



Sedgwick County



EMS

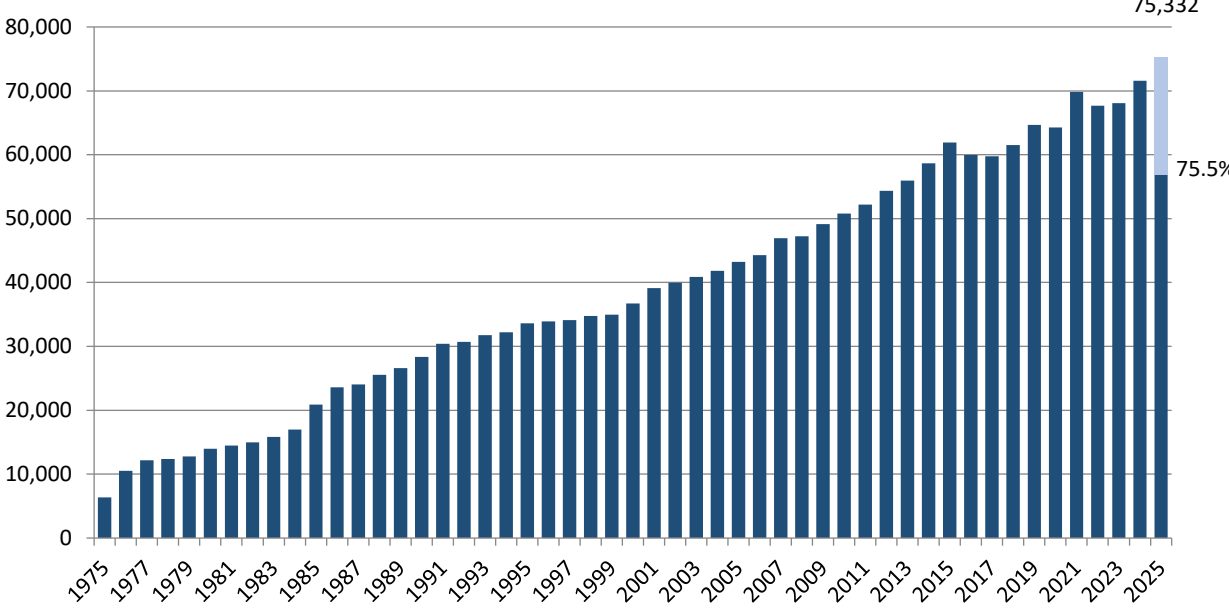


Monthly Operations Report September 2025

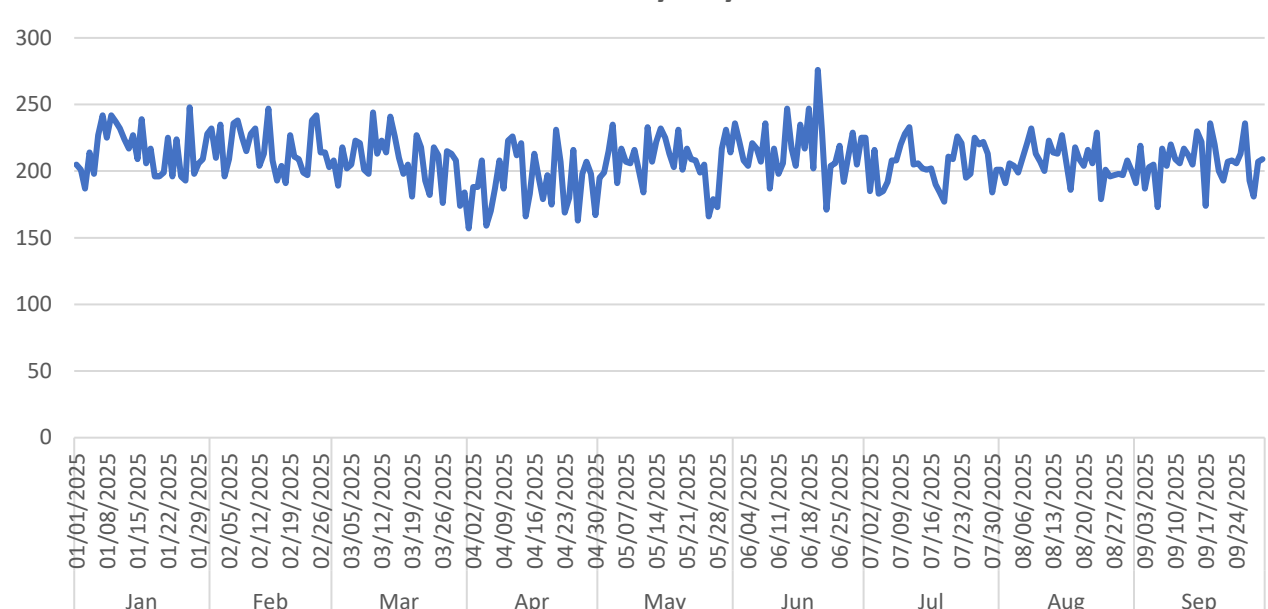
Prepared by Victor Okwo
EMS Systems & Chief Data Officer
October 15, 2025

Call Volume & Response Time

Annual Call Volume

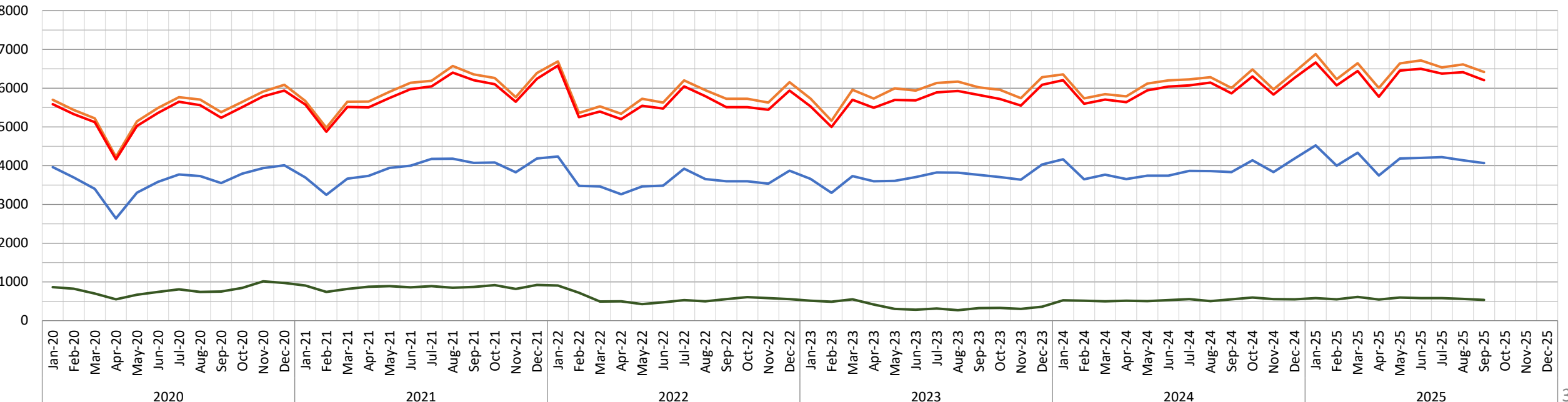


Calls by Day



Total Charts Transports Non-Emerg Distinct Call Count

Call & Patient Trends by Month

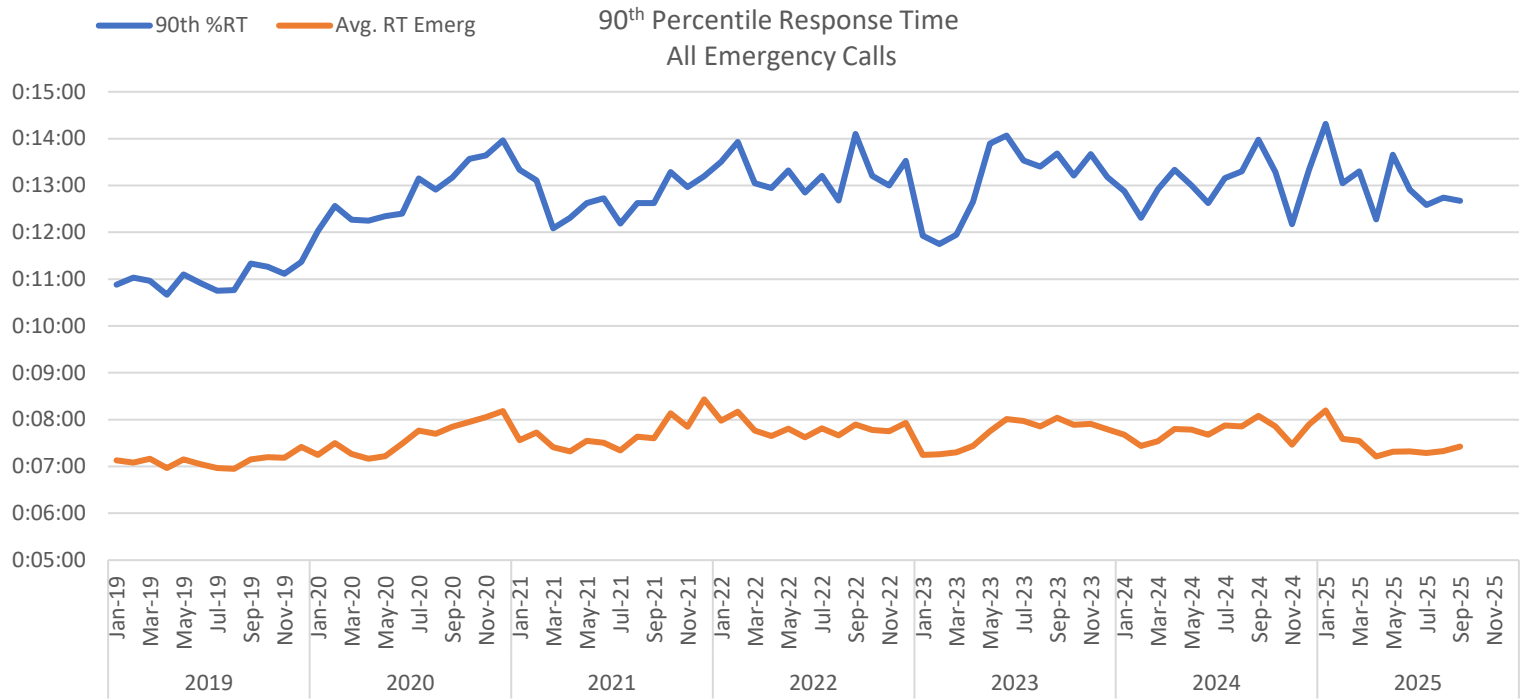


All Calls			Valid Calls			Transports				Non-Emergency		
Row Labels	Count of Call #	Avg/Day	Row Labels	Count of Call #		Row Labels	Count of Call #	Txport %	Txport Valid %	Row Labels	Count of Call #	Avg/Day
Jan	6662	215	Jan	5912	88.7%	Jan	4522	67.9%	76.5%	Jan	583	19
Feb	6070	217	Feb	5366	88.4%	Feb	4000	65.9%	74.5%	Feb	551	20
Mar	6440	208	Mar	5736	89.1%	Mar	4333	67.3%	75.5%	Mar	610	20
Apr	5779	193	Apr	5064	87.6%	Apr	3745	64.8%	74%	Apr	544	18
May	6450	208	May	5669	87.9%	May	4181	64.8%	73.8%	May	596	19
Jun	6497	217	Jun	5679	87.4%	Jun	4202	64.7%	74.0%	Jun	580	19
Jul	6375	206	Jul	5596	87.8%	Jul	4221	66.2%	75.4%	Jul	579	19
Aug	6412	207	Aug	5600	87.3%	Aug	4137	64.5%	73.9%	Aug	563	18
Sept	6203	207	Sept	5488	88.5%	Sept	4065	65.5%	74.1%	Sept	534	18
Oct			Oct			Oct				Oct		
Nov			Nov			Nov				Nov		
Grand Total	56886	208	Grand Total	50110	88.1%	Grand Total	37406	65.8%	74.6%	Grand Total	5140	19

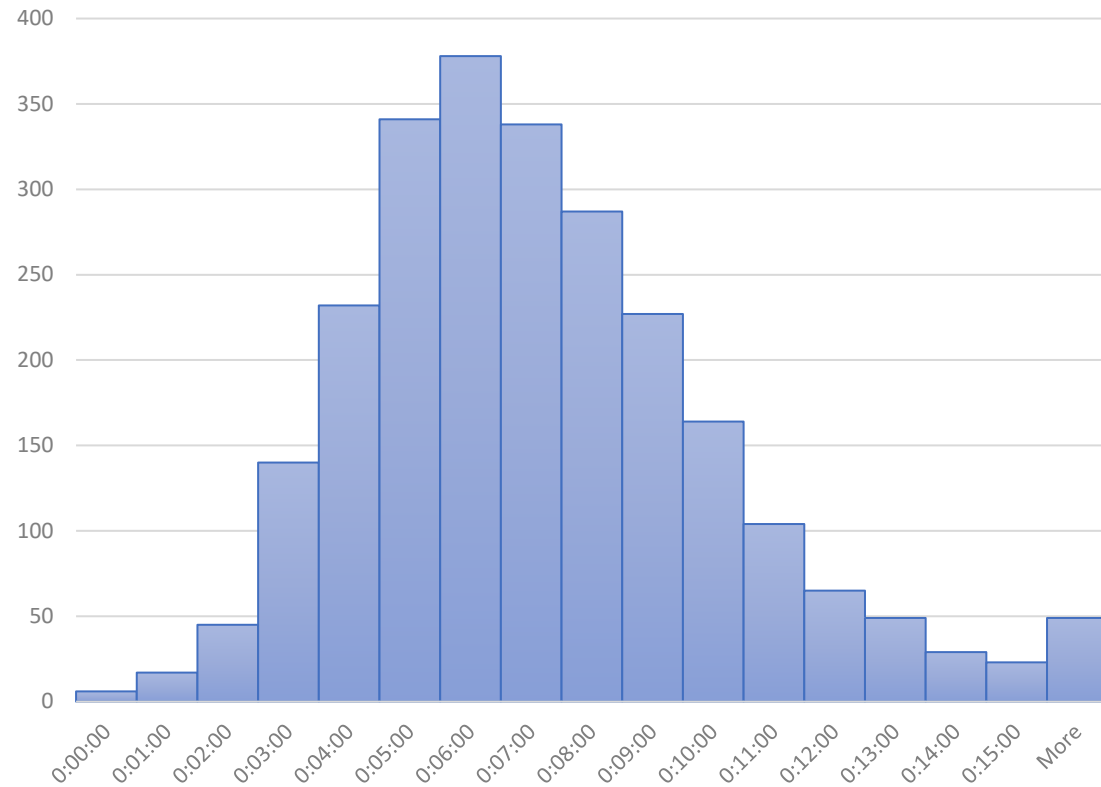
CRV		
Row Labels	Count of Call #	Avg/Day
Jan	31	1.0
Feb	18	0.6
Mar	22	0.7
Apr	21	0.7
May	13	0.4
Jun	27	0.9
Jul	17	0.5
Aug	14	0.5
Sept	31	1.0
Oct		
Nov		
Grand Total	194	0.7

RT All Calls		
	Average of RT	90th %
Jan	0:08:12	0:14:19
Feb	0:07:35	0:13:03
Mar	0:07:33	0:13:18
Apr	0:07:13	0:12:16
May	0:07:19	0:13:39
Jun	0:07:19	0:12:55
Jul	0:07:17	0:12:35
Aug	0:07:20	0:12:44
Sept	0:07:25	0:12:40
Oct		
Nov		
Grand Total	0:07:28	0:13:32

RT P1 & P2 (Lights & Sirens)		
	Average of RT	90th %
Jan	0:07:40	0:12:44
Feb	0:07:02	0:11:30
Mar	0:06:57	0:11:30
Apr	0:06:32	0:10:29
May	0:06:40	0:10:46
Jun	0:06:41	0:11:10
Jul	0:06:35	0:10:40
Aug	0:06:37	0:10:41
Sept	0:06:44	0:10:57
Oct		
Nov		
Grand Total	0:06:51	0:11:14

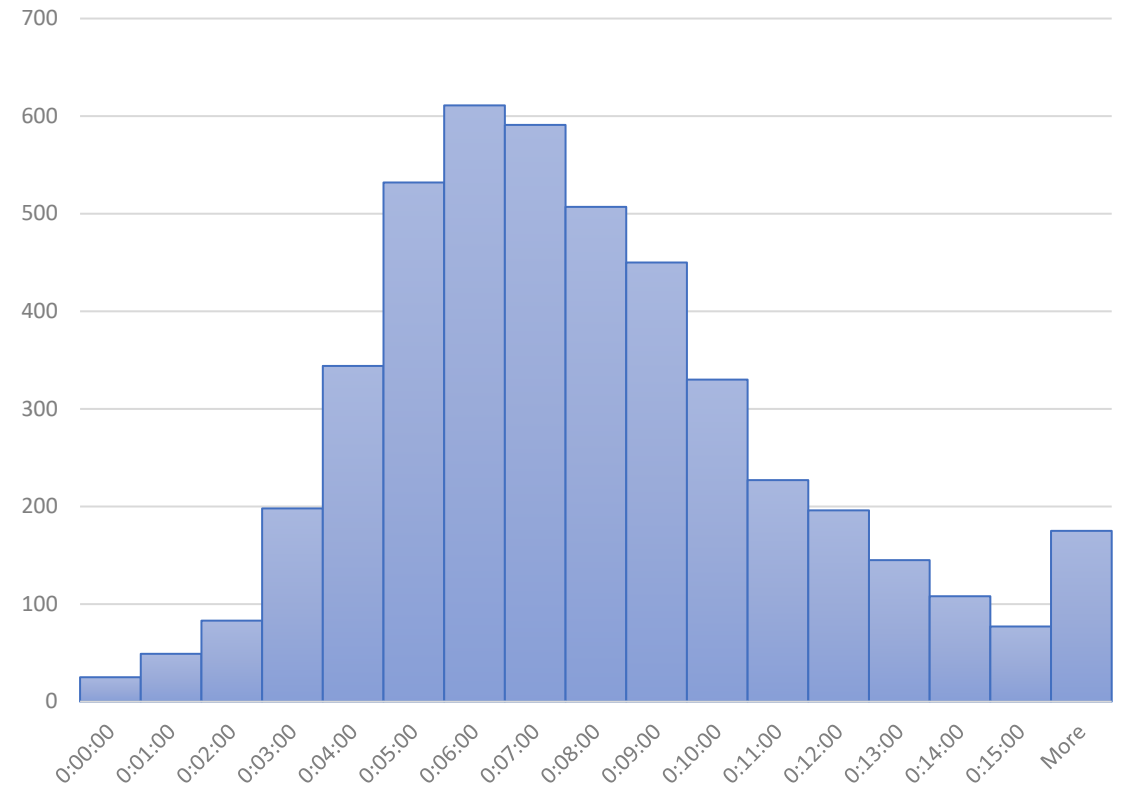


P1 - 2 Response Time (RT), September 2025



P1-P2 = Emergency, lights & sirens response
P3-P6 = Emergency, no lights & sirens response

Emergency Call RT, September 2025



"More" includes times where units stand-off
due to scene safety

Response times (RT) are measured from dispatch to arrival on scene. EMS responds to calls using lights and sirens on Priority 1 and 2 emergency calls only, which was 54% of emergency calls in September.

Staffing & Workload

Scheduled Unit Hours = 12,240

Produced Unit Hours = 11,802 (96.4%)

Sedgwick County EMS Resource Deployment Schedule

revised January 2, 2024

	Unit	Post	Sunday		Monday		Tuesday		Wednesday		Thursday		Friday		Sunday	
Ambulance	21	11	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600
	22	12														
	26	14														
	27	16														
	31	20														
	32	2														
	33	3														
	34	4														
	35	5														
	36	6														
	37	7														
	38	8														
	39	9														
	25	45	0800-2000		0800-2000		0800-2000		0800-2000		0800-2000		0800-2000		0800-2000	
	29	5														
	42	14	1000-2200		1000-2200		1000-2200		1000-2200		1000-2200		1000-2200		1000-2200	
	43	20														
23	10	1200-0000		1200-0000		1200-0000		1200-0000		1200-0000		1200-0000		1200-0000		
41	15															
28	10	1500-0300		1500-0300		1500-0300		1500-0300		1500-0300		1500-0300		1500-0300		
24	12															
45-46 (surge)	20	Varies		Varies		Varies		Varies		Varies		Varies		Varies		
DC	1	3	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600
	2	5	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600
	3	10	1000-2200		1000-2200		1000-2200		1000-2200		1000-2200		1000-2200		1000-2200	
CRV	81	81	0600 - 1800		0600 - 1800		0600 - 1800		0600 - 1800		0600 - 1800		0600 - 1800		0600 - 1800	
	82	B1 → 82														
FR	11	B1	Varies		Varies		Varies		Varies		Varies		Varies		Varies	

DC = District Chief
CRV = Community Response Vehicle

ALS First Response Vehicle Uptime			
	CRV 81 (Clearwater)	CRV 82 (Cheney)	Ambulances
Hours Scheduled	360	360	12,240
Hours staffed	314.5	297.25	11,802
Percentage staffed	87.4%	83%	96.4%

Monthly Unit On Duty %

