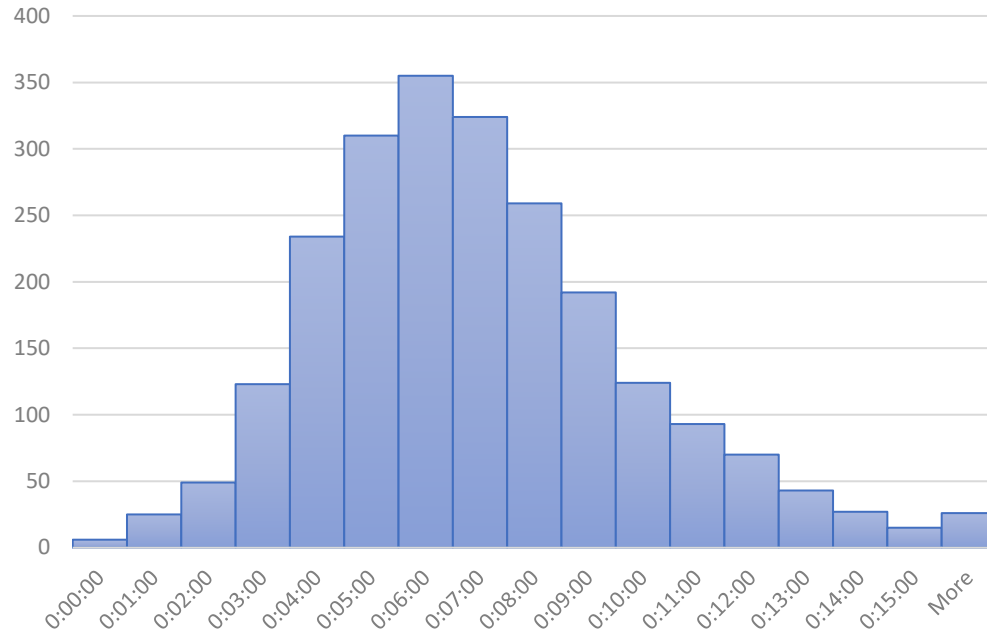
CRV		
Row Labels	Count of Call #	Avg/Day
Jan	31	1.0
Feb	18	0.6
Mar	22	0.7
Apr	21	0.7
May		
Jun		
Jul		
Aug		
Sept		
Oct		
Nov		
Grand Total	92	0.8

RT All Calls		
	Average of RT	90th %
Jan	0:08:12	0:14:17
Feb	0:07:35	0:13:03
Mar	0:07:28	0:13:18
Apr	0:07:13	0:12:16
May		
Jun		
Jul		
Aug		
Sept		
Oct		
Nov		
Grand Total	0:07:47	0:14:47

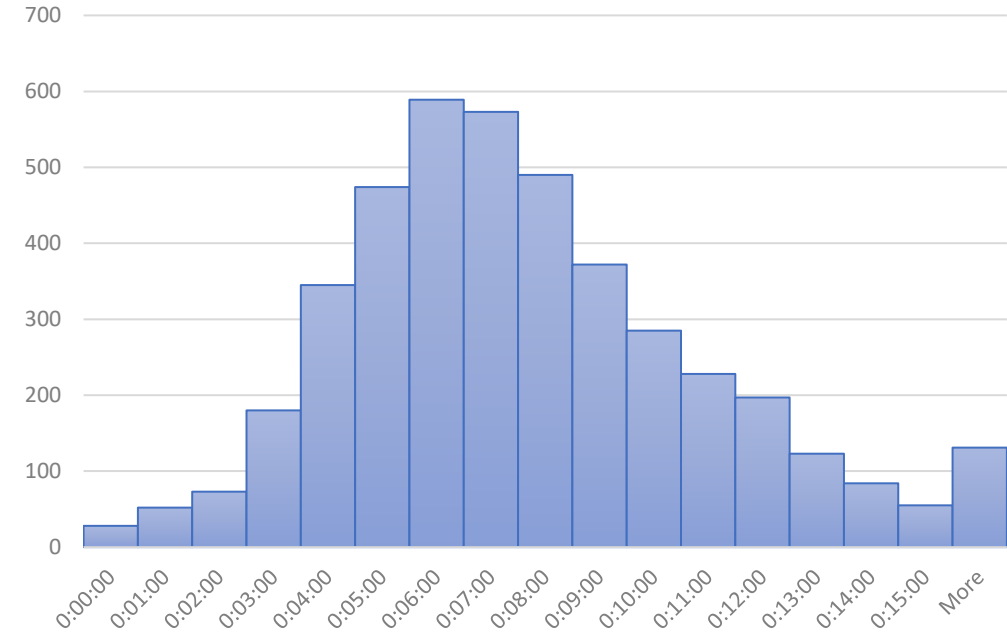
RT P1 & P2 (Lights & Sirens)		
	Average of RT	90th %
Jan	0:07:39	0:12:43
Feb	0:07:02	0:11:30
Mar	0:06:58	0:11:32
Apr	0:06:32	0:10:29
May		
Jun		
Jul		
Aug		
Sept		
Oct		
Nov		
Grand Total	0:07:04	0:11:40



P1 - 2 Response Time (RT), April 2025



P1 - P6 RT, April 2025



P1-P2 = Emergency, lights & sirens response
P3-P6 = Emergency, no lights & sirens response

"More" includes times where units stand-off
due to scene safety

Response times (RT) are measured from dispatch to arrival on scene. EMS responds to calls using lights and sirens on Priority 1 and 2 emergency calls only, which was 53% of emergency calls in February.

Staffing & Workload

Scheduled Unit Hours = 12,240

Produced Unit Hours = 11,615 (94.9%)

Sedgwick County EMS Resource Deployment Schedule

revised January 2, 2024

	Unit	Post	Sunday		Monday		Tuesday		Wednesday		Thursday		Friday		Sunday	
Ambulance	21	11	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600
	22	12														
	26	14														
	27	16														
	31	20														
	32	2														
	33	3														
	34	4														
	35	5														
	36	6														
	37	7														
	38	8														
	39	9														
	25	45	0800-2000		0800-2000		0800-2000		0800-2000		0800-2000		0800-2000		0800-2000	
	29	5														
	42	14	1000-2200		1000-2200		1000-2200		1000-2200		1000-2200		1000-2200		1000-2200	
	43	20														
23	10	1200-0000		1200-0000		1200-0000		1200-0000		1200-0000		1200-0000		1200-0000		
41	15															
28	10	1500-0300		1500-0300		1500-0300		1500-0300		1500-0300		1500-0300		1500-0300		
24	12															
45-46 (surge)	20	Varies		Varies		Varies		Varies		Varies		Varies		Varies		
DC	1	3	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600
	2	5	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600
	3	10	1000-2200		1000-2200		1000-2200		1000-2200		1000-2200		1000-2200		1000-2200	
CRV	81	81	0600 - 1800		0600 - 1800		0600 - 1800		0600 - 1800		0600 - 1800		0600 - 1800		0600 - 1800	
	82	B1 → 82														
FR	11	B1	Varies		Varies		Varies		Varies		Varies		Varies		Varies	

DC = District Chief
CRV = Community Response Vehicle

ALS First Response Vehicle Uptime			
	CRV 81 (Clearwater)	CRV 82 (Cheney)	Ambulances
Hours Scheduled	360	360	12,240
Hours staffed	315	347	11,615
Percentage staffed	87.5%	96.4%	94.9%

