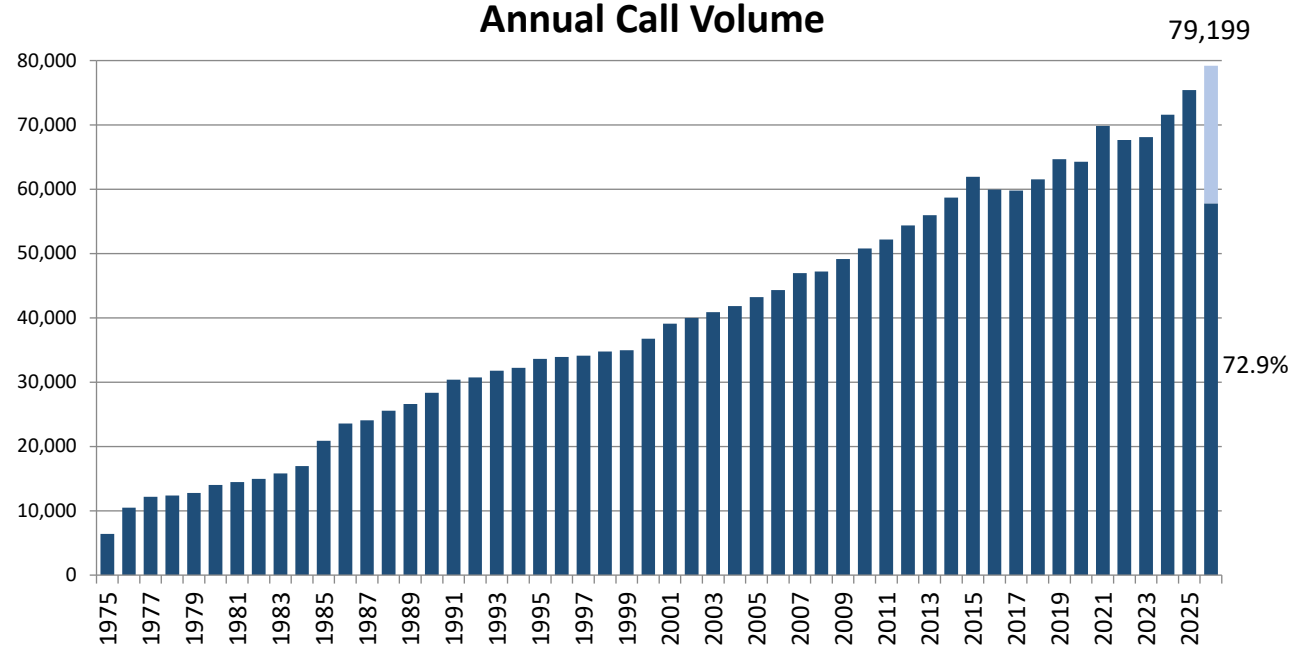


Monthly Operations Report September 2026

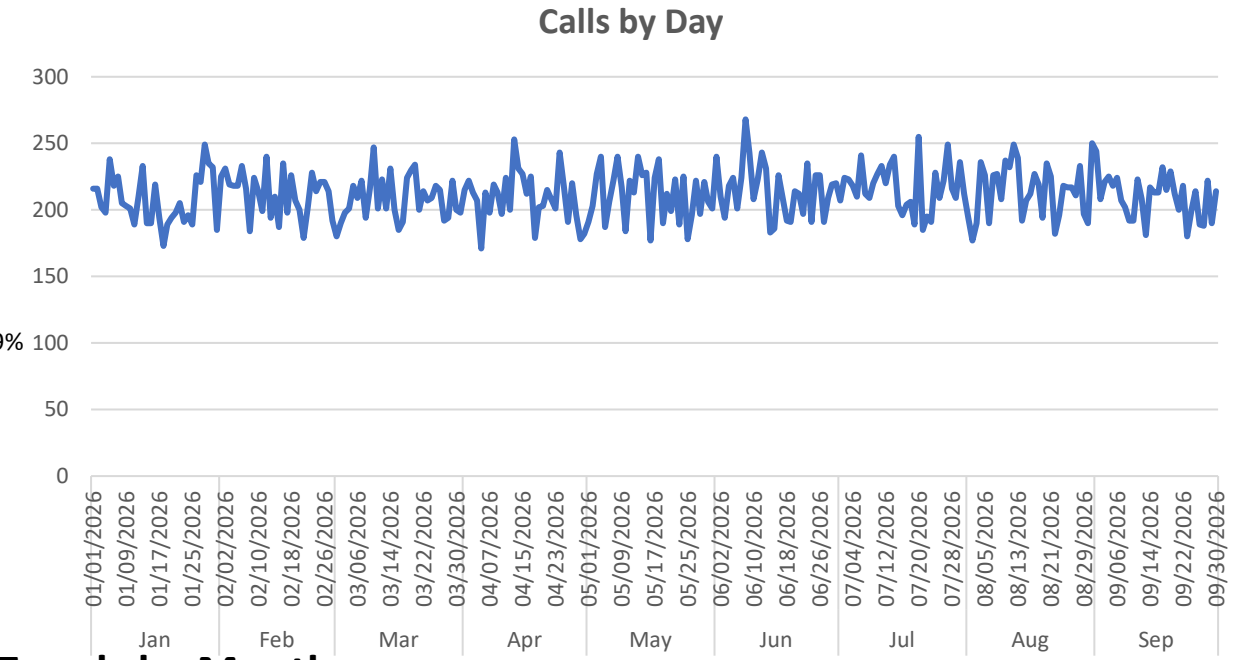
Prepared by Victor Okwo
EMS Systems & Chief Data Officer
October 12, 2026

Call Volume & Response Time

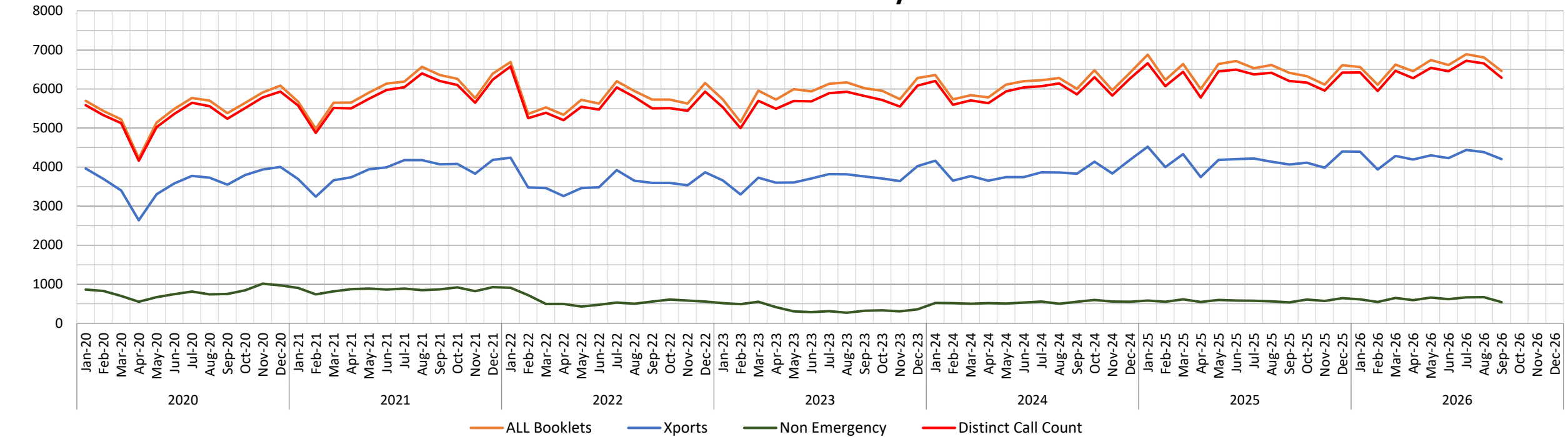
Annual Call Volume



Calls by Day



Call & Patient Trends by Month



All Calls			Valid Calls			Transports				Non-Emergency		
Row Labels	Count of Call #	Avg/Day	Row Labels	Count of Call #		Row Labels	Count of Call #	Txport %	Txport Valid %	Row Labels	Count of Call #	Avg/Day
Jan	6426	207	Jan	5745	89.4%	Jan	4392	68.3%	76.4%	Jan	615	20
Feb	5948	212	Feb	5299	89.1%	Feb	3937	66.2%	74.3%	Feb	544	19
Mar	6464	209	Mar	5732	88.7%	Mar	4287	66.3%	74.8%	Mar	646	21
Apr	6276	209	Apr	5595	89.1%	Apr	4192	66.8%	74.9%	Apr	593	20
May	6542	211	May	5793	88.6%	May	4301	65.7%	74.2%	May	660	21
Jun	6453	215	Jun	5659	87.7%	Jun	4231	65.6%	74.8%	Jun	616	21
Jul	6723	217	Jul	5919	88.0%	Jul	4441	66.1%	75.0%	Jul	663	21
Aug	6653	215	Aug	5864	88.1%	Aug	4383	65.9%	74.7%	Aug	669	22
Sept	6289	210	Sept	5587	88.8%	Sept	4204	66.8%	75.2%	Sept	540	18
Oct			Oct			Oct				Oct		
Nov			Nov			Nov				Nov		
Dec			Dec			Dec				Dec		
Grand Total	**57771**	**212**	**Grand Total**	**51190**	**88.6%**	**Grand Total**	**38367**	**66.4%**	**75.0%**	**Grand Total**	**5546**	**20**

CRV		
Row Labels	Count of Call #	Avg/Day
Jan	19	0.6
Feb	24	0.9
Mar	25	0.8
Apr	28	0.9
May	33	1.1
Jun	14	0.5
Jul	28	0.9
Aug	24	0.8
Sept	23	0.8
Oct		
Nov		
Dec		
Grand Total	**218**	**0.8**

First Responding Unit (FRU) Response Time (RT)

FRU - RT All Calls		
	Average of RT	90th %
Jan	0:07:02	0:11:59
Feb	0:07:00	0:11:58
Mar	0:07:03	0:11:58
Apr	0:07:00	0:12:00
May	0:07:00	0:11:56
Jun	0:07:12	0:12:25
Jul	0:07:10	0:12:12
Aug	0:07:10	0:12:10
Sept	0:07:23	0:12:23
Oct		
Nov		
Dec		
Grand Total	**0:07:07**	**0:12:07**

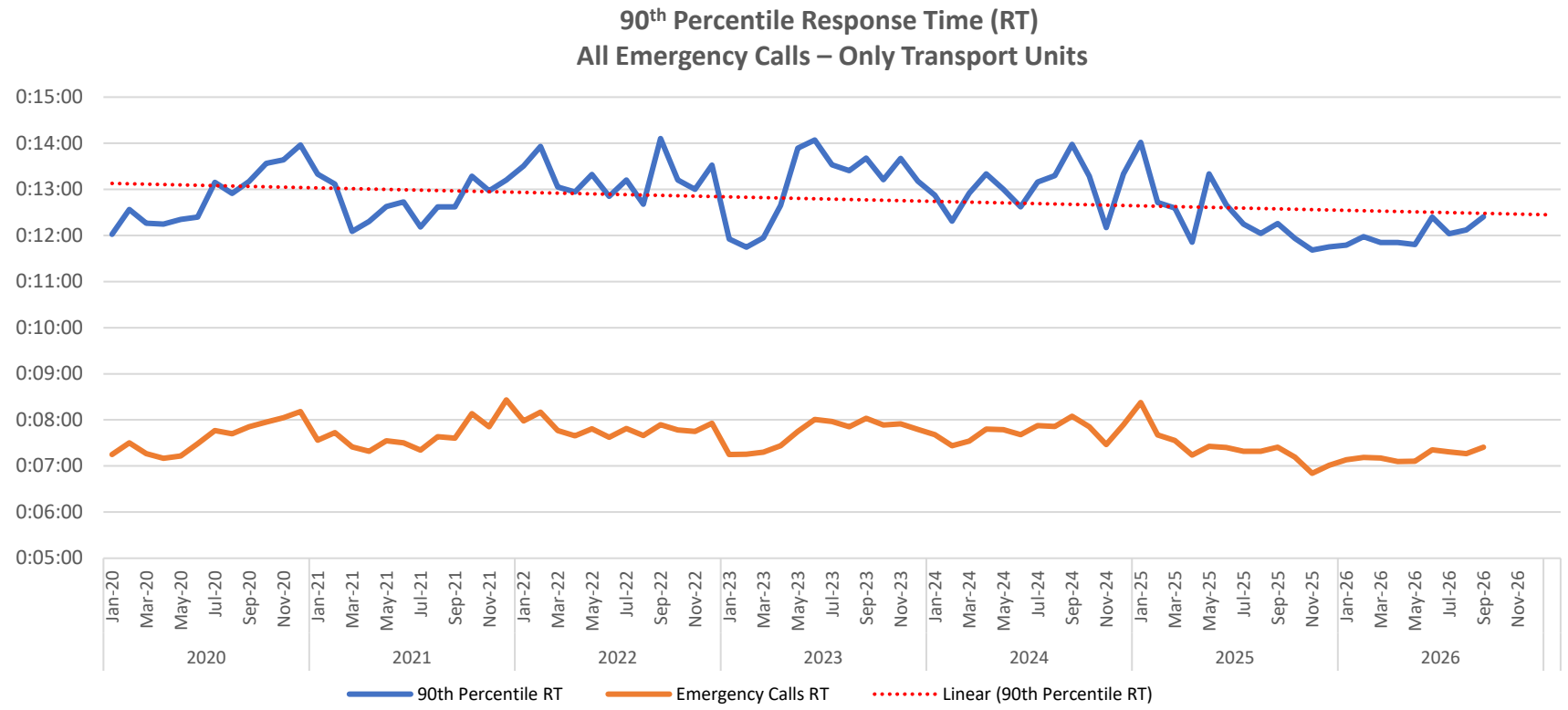
FRU - RT P1 & P2 (Lights & Sirens)		
	Average of RT	90th %
Jan	0:06:33	0:10:33
Feb	0:06:28	0:10:28
Mar	0:06:26	0:10:23
Apr	0:06:22	0:10:24
May	0:06:19	0:10:13
Jun	0:06:34	0:10:41
Jul	0:06:34	0:10:32
Aug	0:06:30	0:10:29
Sept	0:06:36	0:10:44
Oct		
Nov		
Dec		
Grand Total	**0:06:29**	**0:10:30**

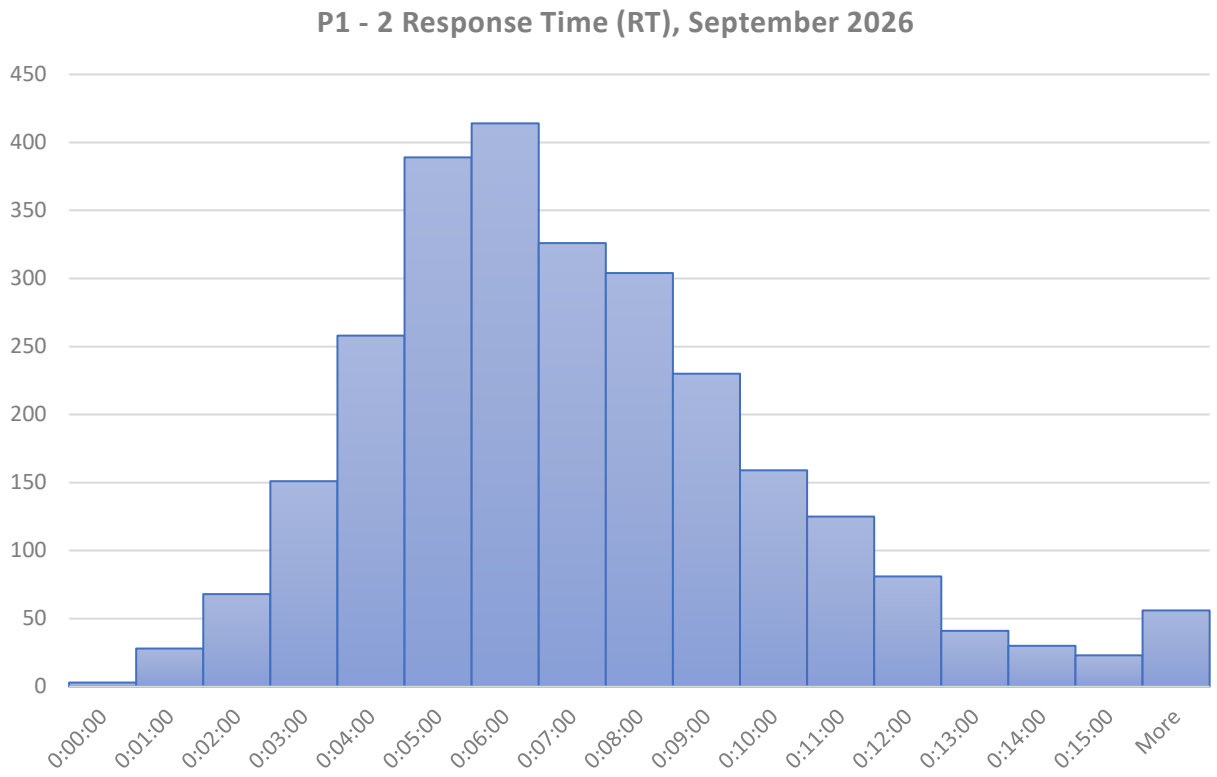
Response Time data includes all EMS responses excluding prearranged calls

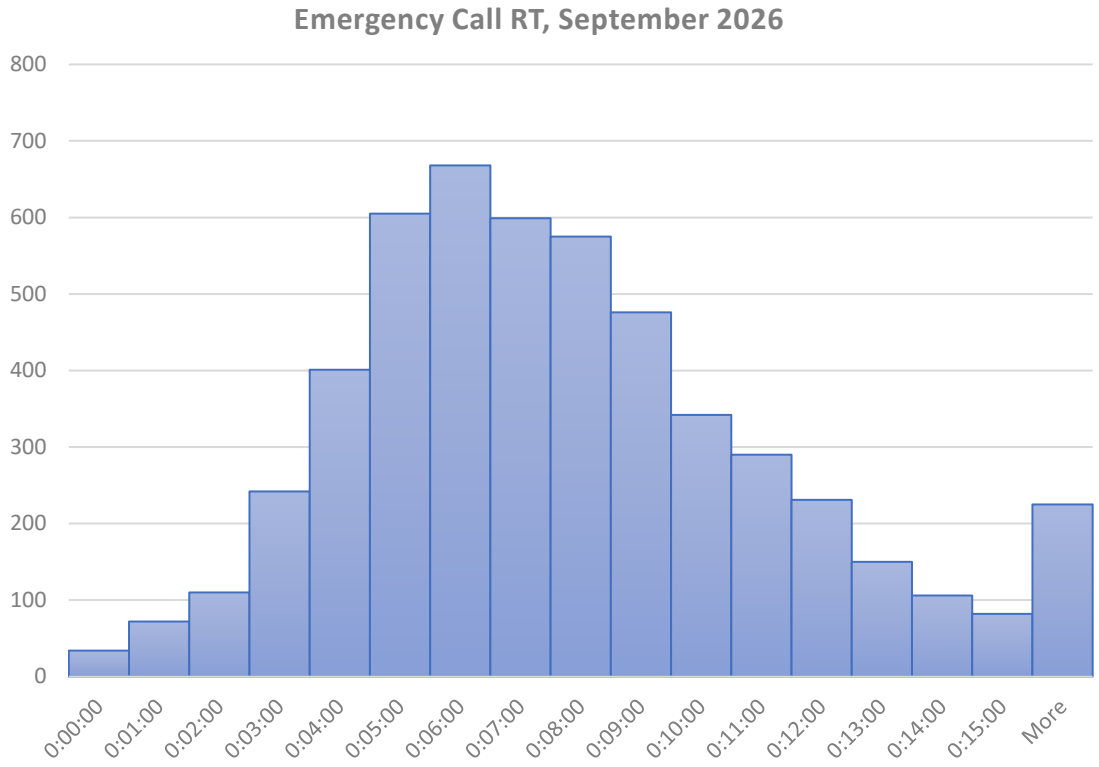
RT All Calls – Only Transport Units		
	Average of RT	90th %
Jan	0:07:05	0:12:08
Feb	0:07:04	0:12:11
Mar	0:07:08	0:13:18
Apr	0:07:02	0:12:07
May	0:07:04	0:12:06
Jun	0:07:14	0:12:32
Jul	0:07:13	0:12:20
Aug	0:07:13	0:12:18
Sept	0:07:26	0:12:32
Oct		
Nov		
Dec		
Grand Total	**0:07:10**	**0:12:16**

RT P1 & P2 – Only Transport Units (Lights & Sirens)		
	Average of RT	90th %
Jan	0:06:36	0:10:44
Feb	0:06:32	0:10:39
Mar	0:06:29	0:10:32
Apr	0:06:25	0:10:32
May	0:06:22	0:10:24
Jun	0:06:36	0:10:48
Jul	0:06:38	0:10:44
Aug	0:06:32	0:10:37
Sept	0:06:38	0:10:50
Oct		
Nov		
Dec		
Grand Total	**0:06:32**	**0:10:39**

Response Time data includes all EMS transport unit responses excluding prearranged calls







P1-P2 = Emergency, lights & sirens response
P3-P6 = Emergency, no lights & sirens response

"More" includes times where units stand-off due to scene safety

Response times (RT) are measured from dispatch to arrival on scene. EMS responds to calls using lights and sirens on Priority 1 and 2 emergency calls only, which was 52% of emergency calls in September.

Staffing & Workload

Scheduled Unit Hours = 12,240

Produced Unit Hours = 11,743 (96%)

Sedgwick County EMS Resource Deployment Schedule

revised June 14, 2026

	Unit	Post	Sunday		Monday		Tuesday		Wednesday		Thursday		Friday		Sunday	
Ambulance	21	11	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600
	22	12														
	26	14														
	27	16														
	31	20														
	32	2														
	33	3														
	34	4														
	35	5														
	36	6														
	37	7														
	38	8														
	39	9														
	24	10	0700-1900		0700-1900		0700-1900		0700-1900		0700-1900		0700-1900		0700-1900	
	29	5														
	41	15	0900-2100		0900-2100		0900-2100		0900-2100		0900-2100		0900-2100		0900-2100	
	43	20														
	25	45	1200-0000		1200-0000		1200-0000		1200-0000		1200-0000		1200-0000		1200-0000	
	23	3														
	42	14	1400-0200		1400-0200		1400-0200		1400-0200		1400-0200		1400-0200		1400-0200	
	28	10														
	45-46 (surge)	20	Varies		Varies		Varies		Varies		Varies		Varies		Varies	
DC	1	10	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600
	2	5	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600	0600-1800	1800-0600
	3	12	1000-2200		1000-2200		1000-2200		1000-2200		1000-2200		1000-2200		1000-2200	
CRV	81	18	0600 - 1800		0600 - 1800		0600 - 1800		0600 - 1800		0600 - 1800		0600 - 1800		0600 - 1800	
	82	19														
FR	4	B1	Varies		Varies		Varies		Varies		Varies		Varies		Varies	
	11	B1	Varies		Varies		Varies		Varies		Varies		Varies		Varies	

DC = District Chief
CRV = Community Response Vehicle

ALS First Response Vehicle Uptime			
	CRV 81 (Clearwater)	**CRV 82** (Cheney)	**Ambulances**
Hours Scheduled	360	360	12,240
Hours staffed	287.25	277.5	11,743
Percentage staffed	80%	77%	96%

